

2024 NWC Board of Directors

President Ken Pfeiffer

Vice President Helen McAndrews

Secretary Dora Martinez

Treasurer Ben Saine

Members at Large Mark Ochoa Diane Lopez America DiGangi

Committee Directors

Customer Service Representative Karen Leppard

Customer Service Representative Mary Bartos

Neighborhood Watch Helen McAndrews

Swim Team Program Coordinator Acacia Price

24-hour Security Patrol (210) 952-9151

On-Site Office Hours

Sun & Mon	Office Closed
Tues	10 am-2 pm
Wed 3	:30-7:30 pm
Thurs	10 am-2 pm
Fri	10 am-2 pm
Sat	8 am—12 pm



Apr/May 2024 Volume 42, Issue 2

NORTHWEST CROSSING

NOTES FROM THE PRESIDENT'S DESK

THANK YOU once again to all the more than 95% of NWC homeowners who have taken care of their 2024 Annual Assessment. Your Board of Directors along with the able assistance of our management company, Patriot, have searched out and found some high-rate certificates of deposit to make our funds work for us.

I recently represented NWC and District 6 on a Short-Term Rental (STR) Task Force to review and make recommendations to improve the City's STR Ordinance. I believe the results will improve the ability of the City to fairly collect the Hotel Occupancy Tax, clarify some of the rules governing STRs, and more efficiently deal with problem properties. The STR Task Force hopes our recommendations will be approved by City Council before summer.

With the end of the cold weather, growing season is upon us, so please begin your summer yard maintenance operations to keep our neighborhood looking great. If you are planning any outside home improvements be sure to submit an Architectural Control Committee (ACC) form BEFORE you begin work.

The pools will begin operations in mid-May, so be sure your CellBadge information is up to date to ensure pool and tennis court access on day one. We are hiring Pool Attendants, so if you are interested, please contact bryanheathnpm@yahoo.com.

A new State law has gone into effect regarding HOA Covenant violations and the process and timing of resolution and fines (see page 3 for more details). Patriot has had great success in the "Face-to-Face" meeting process that began last year. It will continue as long as there is interest. The schedule is the first and third Tuesday and the second Wednesday of every month during regular office hours.

Have a great Spring and continue to be good neighbors.

HELPFUL NUMBERS

ON-SITE OFFICE	(210) 647-0689
Clubhouse rentals, Community Events	, Volunteering
WEBSITE	www.nwchoa.org
EMAIL	nwc@nwchoa.org
JOIN f@Northwest Crossing Associa	ation of San Antonio
ON-SITE MANAGER	(210) 837-7774

24-HR SECURITY PATROL...... (210)-952-9151

PATRIOT OFFICE
Payments, Deed restriction violations, Architectural Control Requests PATRIOT FAX
EMAIL info@patriotcm.com
SWIM TEAMfnwcrdolphins@gmail.com WEBSITEwww.nwcrdolphins.com
NISD POLICE
CITY SERVICES
Solid waste, animal care services, code violations, graffiti
EMERGENCIES

Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.

ASSOCIATION MEETINGS

Board of Directors 3rd Wednesday Monthly at 6:30 pm Weybridge Clubhouse 10280 Dover Ridge

Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.

Homeowners 4th Thursday of January Annually *Location TBD*

NWC HOA ACTIVITIES AT-A-GLANCE



Monthly NWC HOA board meeting. Every third Wednesday at 6:30pm, Weybridge Clubhouse.



C.O.P (Citizens On Patrol) Class. Next class on May16th, 6pm-9pm (2024 schedule on pg. 4). For any questions, contact Officer Greg Perry at (210) 207-5830.



Swim Team 2024! Season starts May 13th. Registration will be all on-line from March 20th to April 28th (flyer on pg. 5).



NWC HOA Pools. Opening date is scheduled for May 11th (see pool schedule on pg.10).



Water Aerobics is BACKI Come enjoy the sunshine and make new friends while getting your exercise (see pg.13 for details).



Community Garage Sale. Must obtain a city permit. Call the On-site Office at 210-647-0689 to add your name to the advertising list (see pg. 4 for details).



Swim Lessons With Coach Laura! Make sure to contact her for registration information (see pg. 6 for details).



MAKE SURE TO FOLLOW NWC ON FACEBOOK FOR ALL

NEIGHBORHOOD ANNOUNCEMENTS AND EVENTS!

https://www.facebook.com/ NWCSATX



INSIDE STORY HEADLINE

NEW Compliance Violations Information!

