



August/September 2022  
Volume 40, Issue 16



## 2022 NWC Board of Directors

**President**  
Ken Pfeiffer

**Vice President**  
Helen McAndrews

**Secretary**  
Dora Martinez

**Treasurer**  
Ben Saine

**Members at Large**  
Mark Ochoa  
Diane Lopez  
America DiGangi

## Committee Directors

**Customer Service  
Representative**  
Karen Leppard

**Customer Service  
Representative**  
Kayla Clark

**Neighborhood Watch**  
Helen McAndrews

**Swim Team Program  
Director**  
Acacia Price

**24-hour Security Patrol**  
(210)-952-9151

## On-Site Office Hours

Sun & Mon..... Office Closed  
Tues..... 10 am—3 pm  
Wed..... 2:30—7:30 pm  
Thurs..... 10 am—3 pm  
Fri..... 10 am—3 pm  
Sat..... 8 am—12 pm

# NORTHWEST CROSSING

## NOTES FROM THE PRESIDENT'S DESK

As summer 2022 sizzles on we hope all are safe and well. Our pools have been very popular this year with over 13,000 visits so far. Many thanks to Deb Roberts, Acacia Price, and Pamela Watson for their efforts to make our Dolphins swim team season a great success. Participation went from 80 last year to 107 in 2022. Thanks also to the Helotes Chiropractic Clinic and Kona Ice for their support.

The CellBadge ID system is working well with over 1,800 households and 5,700 members registered. Please be sure to register as pool monitors and our security officers are required to validate HOA membership to make sure only our members use NWC facilities. There are non-NWCHOA members who try to use (and abuse) our pools, tennis courts, and parks and the CellBadge system helps us prevent that. Registration includes photos of household members. Instructions on how to register are online and there is assistance available at the Weybridge Clubhouse during business hours.

THANK YOU!! to the almost 99% of our members who have taken care of the 2022 HOA assessment. If you think the upcoming 2023 assessment (due in December) may be inconvenient, consider setting up a prepayment plan. Check with Karen and Kayla in the office for details.

Where people live there is always crime. We are working hard with SAPD, our SRT Security team, NISD, and now University Health System police to help keep Northwest Crossing safe and secure. If you would like to help, our VP Helen McAndrews is working with SAPD to expand our Citizens on Patrol (COP) program. Contact her at helenmcandrews@gmail.com. If you see something or someone suspicious call our Security or SAPD. See more ways to help reduce crime in our "Hot Topics" section on page 3.

This hot dry summer has taken a toll on our yards. Please keep up your valiant efforts to keep them alive and attractive. Several of our neighbors have processed the ACC forms to convert to Xeriscaping. Good idea.

Finally, your Board has begun looking at how inflation is effecting our operating expenses this year to build our 2023 budget. We will keep you informed as that moves along.

Stay safe and cool.

