



April/May 2022
Volume 40, Issue 14



2022 NWC Board of Directors

President
Ken Pfeiffer

Vice President
Helen McAndrews

Secretary
Dora Martinez

Treasurer
Ben Saine

Members at Large
Mark Ochoa
Diane Lopez
America DiGangi

Committee Directors

**Customer Service
Representative**
Karen Leppard

**Customer Service
Representative**
Kayla Clark

Neighborhood Watch
Helen McAndrews

**Swim Team Program
Director**
Deb Roberts

24-hour Security Patrol
(210)-952-9151

On-Site Office Hours

Sun & Mon..... Office Closed
Tues..... 10 am—2 pm
Wed..... 3:30—7:30 pm
Thurs..... 10 am—2 pm
Fri..... 10 am—2 pm
Sat..... 8 am—12 pm

NORTHWEST CROSSING

NOTES FROM THE PRESIDENT'S DESK

Dear Northwest Crossing Homeowners:

Spring has finally arrived! I hope all are doing well.

A huge THANK YOU!! to the 93% who have already taken care of this years' annual assessment.

We are still making adjustments to welcome our new security team (SRT). The telephone number for security will change on 4/4/22 to (210)-952-9151 and will appear properly on the patrol vehicle soon (see photo of patrol vehicle color scheme on page 3 and on the marquees). The new reporting system is a huge improvement over the previous arrangement with a better layout and photos with every report.

We hope to open the pools for weekends in early May this year and then daily when school is out (see preliminary schedule on page 9).

The Cell Badge I.D. system will make things simpler for everyone to gain access to pools and other facilities this year. No need to go by the office for badge stickers as in years past. If you have not signed up please do so as the pool monitors and security officers depend on the system to allow entry to our facilities.

And for our Pickle ball enthusiasts, two of our tennis courts have had pickle ball stripes added (pictures on page 8). Enjoy.

We are thrilled to see the city repaved and improved wheelchair access on Dover Ridge and hope to see the same on other streets as the year progresses.

As the weather improves, there are a lot of home improvement projects starting. Please remember to fill out an Architectural Control Committee form before work begins. They are available on the Patriot and NWC websites and at the On-site Office. Finally, as the weather warms and the hoped-for rain arrives, please stay on top of your yard maintenance— all as we continue to build a safer, cleaner, better neighborhood.

Happy Fiesta!!

HELPFUL NUMBERS

ON-SITE OFFICE..... (210) 647-0689

Clubhouse rentals, Community Events, Volunteering

WEBSITE..... www.nwchoa.org

EMAIL..... nwc@nwchoa.org

JOIN  @Northwest Crossing Association of San Antonio

ON-SITE MANAGER..... (210) 837-7774

24-HR SECURITY PATROL..... (210)-952-9151

PATRIOT OFFICE..... (210) 568-1558

..... (210) 354-7403

Payments, Deed restriction violations, Architectural Control Requests

PATRIOT FAX..... (210) 568-6198

WEBSITE..... www.patriothoa.com

EMAIL..... info@patriotcm.com

SWIM TEAM..... nwcrdolphins@gmail.com

WEBSITE.....  www.nwcrdolphins.com

NISD POLICE..... (210) 397-5600

CITY SERVICES..... 3-1-1

Solid waste, animal care services, code violations, graffiti

EMERGENCIES..... 9-1-1

Non-EMERGENCY SAPD..... (210) 227-7201

PRUE SUBSTATION..... (210) 694-7600

SAPD SAFFE, OFFICER PRUDENA.. (210) 207-7169

FIRE/EMS..... (210) 207-7744

CITY COUNCIL, DISTRICT 6..... (210) 207-3749

BEXAR COUNTY COMMISSIONER,

PRECINCT 2..... (210) 335-2612

Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.

ASSOCIATION MEETINGS

Board of Directors

3rd Wednesday monthly at 6:30 pm

Weybridge Clubhouse

10280 Dover Ridge

Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.

Homeowners

4th Thursday of January annually

Location TBD

NWC HOA ACTIVITIES AT-A-GLANCE



Zumba Fitness. Join this fun and energetic workout with Instructor Wendy Diaz and burn over 400 calories/hour. Classes are held Tues and Thurs from 7:30 pm to 8:30 pm at the Weybridge Clubhouse. Space is limited!



