



2024 NWC Board of Directors

President Ken Pfeiffer

Vice President Helen McAndrews

Secretary Dora Martinez

> **Treasurer** Ben Saine

Members at Large Mark Ochoa Diane Lopez America DiGangi

Committee Directors

Customer Service Representative Karen Leppard

Customer Service Representative Mary Bartos

Neighborhood Watch Helen McAndrews

Swim Team Program
Director
Acacia Price

24-hour Security Patrol

(210) 952-9151

On-Site Office Hours

Sun & Mon	Office Closed
Tues	. 10 am-2 pm
Wed 3	:30-7:30 pm
Thurs	10 am-2 pm
Fri	
Sat	8 am-12 pm



NORTHWEST CROSSING

NOTES FROM THE PRESIDENT'S DESK

Happy New Year everyone! We hope that everyone is beginning 2024 in good health and high spirits. Your HOA starts 2024 in a strong financial position and with a great Board of Directors (listed in the left hand column on this page). Our team of Karen and Mary in the On-site Office did a great job in 2023 and we look forward to their continued great work in 2024. As he has for years, Dusty stays on top of our operations with Bennie and his team continuing to keep our facilities in good shape. We continue to have strong working relationships with Patriot Management Company, our contractors, our SAFFE Officers, and our friends at City Council District 6.

THANK YOU! to all those who have already paid their 2024 Annual Assessment. We continue to be fortunate that our facilities have held up with no major expenses. As such, we were able to maintain our financial reserves so if a major expense comes along, we have the funds to take care of it. We have also taken advantage of high interest rates on Certificates of Deposit to hopefully offset increased costs due to inflation. As your payment is processed, Dawn from Patriot HOA Management, updates your CellBadge information so your family will be ready for swim season. Pool openings will be posted in the next newsletter and on the marquees.

The new District 6 field office on Tezel Road is scheduled to open in late March. We will keep you informed as we get details.

Even as crime continues to be a problem in San Antonio, the SAPD calls for service for Northwest Crossing continue to be lower than other neighborhoods according to police records. I feel this is due in part to the deterrence created by our security team (Security Reconnaissance Team) and of course good neighbors being vigilant and reporting suspicious activity.

Keep up the good work and have a great year!

HELPFUL NUMBERS

ON-SITE OFFICE	
ON-SITE MANAGER (210) 837-7774	
24-HR SECURITY PATROL (210)-952-9151	
PATRIOT OFFICE	
SWIM TEAMnwcrdolphins@gmail.com WEBSITEwww.nwcrdolphins.com	
NISD POLICE	
EMERGENCIES	

Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.

ASSOCIATION MEETINGS

Board of Directors

3rd Wednesday Monthly at 6:30 pm Weybridge Clubhouse 10280 Dover Ridge

Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.

Homeowners

4th Thursday of January Annually Weybridge Clubhouse

NWC HOA ACTIVITIES AT-A-GLANCE



Monthly NWC HOA BOARD Meeting. Every 3rd Wednesday in the Weybridge Clubhouse from 6:30pm-7:30pm. We would love to hear from you.



C.O.P (Citizens On Patrol) Class. Next class on Mar 21st, 6pm-9pm (2024 schedule on pg. 9). For questions, contact Officer Greg Perry at (210) 207-5830.



Northwest Crossing Easter Egg Hunt. March 23rd for children ages 0 to 11. Remember to bring a basket to carry your goodies! Hunt begins at 10am sharp.



Community Garage Sale. April 12th, 13th, and 14th at your own address. Must obtain city permit. Call the On-site Office at 210-647-0689 to add your name to the master advertising list.



Square Dancing Lessons. Wednesdays, 7:30pm-9:30pm, Dover Ridge Clubhouse. For more information call John at 210-521-4044 or email john_r_carlton@hotmail.com.



We need candy! Please donate individually wrapped candy at the On-site Office for our Easter Egg Hunt. Thank you.



REMEMBER:

February 14th is Valentines Day. March 17th is St. Patrick's Day.









All holiday decorations must be taken down 45 days after the holiday.



INSIDE STORY HEADLINE

ALLERGY SEASON IS HERE! HELPFUL THINGS TO KNOW



<u>People ask:</u> How do I get rid of my Allergies ASAP? You might try some of these suggestions.

Over-the-counter Allergy Medications

- 1. Antihistamines
- 2. Nasal steroid sprays
- 3. Decongestants
- 4. Prescription allergy medications
- 5. Vitamin C
- 6. Use humidifiers and dehumidifiers
- 7. Change to HEPA filters for your heating and cooling system
- 8. Consider adding an air purifier



2024 Annual Homeowner's Meeting Overview

Projects for 2024

- Paint DR Pool house and storage shed
- Paint WB Pool house
- Paint interior of clubhouses
- Xeriscape islands
- Clean up and clear (ongoing) at Helotes Creek
 Property
- Replace shingles on Sportsplex shed
- Hydro-mulch sports fields

Completed 2023

- Replaced picnic tables
- Replaced WB Pool sewer line
- Replaced/Repaired parking lot lights at WB Clubhouse
- Installed pad and shelter for DR Baby Pool pump
- Refurbished all pool filters and valves as needed at both pools
- Leveled pool decking and caulked joints at both pools
- Replaced two pool skimmer housings at DR Pool
- Painted WB Pool bleacher shelter

DR - Dover Ridge WB - Weybridge

NWC COMMUNITY GARAGE SALE April 12th, 13th, 14th

Make sure to sign up at the Weybridge Clubhouse to get your address on our map.



SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the Northwest Crossing newsletter.

- ◊ Do you or your neighbor have an interesting job?
- Do you serve in our community or know someone who serves in our community?
- O Do you know a neighbor who has overcome seemingly insurmountable obstacles?
- Oo you know someone in our community you think others would like to know more about?