## HELPFUL NUMBERS

**ON-SITE OFFICE**..... (210) 647-0689

Clubhouse rentals, Community Events, Volunteering

**WEBSITE**..... [www.nwchoa.org](http://www.nwchoa.org)

**EMAIL**..... [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

**JOIN**  @Northwest Crossing Association of San Antonio

**ON-SITE MANAGER**..... (210) 837-7774

**24-HR SECURITY PATROL**..... (210)-952-9151

**PATRIOT OFFICE**..... (210) 568-1558

..... (210) 354-7403

Payments, Deed restriction violations, Architectural Control Requests

**PATRIOT FAX**..... (210) 568-6198

**WEBSITE**..... [www.patriothoa.com](http://www.patriothoa.com)

**EMAIL**..... [info@patriotcm.com](mailto:info@patriotcm.com)

**SWIM TEAM**.....  [nwcrdolphins@gmail.com](mailto:nwcrdolphins@gmail.com)

**WEBSITE**..... [www.nwcrdolphins.com](http://www.nwcrdolphins.com)

**NISD POLICE**..... (210) 397-5600

**CITY SERVICES**..... 3-1-1

Solid waste, animal care services, code violations, graffiti

**EMERGENCIES**..... 9-1-1

Non-EMERGENCY SAPD..... (210) 227-7201

PRUE SUBSTATION..... (210) 694-7600

SAPD SAFFE, OFFICER GARZA and KING

(210) 207-7169

**FIRE/EMS**..... (210) 207-7744

**CITY COUNCIL, DISTRICT 6**..... (210) 207-3749

**BEXAR COUNTY COMMISSIONER,**

**PRECINCT 2**..... (210) 335-2612

*Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.*

## ASSOCIATION MEETINGS

### Board of Directors

3rd Wednesday monthly at 6:30 pm

Weybridge Clubhouse

10280 Dover Ridge

*Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.*

### Homeowners

4th Thursday of January annually

Location TBD

## NWC HOA ACTIVITIES AT-A-GLANCE



**Zumba Fitness.** Join this fun and energetic workout with Instructor Wendy Diaz and burn over 400 calories/hour. Classes are held Tues and Thurs from 7:30pm to 8:30pm at the Weybridge Clubhouse. Space is limited!



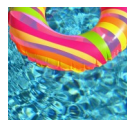
**Monthly NWC HOA BOARD Meeting.** 3rd Wed. August 17th and September 21st at 6:30pm, Weybridge Clubhouse.



**C.O.P (Citizens On Patrol) Class.** Next class on September 22nd from 6:00pm-9:00pm. Complete schedule on pg. 6. For questions, contact Officer Greg Perry at (210) 207-5830 .



**Back-to-school Outdoor Movie Night.** Join us on August 27th at the Weybridge Clubhouse for "Finding Nemo" and some refreshments. Movie starts at 7:00pm! See flyer on page 4.



**Pool Closures.** Pools will be closing for the season on September 5th. See full pool schedule for August and September on page 7, pool rules on pages 8-9. Residents must be registered in CellBadge to access NWC amenities, see page 6.

### The On-site Office will be changing its hours back to regular hours beginning August 23rd.

Tuesday	10 am to 2 pm
Wednesday	3:30 pm to 7:30 pm
Thursday	10 am to 2 pm
Friday	10 am to 2 pm
Saturday	8 am to 12 pm

**Sunday & Monday—Office is Closed**



# HOT TOPICS!

## PAW PATROL



Ohio State University just published a study showing that neighborhoods which had higher concentrations of dog owners had less crime!! The study went on to say that more owners walking their dogs, led to better communication between neighbors. The residents walking their dogs became more aware of what was normal along their walks and were quicker to report suspicious activity to the authorities.

Calling all NWC dog owners to consider this-

When you walk your dog do the following:

1. Keep them on a leash.
2. Pick up their poop.
3. Have your cell phone with you.
4. If you see something or someone suspicious call our Security and report it.

No meetings. No training. No schedule. Nothing extra. Just making a phone call if something doesn't look right.

How simple is that?

If you want something to help you be a better observer there is a program to do that! See the information for the Dog Walker Watch program below.

### A CRIME AWARENESS PROGRAM OF THE NATIONAL ASSOCIATION OF TOWN WATCH

SIGN-UP TODAY [NATW.ORG/DOG](https://natw.org/dog)

NATW has launched a crime awareness program to encourage dog walkers nationwide to serve as the 'extra eyes and ears' for local law enforcement agencies. There are dozens, if not hundreds, of dog walkers throughout the community who are often preoccupied with texting, chatting, emailing, and listening to music during their neighborhood walks. Dog Walker Watch trains these individuals how to effectively observe and report suspicious activity.

NATIONAL ASSOCIATION OF TOWN WATCH | 1.800.648.3688 | [DOGWALKERWATCH@NATW.ORG](mailto:DOGWALKERWATCH@NATW.ORG)





**NISD schools  
begin their  
semester on  
August 22nd.**  
See our flyer to  
the right for info  
on our “Back-to-  
school Outdoor  
Movie Night” to  
celebrate the start  
of the school year!