Community Garage Sale. April 1st, 2nd, and 3rd. All garage sales will be held at your own address. Must obtain your own permit. Contact the NWC On-site Office at (210) 647-0689 to add your garage sale to the master list for advertising.



Monthly NWC HOA BOARD Meeting. 3rd Wed. April 20th and May 18th at 6:30 pm, Weybridge clubhouse.



Northwest Crossing Easter Egg Hunt. April 16th, 2022 at Weybridge Clubhouse. For children ages 0-11. Bring a basket to carry your goodies! Hunt begins at 10:00 am.



Swim Team 2022. Swim team season starts May 16th! Registration on May 6th and 7th, flier on pg. 6.



C.O.P (Citizens On Patrol) Class. Next class on May 19th, 2022 from 6:00 pm-9:00 pm. Complete schedule on pg. 4. For any questions, contact Officer Greg Perry at (210) 207-5830 .



How to Protest Your Property Taxes. April 6th at 6:30 pm in the Weybridge Clubhouse. Join Jenny Bravo and Tracy Mock as they teach our community how to protest property taxes (flier on pg. 7).



Say hello to our 2022 HOA Board of Directors!



NWC's New Security Patrol Team

As of March 1st, Northwest Crossing now has a new security patrol team for the neighborhood called "Security Reconnaissance Team" or SRT for short.

****The new number is (210)-952-9151****



2022 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



JANUARY 20th	THURSDAY
MARCH 17th	THURSDAY
MAY 19th	THURSDAY
JULY 21st	THURSDAY
SEPTEMBER 22nd	THURSDAY
NOVEMBER 17th	THURSDAY

CLASSES ARE HELD FROM 6:00 P.M. – 9:00 P.M.
ANY QUESTIONS CONTACT OFFICER GREG PERRY #1587
AT (210) 207-5830



SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the Northwest Crossing newsletter.

- ◇ Do you or your neighbor have an interesting job?
- ◇ Do you serve in our community or know someone who serves in our community?
- ◇ Do you know a neighbor who has overcome seemingly insurmountable obstacles?
- ◇ Do you know a someone in our community you think others would like to know more about?

Send us a story!
nwc@nwchoa.org



Northwest Crossing

Home Owners Association
Since 1985



**Are You Looking
For A Summer Job?**



Northside Pool Management will be hiring Pool Attendants, for Northwest Crossing this summer. College and high school students who are certified in "First Aid-CPR (Pool Attendant)" are eligible to apply for these positions.

Northwest Crossing will reimburse students for all registration fees associated with the required certifications.
You must work the entire summer season for Reimbursement.

For job inquiries, contact:
Email: bryanheathnpm@yahoo.com
Phone: 210-316-6500

Join us for our
2022 NWC
Egg Hunt

**Sat
April
16th**

**Starts
10am**



10280 Dover Ridge

**Bring a basket for your
goodies!**

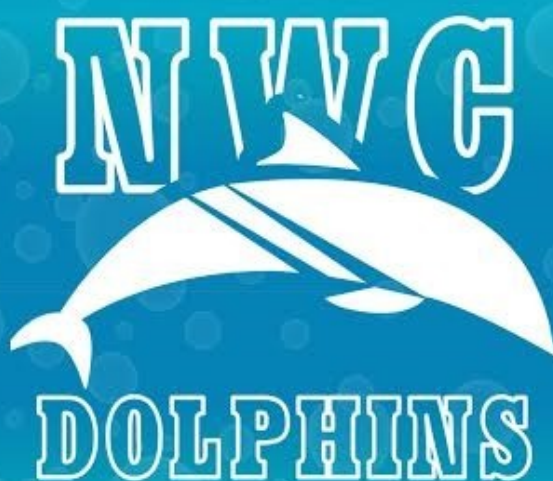
COMMUNITY-WIDE
Garage
SALE

Community Garage Sale. April 1st, 2nd, and 3rd.
All garage sales will be held at your own address. Must obtain your own permit. Contact the NWC On-site Office at (210) 647-0689 to add your garage sale to the master list for advertising.