Send us a story! nwc@nwchoa.org



Pet Etiquette

Northwest Crossing HOA is proud to be pet-friendly and welcomes four-legged family members as part of the community. Of course, it is important that these



pets do not create an unpleasant environment for everyone else. To avoid unnecessary disputes and potential rule violations, here are some guidelines owners should follow to ensure their furry friends continue to be a welcome addition to the neighborhood.

Read the Rules

As residents we encourage you to become familiar with the association's governing documents or Bylaws for more information. In Northwest Crossing, our HOA Covenants, Codes, and Restrictions take priority over City ordinances when they are more restrictive. Our HOA Bylaws state "that no more than four adult pets, i.e., two adult dogs and two adult cats may be kept in a single lot. All such animals shall be kept in strict accordance with all local laws, HOA Covenants, and City ordinances (including leash laws). It shall be the responsibility of the owners of such household pets to prevent the animals from running loose or becoming a nuisance to other homeowners."

Keep it Clean

No one wants to see, smell, or accidentally step in the "gift" your dog left on a grassy common area. So, when a dog needs to go, it needs to be properly disposed of, preferably in a pet waste disposal can. Not only will this keep our community looking better, but it will help keep ground water clean and help prevent the spread of fecal-borne diseases. Please DO NOT FEED FERAL cats in the front yard of your home; it becomes a nuisance to your neighbors!

Quiet Down

Pets will be noisy from time to time. However, if you are one of the lucky ones who has a neighbor's dog that is constantly barking, please keep in mind that the complainant cannot be the HOA, it must be the party affected. In order to file a complaint with the HOA, the complaining party must prove that the dog is obstructing your Texas Property Owner's right to quiet and peaceful enjoyment of your property. If the HOA issues a letter for barking dogs, remedial actions should be taken such as confining them to an area where they feel calm while the owner is away, removing or blocking as many stimuli as possible, exercising them more, or spending more time with them. If the problem continues, the complaining party should call 311 to file a complaint with the City or they can go to the Municipal Court and swear out a complaint using the complaint/file number you were given by 311. The Municipal Court will then serve the defendant with a court date.

No Wandering

The On-site Office receives many calls regarding animal control issues. Please remember that San Antonio has a leash law that states:

"All dogs and cats must be confined to their owner's property at all times except when on a leash. Animal Care Officers have the legal authority to enter unenclosed front yards or private property to impound unrestrained animals."

Non-restrained animals should be reported to Animal Control by calling 311. If you are attacked or bitten by a dog, please call the police to make a report as well as Animal Control Services.

Holiday Light Display Contest Winners

Thank you everyone for participating in Northwest Crossing's Annual Holiday Light Display Contest!

Here are the first place winners for 2023:

Autumnwood – 7511 Garden Grove

The Hills – 9206 Linbrooke

Woodbridge - 7402 Windbridge

Summer Point – 9418 Almarion Way

The Meadows – 7418 Rimhurst

Briarwood – 7308 Gallery Ridge

Mill Run – 9501 Cantura Crest

Grand Junction – 7201 Pine Branch



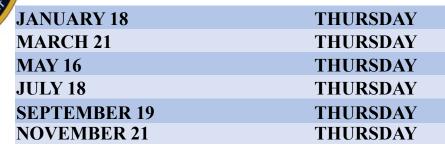
A BIG THANK YOU TO EVRYONE WHO ATTENDED OUR COOKIES AND COCOA WITH SANTA.
IT WAS A HUGE SUCCESS!

Photos on next page.



COOKIES AND COCOA WITH SANTA

2024 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



Classes are held at the Prue Substation at 5020 Prue Road from 6:00pm-9:00pm

For questions contact Officer Greg Perry #1587





210-568-1558 / www.patriothoa.com / info@patriotem.com PO Box 591610, San Antonio, TX 78259

STILL AVAILABLE!

Private meetings with Patriot HOA Management at the On-site Office.

Scheduled Hours Are:

Every 1st and 3rd Tuesday from 10am-2pm.

Every 2nd Wednesday from 3:30pm-7:30pm.

Can also be done by appointment.

Come get your questions answered.







Welcome to NWC!

NWC Association has an On-site Office at 10280 Dover Ridge across from NWCrossing Elementary. Staffers Karen and Mary would like to welcome you to the neighborhood.

They have a welcome packet full of helpful information and can guide you through the process of account set up and the CellBadge ID registration process.

NORTHWEST CROSSING ASSOCIATION of SAN ANTONIO, Inc.

On-site Office: 10280 Dover Ridge San Antonio TX 78250

Mailing Address: PO Box 591610 San Antonio TX 78259

Phone: 210-647-0689 E-mail: nwc@nwchoa.org

Website: nwchoa.org



STAY IN THE KNOW!

Would you like to receive notifications of what's going on in your neighborhood?

We recommend three ways to stay in the know.



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC

HOA security and SAPD highly recommend you join. *Please note: This is not a good way to contact NWC On-site Office or NWC Security.*



We are on Facebook **@NWCSATX**. Follow our page for important announcements from the community.



Send us an email! nwc@nwchoa.org

Promote your business and advertise with us!

Northwest Crossing HOA Bi-Monthly Newsletter Advertising Options

REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the On-site Office staff produces an electronic newsletter to keep residents and homeowners informed about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below is the issue schedule and pricing.

Issues are published on the 1st day of the first of the two months listed:

February/March April/May June/July August/September October/November December/January

Contact NWC HOA On-site Office at (210) 647-0689 or nwc@nwchoa.org.

HALF PAGE 4" X 8" \$200 QUARTER PAGE 5.25" X 3.75" \$100

BUSINESS CARD 2.5" X 3.5" \$50