604/760  
**ADMIT ONE**

604/760  
**ADMIT ONE**

604/760  
**ADMIT ONE**

604/760  
**ADMIT ONE**

604/760  
**ADMIT ONE**



JOIN US FOR OUR

## BACK-TO-SCHOOL OUTDOOR MOVIE NIGHT

Refreshments will be served

**AUGUST 27TH 7:00 PM - 9:00 PM**  
**10280 DOVER RIDGE AT THE WEYBRIDGE  
 CLUBHOUSE**



## DRIVE SAFELY IN SCHOOL ZONES

- In a school zone when flashers are blinking, stop and yield to pedestrians crossing the crosswalk or intersection
- Never pass a school bus stopped for pedestrians
- Take extra pre-caution to look for children in school zones and near playgrounds
- Always stop for a school patrol officer or crossing guard holding up a stop sign



Source: National Safety Council

With school  
starting up again,  
don't forget to obey  
the traffic laws in  
the school zones  
within Northwest  
Crossing!

## Stay informed on CPS Energy Conservation Levels

CPS recommends the following:

- Adjust thermostats to minimize A/C & heater use
- Avoid usage of large appliances (oven, washer, dryer, & dishwasher)
- Charge Electric Vehicles at night, after 10 PM

For more information, see the flyer to the right or visit <https://www.cpsenergy.com/en/customer-support/outage-center/conservation-levels.html>

	
<b>GREEN DAY</b> Everyday Conservation	<b>YELLOW DAY</b> Peak Energy Demand
<ul style="list-style-type: none"> <li>▶ Set thermostat to 78° in summer, 68° in winter</li> <li>▶ Use fans to feel 4-6 degrees cooler</li> <li>▶ Run ceiling fans counterclockwise in summer &amp; clockwise in winter</li> <li>▶ Close shades &amp; blinds; turn off unnecessary lights</li> <li>▶ Unplug electronics when not in use</li> <li>▶ Try cooking on a grill &amp; line-drying clothes when possible</li> </ul>	<ul style="list-style-type: none"> <li>▶ Continue everyday conservation measures</li> <li>▶ Check our website &amp; social media for times between 2-10PM when increased conservation is needed</li> <li>▶ Adjust thermostats further to minimize A/C &amp; heater use, if health permits</li> <li>▶ Avoid using large appliances like your oven, washer, dryer, &amp; dishwasher</li> <li>▶ Charge Electric Vehicles (EV) at night, after 10PM</li> </ul>
	<b>ORANGE ALERT</b> Energy Grid Reliability Risk
	<b>RED ALERT</b> Controlled Outages in Progress
	<ul style="list-style-type: none"> <li>▶ Limit power usage</li> <li>▶ Prepare for possible loss of power</li> <li>▶ Prepare to implement your household plan for power emergencies</li> <li>▶ Be ready to initiate plan for alternative operation of medical devices, if needed</li> <li>▶ Turn off pool pumps</li> <li>▶ Avoid charging EV, or charge overnight</li> </ul>
	<ul style="list-style-type: none"> <li>▶ Implement emergency preparedness measures</li> <li>▶ Turn off all appliances &amp; lights during power outages</li> <li>▶ Turn A/C &amp; heater off until after power is restored</li> <li>▶ Monitor news sources for updates</li> <li>▶ Implement plan for alternative operation of medical devices</li> <li>▶ Keep refrigerator closed to extend the life of perishable food</li> </ul>





## NEED HELP WITH REPAIRS?

Merced Housing Texas is seeking referrals for the Owner-Occupied Repair Program.

Merced makes these repairs at no cost to homeowners



Visit  
MercedHousingTexas.org  
or scan QR code



Questions? Call  
210.281.0234 ext. 220

### ELIGIBILITY:

- The applicant must own & occupy the home\*\*
- The household must have an annual income that does not exceed the amounts below (additional eligibility criteria may apply)
- Eligible repairs include electrical, plumbing, roof repairs, foundation leveling, etc.