**SWIM
IS
BACK!**



**SPLASH INTO
SUMMER
WITH**



SEASON BEGINS MAY 16

QUALIFICATIONS AND OTHER INFO AVAILABLE ON OUR WEBSITE: NWCRDOLPHINS.COM

\$135 PER SWIMMER

REGISTRATION:

MAY 6 | 6-8PM

MAY 7 | 8-10AM

WEYBRIDGE CLUBHOUSE
10270 WEYBRIDGE

OPEN TO EVERYONE 18 & UNDER

PARENT VOLUNTEERS REQUIRED

NON-COMPETITIVE PRE-TEAM
IS BACK THIS YEAR FOR
NEW SWIMMERS 3+

WE ARE LOOKING FOR SPONSORS!

TEAM SPONSORSHIP IS ONLY \$200 FOR THE SEASON, AND PROVIDES
ONE SWIMMER FREE MEMBERSHIP.

THANK YOU



Northwest Crossing would like to acknowledge the hard work of Nancy Gonzalez, Carmen Aguilar, and Erika Prieto for cleaning our Dover Ridge and Weybridge Parks to help make our community better and cleaner! Thank you so much for volunteering and keeping our parks clean!



HOW TO PROTEST YOUR PROPERTY TAXES

April 6th 6:30pm
Weybridge Clubhouse
10280 Dover Ridge
*Refreshments served



Jenny Bravo
801-360-4696
KW Heritage
LIC # 735920



Tracy Mock
210-480-3522
Gateway Mortgage
NMLS # 1247316

For Help in the NWC Community

**Meetings every 4th Tuesday of
every month @ 6:30 PM**

(210) 695-5683 [LOVE]

Office hours:



Monday 1:00 PM- 3:00 PM

Wednesday 10:00 AM-12:00 PM

Thursday 1:00 PM - 3:00 PM

Friday 1:00 PM- 3:00 PM



Community Clean-up on March 26th

Thank you to everyone in our Northwest Crossing Community for coming to the Dial-a-Trailer we had on March 26th! Let's continue to improve and keep our community clean.

New Pickle Ball Courts!

Looking for a new hobby?
Pickle ball court stripes have
been recently added to both
the Dover Ridge and
Weybridge tennis courts.



2022 NWC Pool Schedule

NWC May 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14 DRP 1-9
15 WB Pool 1-9	16 Dolphin WB WBP 4-9	17 Dolphin WB DRP 4-9	18 WBP 4-9	19 Dolphin WB DRP 4-9	20 WBP 4-9	21 DRP 1-9
22 WB Pool 1-9	23 Dolphin WB WBP 4-9	24 Dolphin WB DRP 4-9	25 WBP 4-9	26 Dolphin WB DRP 4-9	27 WBP 4-9	28 BOTH 1-9
29 BOTH 1-9	30 Dolphin WB BOTH 1-9	31 Dolphin WB DRP 4-9				
NWC June 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 WBP 4-9	2 Dolphin WB DRP 4-9	3 WBP 4-9	4 BOTH 1-9
5 BOTH 1-9	6 Dolphin WB WBP 4-9	7 Dolphin WB DRP 4-9	8 Dolphin WB WBP 4-9	9 Dolphin WB DRP 4-9	10 WBP 4-9	11 BOTH 1-9
12 BOTH 1-9	13 Dolphin WB WBP 1-9	14 Dolphin WB DRP 1-9	15 Dolphin WB WBP 1-9	16 Dolphin WB DRP 1-9	17 WBP 1-9	18 BOTH 1-9
19 BOTH 1-9	20 Dolphin WB WBP 1-9	21 Dolphin WB DRP 1-9	22 Dolphin WB WBP 1-9	23 Dolphin WB DRP 1-9	24 WBP 1-9	25 BOTH 1-9
26 BOTH 1-9	27 Dolphin WB WBP 1-9	28 Dolphin WB DRP 1-9	29 WBP 1-9	30 DRP 1-9		
NWC July 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 WBP 1-9	2 BOTH 1-9
3 BOTH 1-9	4 BOTH 1-9	5 DRP 1-9	6 WBP 1-9	7 DRP 1-9	8 WBP 1-9	9 BOTH 1-9
10 BOTH 1-9	11 WBP 1-9	12 DRP 1-9	13 WBP 1-9	14 DRP 1-9	15 WBP 1-9	16 BOTH 1-9
17 BOTH 1-9	18 WBP 1-9	19 DRP 1-9	20 WBP 1-9	21 DRP 1-9	22 WBP 1-9	23 BOTH 1-9
24 BOTH 1-9	25 WBP 1-9	26 DRP 1-9	27 WBP 1-9	28 DRP 1-9	29 WBP 1-9	30 BOTH 1-9
31 BOTH 1-9						
NWC August 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 WBP 1-9	2 DRP 1-9	3 WBP 1-9	4 DRP 1-9	5 WBP 1-9	6 BOTH 1-9
7 BOTH 1-9	8 WBP 1-9	9 DRP 1-9	10 WBP 1-9	11 DRP 1-9	12 WBP 1-9	13 BOTH 1-9
14 BOTH 1-9	15 WBP 1-9	16 DRP 1-9	17 WBP 1-9	18 DRP 1-9	19 WBP 1-9	20 BOTH 1-9
21 BOTH 1-9	22 WBP 1-9	23 DRP 1-9	24 WBP 1-9	25 DRP 1-9	26 WBP 1-9	27 BOTH 1-9
28 BOTH 1-9	29 WBP 1-9	30 DRP 1-9	31 WBP 1-9			
NWC September 2022 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3 BOTH 1-9
4 BOTH 1-9	5 BOTH 1-9	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