Curable Violations

Notice	Time to Cure (estimate)	Fine Amount if not Cured
Courtesy Notice (if sent)		No Charge
1 st Notice (Chapter 209 - Demand Letter)	30 days	\$50.00
2 nd Notice of Fine Letter	15 days	\$50.00
3rd Notice of Fine Letter	10 days	\$50.00
Subsequent Notice of Fine Letters for the same or substantially similar violation	10 days	, \$50.00

Uncurable Violations and Violations Posing a Threat to Public Health or Safety

Notice	Time to Cure (estimate)		Fine Amount
Fine Letter for Uncu Violations that are a	N/A	an an an the second	up to \$2,000.00
Health or Safety			1.

A FRESH NEW LOOK FOR NWC'S SECURITY PATROL TEAM!



NWC COMMUNITY GARAGE SALE

April 12th, 13th, & 14th

Make sure to sign up at the Weybridge Clubhouse to get your address on our map.

2024 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



4		
/	JANUARY 18	THURSDAY
	MARCH 21	THURSDAY
	MAY 16	THURSDAY
	JULY 18	THURSDAY
	SEPTEMBER 19	THURSDAY
	NOVEMBER 21	THURSDAY

Classes are held at the Prue Substation at 5020 Prue Road from 6:00pm-9:00pm

For questions contact Officer Greg Perry #1587



EDEPART



SEASON BEGINS MAY 13

PRICE: \$150/ SWIMMER INCLUDES SWIM CAP & SHIRT

OPEN TO SWIMMERS 18 & UNDER

NON-COMPETITIVE PRE-TEAM AVAILABLE (SEE WEBSITE FOR MORE INFO)

REGISTER ONLINE



NWCRDOLPHINS.SWIMTOPIA.COM

WE ARE LOOKING FOR SPONSORS! TEAM SPONSORSHIP IS ONLY \$200 FOR THE SEASON, AND PROVIDES ONE SWIMMER FREE MEMBERSHIP.



SWIM LESSONS WITH COACH LAURA!

Registration Options:

- * Please provide your preferred dates from these ranges.
 - Class times will be assigned based on skill levels.
- * Inquiries are welcome past the cut off dates accommodations based on availability.
 - May 13 June 6 (M, Tu, Th only) 3:45-5:15pm (cut off for registration 3/29) WB
 - June 12 28 (Wed/Fri only) 7:30-9:30am (cut off for registration 4/5) DR
 - July 10 31 (Mon Thu) 7:30-9:30am (cut off for registration 5/3) WB

(DR-Dover Ridge Pool, WB-Weybridge Pool)

Ages 3yrs and up

- \$30/class
- 30-minute classes minimum of six consecutive lessons
 - 4 All payments are made in advance.

Must email Coach Laura the following info:

- · Name of parents and children
- Ages of children
- Children's swim experience (have they had lessons, what are they able to do in the water)
- Phone number
- Email address

swimmingwithcoachlaura@gmail.com

LIMITED AVAILABILITY



NOTE: Adult lessons are also available.

WHAT A FUN TIME WE HAD AT OUR 2024 EASTER EGG HUNT!





































THANK YOU TO EVERYONE WHO CAME TO OUR EASTER EGG HUNT. WE HOPE EVERYONE HAD AS MUCH FUN AS WE DID! A SPECIAL THANKS TO THOSE FOLKS WHO DONATED CANDY FOR THE HUNT AND OUR WONDERFUL VOLUNTEERS WHO HELPED MAKE THE EVENT A HUGE SUCCESS!



Are You Looking For A Summer Job?

Northside Pool Management will be hiring <u>Pool Attendants</u> for multiple neighborhood pools this summer. College, high school students, and Seniors rejoining the workforce whom have completed First Aid & CPR training may be eligible to apply for these positions.

We are seeking reliable and trustworthy pool attendants to look after guests and manage the swimming pool area. In this role, you will be required to welcome and attend to guests, enforce safety rules, and manage pool equipment and facilities, among other duties.

Pool Attendant Responsibilities:

- · Ensuring that the swimming pool, furniture, and facilities are clean and safe
 - · Welcoming guests and ensuring their safety and comfort
 - Maintaining guest registration protocol
 - Enforcing safety protocols
 - · Monitoring the activity of guests and ensuring their safety
 - Reporting any damages or incidences to the supervisor
- Managing the swimming pool cleaning schedule and performing daily inspections

Pool Attendant Requirements:

- First Aid and CPR certification
 - Must be 15yrs of age
- · Excellent verbal communication and customer service skills
 - Ability to move and lift pool furniture and equipment
 - · Good time management and organizational skills
- Consistent professional appearance and pleasant demeanor
 - Transportation to work sites
 - Willingness to work on weekends, & holidays

Compensation:

\$12-\$16 per hour

For Job Inquiries:

Email: bryanheathnpm@yahoo.com





REMINDER: To use the Northwest Crossing Pools, you need to be in CellBadge!