# of Persons in Household	1	2	3	4	5	6	7	8
2022 Income Limits	46,450	53,050	59,700	66,300	71,650	76,950	82,250	87,550

\*\*Please Note: At this time, only homes in the following areas qualify for this service: Unincorporated areas of Bexar County, Alamo Heights, Balcones Heights, Elmendorf, Grey Forest, Helotes, Kirby, Leon Valley, Live Oak, Schertz, Somerset, Universal City, and Von Ormy

## Utility Assistance

Community Resource Division  
Bexar County Economic & Community Development

## Asistencia de Utilidad

División de Recursos Comunitarios  
Desarrollo Comunitario y Económico del Condado Bexar



BEXAR COUNTY  
ECONOMIC & COMMUNITY  
DEVELOPMENT

The Community Resources Division receives funding from the State of Texas to offer financial assistance to income-eligible Bexar County residents for electric and natural gas utility bills. This assistance is designed to prevent utility disconnection and to assist households controlling energy costs through education.

Apply online today to see if you qualify for one of our Utility Assistance programs: [www.bexar.org/ecd](http://www.bexar.org/ecd)

### WHAT DO I NEED TO APPLY?

1. Government-issued ID for all Household Members
  - Texas drivers license, Texas ID, Military ID, Permanent Resident Card
2. Proof of US Citizenship for all Household Members
  - Birth certificate, US Passport, Certificate of Naturalization or Qualified Alien Status
3. Proof of Income for the past 30 days for all Household Members
  - Wages, Unemployment Benefits, TANF, Social Security/SSI, Child Support
4. Social Security Number
5. CPS Energy Customer Number
6. Email Address
7. Mailing Address
8. Telephone Number
9. Meet Qualifying Income Levels

La División de Recursos Comunitarios recibe fondos del Estado de Texas para ofrecer asistencia financiera a los residentes elegibles en el condado de Bexar para ayudar con pagos de servicios públicos de electricidad y gas natural. Esta asistencia está diseñada para prevenir la desconexión de los servicios públicos y ayudar a los hogares a controlar los costos de energía a través de la educación.

Aplique en línea hoy para ver si califica para uno de nuestros programas de asistencia de utilidad: [www.bexar.org/ecd](http://www.bexar.org/ecd)

### QUE NECESITA PARA APLICAR?

1. Una identificación emitida por el gobierno de todos los miembros del hogar
  - Licencia de conducir de Texas, Identificación de Texas, Identificación Militar, Tarjeta de Residente Permanente (Green Card)
2. Prueba de ciudadanía para todos los miembros del hogar
  - Certificado de Nacimiento, Pasaporte de Estados Unidos, Certificado de Naturalización o Estado Calificado de Inmigración
3. Prueba de Ingreso de los pasados 30 días para todos los miembros del hogar
  - Salarios, Beneficios de Desempleo, TANF, Seguro Social/SSI, Manutención de los Hijos (Child Support)
4. Número de Seguro Social
5. Número de Cliente de CPS Energy
6. Correo Electrónico
7. Dirección de Correo
8. Número de Teléfono
9. Cumplir con los niveles de ingresos que califican



### More Information

Visit our website [www.bexar.org/ecd](http://www.bexar.org/ecd) or call 210-335-3666 for a list of locations where you may access public computers and receive additional application

### Para más información

Visite nuestra página web [www.bexar.org/ecd](http://www.bexar.org/ecd) o llame al 210-335-3666 para obtener una lista de ubicaciones en las que puede tener acceso a equipos públicos y recibir aplicaciones adicionales

Growing our Economy.  
Strengthening our Community

Desarrollando nuestra economía.  
Fortaleciendo nuestra comunidad.



## Past due on mortgage payments?

The Texas Homeowner Assistance Fund may help.

We have money available to help qualified Texas homeowners who have fallen behind on mortgage payments, property and insurance taxes, and HOA or condo fees due to the COVID-19 pandemic.

Households must have incomes at or below 100% of the Area Median Income and meet other eligibility requirements. For full details, visit [www.TexasHomeownerAssistance.com](http://www.TexasHomeownerAssistance.com).

### What can the program cover?

\$65,000 max assistance provided as a grant

- Up to \$40,000 in mortgage assistance
- Up to \$25,000 in related housing expenses (property and/or insurance taxes; HOA or condo fees)

For more information and to apply

[www.TexasHomeownerAssistance.com](http://www.TexasHomeownerAssistance.com)

Questions?