NWC HOA Pool Rules

The following rules and regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. Your cooperation in abiding by these conditions will afford pleasant relaxation and recreation for all members/guests. Parents are requested to caution their children to observe all rules and regulations.

Failure to comply with these rules shall be considered cause for any action deemed necessary by the Management or Board of Directors, including the temporary suspension of violators from the use of the pool area.

The pool manager will be in charge of qualified pool monitors, both of whom will be under the direct supervision of the Association. All members and guests using the pool will be required to register with the attendant. Your assistance is not only needed but also required to make the pools safe and enjoyable facilities.

1. **All members** ages six (6) and older must be registered in the CellBadge ID system to be admitted into the pool. One family member may not sign in others in the same household as guests.
2. No one shall use the pool unless it is officially open and pool monitors are on duty.
3. The on-duty pool monitors will be in charge of the pool operation and are responsible for the enforcement of the Rules and Regulations. **All persons must obey the instructions of the pool monitors.**
4. The Association, pool monitors, and Board of Directors will not be responsible for loss or damage to any personal property of any kind.
5. All persons using the facility do so at their own risk in conformance with the rules and regulations. **Any person may be suspended from the recreational facilities, at the sole discretion of the pool monitor in charge, for violations of the rules and regulations or for any other reason, which in their judgment, constitutes a hazard to others.**
6. After a person has been removed from the pool area twice, he/she or a parent (if a minor) will be notified in writing. After the third removal, the person will be suspended from using the pool area, and CellBadge ID will be invalid. Re-instatement will occur upon approval of the Board of Directors only.
7. No pets are allowed in the pool area.
8. Admission will be refused to all persons having any infectious diseases, colds, nasal or ear discharges, or any communicable diseases of any kind.
9. Glassware is forbidden in the pool area.
10. No alcohol is allowed in the pool area.
11. Food will be allowed in the pool area; however, no cooking will be allowed inside the fenced area except during private parties at Association's discretion. No food, drinks, bottles, or gum chewing is permitted at the pool's edge or in the pool.
12. All trash such as food wrappers, soda cans, etc. must be placed in containers provided for such use.
13. Smoking is allowed in designated areas only.
14. Skates, skateboards, bicycles, and similar devices will not be allowed inside the pool area.
15. **GUEST POLICY: Each ADULT (18+) member is allowed to sign in up to 4 guests at either pool. A resident of NWC HOA cannot be signed in as a guest. Resident must accompany guests for duration of their stay.**
16. Children 17 years and under must be accompanied by a caretaker at least 18 years old.
17. **SWIMMING ATTIRE POLICY: Proper swimming attire must be worn by anyone entering the water.** No cut-offs, diapers (special swim diapers are allowed), street shirts or shorts, etc. will be allowed in the pool. A plain white t-shirt may be worn for additional sun protection. Indecent exposure will not be allowed in the pool area.
18. Children must be proficient swimmers to be allowed in the deep area of the pool. Their proficiency will be determined by the pool monitor standards.
19. Floating devices attached to the swimmer for safety is allowed in the shallow end only.
20. No inner tubes, balls, Frisbees, snorkels, glass lens face masks, or glass lens goggles may be used in the pool. Nerf balls and similar playing equipment are allowed at the discretion of the pool monitors, as long as their use does not interfere with other people.
21. Running, horseplay, wrestling, ball playing, or causing undue disturbance in or about the pool is not allowed.
22. Spitting or spouting water, dunking, running, scuffling, or horseplay of any kind is not allowed. **Abusive or profane language will NOT be tolerated.**
23. No loitering on ladders.
24. **No diving.**
25. Pool games are allowed at the discretion of the pool monitors.
26. Injuries should be reported to the pool monitors immediately.
27. The pool monitors may declare a fifteen (15) minute rest period once every hour on the fourth quarter hour. Only persons eighteen (18) and older will be allowed to swim at that time.
28. No pool equipment, furniture, etc. may be removed from the pool area.
29. Radios and sound equipment must be kept at a reasonable volume and will be monitored at the pool monitor's discretion. No loud radios or sound systems will be allowed.
30. No loitering in the restrooms or parking lots.
31. Pool area parking lot must be vacated upon pool closing.