Follow the steps below to get registered in CellBadge so that you can be ready to enjoy our pools this summer.

CELLBADGE ID SYSTEM!

Starting in January 2021, Northwest Crossing implemented a new ID Card system. CellBadge is a safe security badging application that replaces the old plastic badge.

If you are ready to get started just follow the steps below:

- 1. Log into NWCrossing.cellbadge.com
- 2. To register, select "Initial Add Request" and you will receive a PIN number. Log in using that PIN and enter your last name, address, phone number, emergency phone number, and e-mail address.
- 3. All information will be confirmed and approved by an administrator and you will be sent a confirmation email. For the first year, an administrator will need to add your photo. Please send photos to nwc@nwchoa.org and attach proof of residence for all adults (18+) in the household.

That's it!

POOL SCHEDULE

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NWC HOA POOL RULES

The following rules and regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. Your cooperation in abiding by these conditions will afford pleasant relaxation and recreation for all members/guests. Parents are requested to caution their children to observe all rules and regulations.

Failure to comply with these rules shall be considered cause for any action deemed necessary by Management or Board of Directors, including the <u>temporary suspension of violators</u> from the use of the pool area.

The pool manager will be in charge of qualified pool attendants, both of whom will be under the direct supervision of the Association. All members and guests using the pool will be required to register with the pool attendant.

Your assistance is not only needed but also required to make the pools safe and enjoyable facilities.

- 1. All members ages six (6) and older must be registered in the CellBadge ID system to be admitted into the pool. One family member may not sign in others in the same household as guests.
- 2. No one shall use the pool unless it is officially open and pool attendants are on duty.
- 3. The on-duty pool attendants will be in charge of the pool operation and are responsible for the enforcement of the Rules and Regulations. All persons must obey the instructions of the pool attendants.
- 4. The Association, pool attendants, and Board of Directors will not be responsible for loss or damage to any personal property of any kind.
- 5. All persons using the facility do so at their own risk in conformance with the rules and regulations. Any person may be suspended from the recreational facilities at the sole discretion of the pool attendant in charge, for violations of the rules and regulations or for any other reason, which in their judgment, constitutes a hazard to others.
- 6. After a person has been removed from the pool area twice, he/she or a parent (if a minor) will be notified in writing. After the third removal, the person will be suspended from using the pool area, and CellBadge ID will be invalidated. Re-instatement will occur upon approval of the Board of Directors only.
- 7. No pets are allowed in the pool area.
- 8. Admission will be refused to all persons having any infectious diseases, colds, nasal or ear discharges, or any communicable diseases of any kind.
- 9. Glassware is forbidden in the pool area.
- 10. No alcohol is allowed in the pool area.
- 11. Food will be allowed in the pool area; however, no cooking will be allowed inside the fenced area. No food, drinks, bottles, or gum chewing is permitted at the pool's edge or in the pool.
- 12. All trash such as food wrappers, soda cans, etc. must be placed in containers provided for such use.
- 13. Smoking is allowed in designated areas only.
- 14. Skates, skateboards, bicycles, and similar devices will not be allowed inside the pool area.
- 15. Children 17 years and under must be accompanied by a caretaker at least 18 years old.

- 16. <u>GUEST POLICY</u>: Each ADULT (18+) member is allowed to sign in up to 4 guests at either pool. A resident of NWC HOA cannot be signed in as a guest. Resident must accompany guests for duration of their stay.
- 17. <u>SWIMMING ATTIRE POLICY</u>: Proper swimming attire must be worn by anyone entering the water. No cut-offs, diapers (special swim diapers are allowed), street shirts or shorts, etc. will be allowed in the pool. A plain white t-shirt may be worn for additional sun protection. Indecent exposure will not be allowed in the pool area.
- 18. Children must be proficient swimmers to be allowed in the deep area of the pool. Their proficiency will be determined by the pool attendants' standards.
- 19. Floating devices attached to the swimmer for safety is allowed in the shallow end only.
- 20. No inner tubes, balls, frisbees, snorkels, glass lens face masks, or glass lens goggles may be used in the pool. Nerf balls and similar playing equipment are allowed at the discretion of the pool attendants, as long as their use does not interfere with other people.
- 21. Running, horseplay, wrestling, scuffling, ball playing, spitting or spouting water, dunking or causing undue disturbance in or about the pool is not allowed.