Call toll free 1-833-651-3874, Monday – Friday 8 a.m. to 6 p.m. (CST)

5 Aug/Sept 2022



## AFFORDABLE CONNECTIVITY PROGRAM

### WHAT IS IT?

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

### The benefit provides:

- Up to \$30/month discount for internet service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

### WHO IS ELIGIBLE?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least one of the criteria below:

- Participates in any of the following assistance programs: SNAP, Medicaid, Federal Public Housing Assistance, Veterans Pension or Survivor Benefits, SSI, WIC, or Lifeline;
- Participates in any of the following Tribal specific programs: Bureau of Indian Affairs General Assistance, Tribal TANF, Food Distribution Program on Indian Reservations, or Tribal Head Start (income based);
- Participates in the Free and Reduced-Price School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income internet program.

### TWO STEPS TO ENROLL

1

Go to [AffordableConnectivity.gov](http://AffordableConnectivity.gov) to submit an application or print a mail-in application

2

Contact your preferred participating provider to select an eligible plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must **both** apply for the program **and** contact a participating provider to select a service plan.

### LEARN MORE

Call 877-384-2575, or  
Visit [fcc.gov/acp](http://fcc.gov/acp)



### SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the NWC newsletter.

- ◇ Do you or your neighbor have an interesting job?
- ◇ Do you serve in our community or know someone who serves in our community?
- ◇ Do you know a neighbor who has overcome seemingly insurmountable obstacles?
- ◇ Do you know someone in our community you think others would like to know more about?

Send us a story!  
[nwc@nwchoa.org](mailto:nwc@nwchoa.org)



## 2022 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



JANUARY 20th	THURSDAY
MARCH 17th	THURSDAY
MAY 19th	THURSDAY
JULY 21st	THURSDAY
SEPTEMBER 22nd	THURSDAY
NOVEMBER 17th	THURSDAY

CLASSES ARE HELD FROM 6:00 P.M. – 9:00 P.M.  
ANY QUESTIONS CONTACT OFFICER GREG PERRY #1587  
AT (210) 207-5830



### REMINDER: To use the Northwest Crossing Pools, you need to be in CellBadge!

Follow the steps below to get registered in CellBadge so that you can enjoy our pools this summer.

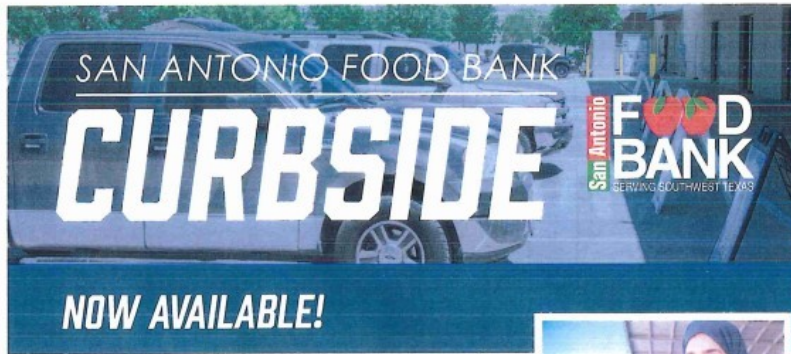
## CELLBADGE ID SYSTEM!

Starting in January 2021, Northwest Crossing implemented a new ID Card system. **CellBadge** is a safe security badging application that uses your smart phone as your ID card, replacing the old plastic badge.

To get started just follow the steps below:

1. Log into [NWCrossing.cellbadge.com](http://NWCrossing.cellbadge.com)
2. To register, select “Initial Add Request” and you will receive a PIN number, log in using that PIN and enter your last name, address, phone number, emergency phone number, and e-mail address.
3. All information will be confirmed and approved by an administrator and you will be sent a confirmation email. For the first year, an administrator will need to add your photo. Please send photos to [nwc@nwchoa.org](mailto:nwc@nwchoa.org) and attach proof of residence for all adults (18+) in the household.
4. Once operational, you will be able to use your smart phone to access pools, tennis courts, clubhouses, and parks.





Our curbside pick-up model is an additional opportunity for clients and families to receive food assistance that better fits their schedules. Families will receive a variety of product to include - but not limited to - breads, dairy, produce, and other assorted items.