No photography or video recording is allowed without approval of the HOA.**

NOTE: The pool monitors have the authority to use their judgment in making decisions regarding the enforcement of the Rules and Regulations. Any disagreement of the rules and regulations or the method of enforcement should be directed to the Board of Directors at nwc@nwchoa.org.

**Pool Monitor may allow photography and or video recording with approval of those being photographed or recorded. Private parties, social events, and sporting events may allow photography/video recording with permission of the individuals hosting the event (i.e. swim team, water aerobics, parties).

These rules and regulations may be amended or added to at any time by the approval of the Board of Directors.

10 April/May 2022



REMINDER: To use the Northwest Crossing Pools, you need to be in CellBadge!

Follow the steps below to get registered in CellBadge so that you can be ready to enjoy our pools this summer.

CELLBADGE ID SYSTEM!

Starting in January 2021, Northwest Crossing implemented a new ID Card system. **CellBadge** is a safe security badging application that uses your smart phone as your ID card, replacing the old plastic badge.

If you are ready to get started just follow the steps below:

1. Log into NWCrossing.cellbadge.com
2. To register, select "Initial Add Request" and you will receive a PIN number, log in using that PIN and enter your last name, address, phone number, emergency phone number, and e-mail address.
3. All information will be confirmed and approved by an administrator and you will be sent a confirmation email. For the first year, an administrator will need to add your photo. Please send photos to nwc@nwchoa.org and attach proof of residence for all adults (18+) in the household.
4. Once operational, you will be able to use your smart phone to access pools, tennis courts, clubhouses, and parks.



Welcome to NWC!

NWC Association has an On-site Office at 10280 Dover Ridge across from NWCrossing Elementary. Staffers Karen and Kayla would like to welcome you to the neighborhood.

Although a visit right now under the current circumstances will be brief, please stop by. They have a welcome packet full of helpful information and can guide you through the process of account set up and the CellBadge ID registration process.

**NORTHWEST CROSSING
ASSOCIATION**
of SAN ANTONIO, Inc.

On-site Office:
10280 Dover Ridge
San Antonio TX 78250

Mailing Address:
PO Box 591610
San Antonio TX 78259

Phone: 210-647-0689
E-mail: nwc@nwchoa.org

Website: nwchoa.org



STAY IN THE KNOW!

**Would you like to receive notifications of what's
going on in your neighborhood?**

We recommend three ways to stay in the know.



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security and SAPD highly recommend you join. *Please note: This is not a good way to contact NWC On-site Office or NWC Security.*



We are on Facebook @NWCSATX. Follow our page for important announcements from the community.



Send us an email!
nwc@nwchoa.org

Promote your business and advertise with us!

Northwest Crossing HOA

Bi-Monthly Newsletter Advertising Options

REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the On-site Office staff produces an electronic Newsletter to keep residents and homeowners informed about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below is the issue schedule and pricing.

Issues are published on the 1st day of the first of the two months listed:

**February/March
April/May
June/July**

**August/September
October/November
December/January**

Contact NWC HOA On-site Office at (210) 647-0689 or nwc@nwchoa.org.

**HALF PAGE
4" X 8"
\$200**

**QUARTER PAGE
5.25" X 3.75"
\$100**

**BUSINESS CARD
2.5" X 3.5"
\$50**