22. Abusive or profane language will NOT be tolerated.

23. No loitering on ladders.

24. No diving.

- 25. Pool games are allowed at the discretion of the pool attendants.
- 26. Kiddy pool is intended for use by young children and those who cannot swim or are not strong swimmers ONLY.
- 27. Injuries should be reported to the pool attendants immediately.
- 28. The pool attendants may declare a fifteen (15) minute rest period once every hour on the fourth quarter hour. Only persons eighteen (18) and older will be allowed to swim at that time.
- 29. No pool equipment, furniture, etc. may be removed from the pool area.
- 30. Radios and sound equipment must be kept at a reasonable volume and will be monitored at the pool attendants' discretion. No loud radios or sound systems will be allowed.
- 31. No loitering in the restrooms or parking lots.
- 32. Pool area parking lot must be vacated upon pool closing.
- 33. No photography or video recording is allowed without approval of the HOA.**

NOTE: The pool attendants have the authority to use their judgment in making decisions regarding the enforcement of the Rules and Regulations. Any disagreement of the rules and regulations or the method of enforcement should be directed to the Board of Directors at nwc@nwchoa.org.

** Pool attendant may allow photography and or video recording with approval of those being photographed or recorded. Private parties, social events, and sporting events may allow photography/video recording with permission of the individuals hosting the event (i.e., swim team, water aerobics, parties, etc.).

These rules and regulations may be amended or added to at any time by the approval of the Board of Directors.

LETS ALL HAVE A SAFE SUMMER!

Water Aerobics is BACK!

Monday & Wednesday

6:45pm - 7:45pm

Tuesday & Thursday

8:15am - 9:15am



DATES: June 10th -August 28th

NO CLASSES JULY 3rd & 4th

* For additional information, check out NWC's FB page. https://www.facebook.com/NWCSATX

SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the Northwest Crossing newsletter.

- O you or your neighbor have an interesting job?
- O you serve in our community or know someone who serves in our community?
- O you know a neighbor who has overcome seemingly insurmountable obstacles?
- O you know someone in our community you think others would like to know more about?

Send us a story!



210-568-1558 / <u>www.patriothoa.com</u> / info@patriotem.com PO Box 591610, San Antonio, TX 78259

STILL AVAILABLE!

Private meetings with Patriot HOA Management at the On-site Office.

Scheduled Hours Are:

Every 1st and 3rd Tuesday from 10am-2pm.

Every 2nd Wednesday from 3:30pm-7:30pm.

Can also be done by appointment.

Come get your questions answered.

Promote your business and advertise with us!

Northwest Crossing HOA Bi-Monthly Newsletter Advertising Options REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the On-site Office staff produces an electronic newsletter to keep residents and homeowners informed about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below is the issue schedule and pricing.

Issues are published on the 1st day of the first of the two months listed:

February/March April/May June/July August/September October/November December/January

READY TO GET STARTED?

210-232-2310

MILLION

Contact NWC HOA On-site Office at (210) 647-0689 or nwc@nwchoa.org.





Randy Elgin, REALTOR® Keller Williams Legacy Andyesarealtywatch.com

Rê



EACH OFFICE IS INDEPENDENTLY OWNED AND OPERATED



Welcome to NWC!

NWC Association has an On-site Office at 10280 Dover Ridge across from NWCrossing Elementary. Staffers Karen and Mary would like to welcome you to the neighborhood.

They have a welcome packet full of helpful information and can guide you through the process of account set up and the CellBadge ID registration process.

NORTHWEST CROSSING ASSOCIATION of SAN ANTONIO, Inc.

On-site Office: 10280 Dover Ridge San Antonio TX 78250

Mailing Address: PO Box 591610 San Antonio TX 78259

Phone: 210-647-0689 E-mail: nwc@nwchoa.org

Website: nwchoa.org



STAY IN THE KNOW!

Would you like to receive notifications of what's going on in your neighborhood?

We recommend three ways to stay in the know.



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC

HOA security and SAPD highly recommend you join. *Please note: This is not a good way to contact NWC On-site Office or NWC Security.*



We are on Facebook **@NWCSATX**. Follow our page for important announcements from the community.

Send us an email! *nwc@nwchoa.org*