## REGISTER

### Important Information

- \*Clients can utilize curbside service once every two weeks
- \*Registration is required for every time of service
- \*Clients should register for one slot time only, not multiple slots
- \*Please arrive no earlier than 15 minutes to appointment time

### Online At [safoodbank.org/FreshTrak](https://safoodbank.org/FreshTrak)

Register online through FreshTrak. Access the website easily by scanning the QR code to the left with your phone's camera. Input your zip code to find food access resources in your community.



### By Phone At 210.431.8326

Contact our Client Services department to make an appointment over the phone for curbside service.



## LOCATION



**San Antonio Food Bank**  
5200 Enrique Barrera Pkwy  
San Antonio, TX 78227

Please Note: This program is subject to change to ensure efficiency and overall success!

**Zumba is back!**  
**Tuesday's & Thursday's**  
**7:30 pm, Weybridge**  
**Clubhouse, \$50.00 Two**  
**Month Session, \$5.00 Drop-**  
**in fee. Instructor: Wendy**



NWC August 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 WBP 1-9	2 DRP 1-9	3 WBP 1-9	4 DRP 1-9	5 WBP 1-9	6 BOTH 1-9
7 BOTH 1-9	8 WBP 1-9	9 DRP 1-9	10 WBP 1-9	11 DRP 1-9	12 WBP 1-9	13 BOTH 1-9
14 BOTH 1-9	15 WBP 1-9	16 DRP 1-9	17 WBP 1-9	18 DRP 1-9	19 WBP 1-9	20 BOTH 1-9
21 BOTH 1-9	22	23	24	25	26	27 BOTH 1-9
28 BOTH 1-9	29	30	31			
NWC September 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3 BOTH 1-9
4 BOTH 1-9	5 BOTH 1-9	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

# NWC POOL RULES FOR 2022

1. **All members** ages six (6) and older must be registered in the CellBadge I.D. system to be admitted into the pool. One family member may not sign in others in the same household as guests.
2. No one shall use the pool unless it is officially open and pool monitors are on duty.
3. The on-duty pool monitors will be in charge of the pool operation and are responsible for the enforcement of the rules and regulations. **All persons must obey the instructions of the pool monitors.**
4. The Association, pool monitors, and Board of Directors will not be responsible for loss or damage to personal property of any kind.
5. All persons using the facility do so at their own risk in conformance with the rules and regulations. **Any person may be suspended from the recreational facilities, at the sole discretion of the pool monitor in charge, for violations of the rules and regulations or for any other reason, which in their judgment, constitutes a hazard to others.**
6. After a person has been removed from the pool area twice, he/she or a parent (if a minor) will be notified in writing. After the third removal, the person will be suspended from using the pool area, and CellBadge I.D. will be invalid. Re-instatement will occur upon approval of the Board of Directors only.
7. No pets are allowed in the pool area.
8. Admission will be refused to all persons having any infectious diseases, colds, nasal or ear discharges, or communicable diseases of any kind.
9. Glassware is forbidden in the pool area.
10. No alcohol is allowed in the pool area.
11. Food will be allowed in the pool area; however, no cooking will be allowed inside the fenced area except during private parties at Association's discretion. No food, drinks, bottles, or gum chewing is permitted at the pool's edge or in the pool.
12. All trash such as food wrappers, soda cans, etc. must be placed in containers provided for such use.
13. Smoking is allowed in designated areas only.
14. Skates, skateboards, bicycles, and similar devices will not be allowed inside the pool area.
15. **GUEST POLICY: Each ADULT (18+) member is allowed to sign in up to 4 guests at either pool. A resident of NWC HOA cannot be signed in as a guest. Resident must accompany guests for duration of their stay.**
16. Children 17 years and under must be accompanied by a caretaker at least 18 years old.
17. **SWIMMING ATTIRE POLICY: Proper swimming attire must be worn by anyone entering the water.** No cut-offs, diapers (special swim diapers are allowed), street shirts or shorts, etc. will be allowed in the pool. A plain white t-shirt may be worn for additional sun protection. Indecent exposure will not be allowed in the pool area.
18. Children must be proficient swimmers to be allowed in the deep area of the pool. Their proficiency will be determined by the pool monitor standards.



19. Floating devices attached to the swimmer for safety is allowed in the shallow end only.
  20. No inner tubes, balls, Frisbees, snorkels, glass lens face masks, or glass lens goggles may be used in the pool. Nerf balls and similar playing equipment are allowed at the discretion of the pool monitors, if their use does not interfere with other people. Large float policy: Only small, single person floats are permitted and only one float permitted per member. Any time the pool is crowded, the pool monitor may ask that all floats be removed from the pool.
  21. Running, horseplay, wrestling, ball playing, or causing undue disturbance in or about the pool is not allowed.
  22. Spitting or spouting water, dunking, running, scuffling, or horseplay of any kind is not allowed. **Abusive or profane language will NOT be tolerated.**
  23. No loitering on ladders.
  24. **No diving.**
  25. Pool games are allowed at the discretion of the pool monitors.
  26. Kiddy pool is intended for use by young children and those who cannot swim or are not strong swimmers ONLY.
  27. Injuries should be reported to the pool monitors immediately.
  28. The pool monitors may declare a fifteen (15) minute rest period once every hour on the fourth quarter hour. Only persons eighteen (18) and older will be allowed to swim at that time.
  29. No pool equipment, furniture, etc. may be removed from the pool area.
  30. Radios and sound equipment must be kept at a reasonable volume and will be monitored at the pool monitor's discretion. No loud radios or sound systems will be allowed.
  31. No loitering in the restrooms or parking lots.
  32. Pool area parking lot must be vacated upon pool closing.
- No photography or video recording is allowed without approval of the HOA.\*\*

NOTE: The pool monitors have the authority to use their judgment in making decisions regarding the enforcement of the rules and regulations. Any disagreement of the rules and regulations or the method of enforcement should be directed to the Board of Directors at [nwc@nwchoa.org](mailto:nwc@nwchoa.org).

\*\*Pool monitor may allow photography and or video recording with approval of those being photographed or recorded. Private parties, social events, and sporting events may allow photography/video recording with permission of the individuals hosting the event (i.e., swim team, water aerobics, parties, etc).

These rules and regulations may be amended or added to at any time by the approval of the Board of Directors.



## Welcome to NWC!

NWC Association has an On-site Office at 10280 Dover Ridge across from NW Crossing Elementary. Staffers Karen and Kayla would like to welcome you to the neighborhood.

Although a visit right now under the current circumstances will be brief, please stop by. They have a welcome packet full of helpful information and can guide you through the process of account set up and the CellBadge I.D. registration process.

**NORTHWEST CROSSING  
ASSOCIATION**  
of SAN ANTONIO, Inc.

On-site Office:  
10280 Dover Ridge  
San Antonio TX 78250

Mailing Address:  
PO Box 591610  
San Antonio TX 78259

Phone: 210-647-0689  
E-mail: [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

Website: [nwchoa.org](http://nwchoa.org)



## STAY IN THE KNOW!

**Would you like to receive notifications of what's  
going on in your neighborhood?**

**We recommend three ways to stay in the know.**



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security and SAPD highly recommend you join. *Please note: This is not a good way to contact NWC On-site Office or NWC Security.*



We are on Facebook @NWCSATX. Follow our page for important announcements from the community.



Send us an email!  
**[nwc@nwchoa.org](mailto:nwc@nwchoa.org)**



# **Promote your business and advertise with us!**

## **Northwest Crossing HOA**

### **Bi-Monthly Newsletter Advertising Options**

#### **REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!**

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the On-site Office staff produces an electronic Newsletter to keep residents and homeowners informed about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below is the issue schedule and pricing.

**Issues are published on the 1st day of the first of the two months listed:**

**February/March**  
**April/May**  
**June/July**

**August/September**  
**October/November**  
**December/January**

Contact NWC HOA On-site Office at (210) 647-0689 or [nwc@nwchoa.org](mailto:nwc@nwchoa.org).

**HALF PAGE**  
**4" X 8"**  
**\$200**

**QUARTER PAGE**  
**5.25" X 3.75"**  
**\$100**

**BUSINESS CARD**  
**2.5" X 3.5"**  
**\$50**