



August/September 2021  
Volume 40, Issue 10



## 2021 NWC Board of Directors

**President**  
Ken Pfeiffer

**Vice President**  
Helen McAndrews

**Secretary**  
Dora Martinez

**Treasurer**  
Nicole LeDuc

**Members at Large**  
Denisse Ochoa  
Diane Lopez  
Ben Saine

## Committee Directors

**Customer Service  
Representative**  
Karen Leppard

**Customer Service  
Representative**  
Kayla Clark

**Neighborhood Watch**  
Helen McAndrews

**Swim Team Program  
Director**  
Deb Roberts

**24-hour Security Patrol**  
(210) 363-5770

## On-Site Office Hours

Sun & Mon..... Office Closed  
Tues..... 10 am—3 pm  
Wed..... 2:30—7:30 pm  
Thurs..... 10 am—3 pm  
Fri..... 10 am—3 pm  
Sat..... 8 am—1 pm

# NORTHWEST CROSSING

## NOTES FROM THE PRESIDENT'S DESK

As the summer draws to a close we hope all are safe and well. This pool season is showing that things are getting back to normal with about 9,000 visits so far. Thanks to Deb Roberts and her team, the NWC Dolphins Swim Team had great participation with over 80 youngsters. The new CellBadge I.D. system seems to be working well with over 1,000 households and 3,000 members registered. The few remaining unregistered members will no longer be allowed access to the NWC facilities without full registration including photos. Sign up instructions are available at the office and at the pools.

THANK YOU !!! to the 98% of our members who have taken care of their 2021 Annual Assessment. If the upcoming 2022 Assessment due in December is inconvenient you can make early monthly payments to reduce the hit in December. Contact Karen or Kayla in the office for details.

Our covenant enforcement team has noticed a number of residences with trailers appearing in the neighborhood. They are not allowed! So travel trailers, fifth wheels, utility trailers and boat trailers cannot be in the driveway, yard or in the street. Check your covenants for details. In addition to the appearance issue, our streets are not that wide and trailers create a safety hazard.

The City continues to undertake street repaving projects around the neighborhood and more are scheduled for next year. We have also seen a few new cluster mailboxes appearing in the neighborhood. More are needed so stay after the USPS.

Our Vice President, Helen McAndrews, has been successful in working with SAPD in restarting the Citizens On Patrol (COP) training programs. If you want to make a difference this is a great way to do it. Contact Helen for more details and schedules.  
[helenmcandrews@gmail.com](mailto:helenmcandrews@gmail.com)

School will be starting soon so be mindful of the school zones and the youngsters as they travel to and from school.

Any thoughts to help Northwest Crossing to be a safer, cleaner, better neighborhood will be gratefully accepted.

Have a great Autumn.

## THE NUMBER OF LOOSE DOGS AND DOG ATTACK INCIDENTS HAVE INCREASED OF LATE

- If you see an unleashed dog call our Security 210-363-5770 and Animal Care Services (ACS)
- If you see a dog acting aggressively call our Security, ACS and SAPD 210-694-7600
- If you see a dog attack call 911, our Security and ACS.

**ANIMAL CARE SERVICES:** Phone: 210-207-4738 or 311

Email: [sanantonio.gov/animalcare](mailto:sanantonio.gov/animalcare)

## HELPFUL NUMBERS

**ON-SITE OFFICE**..... (210) 647-0689

Clubhouse rentals, Community Events, Volunteering

**WEBSITE**..... [www.nwchoa.org](http://www.nwchoa.org)

**EMAIL**..... [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

**JOIN**  @Northwest Crossing Association of San Antonio

**ON-SITE MANAGER**..... (210) 837-7774

**24-HR SECURITY PATROL**..... (210) 363-5770

**PATRIOT OFFICE**..... (210) 568-1558

..... (210) 354-7403

Payments, Deed Restriction Violations, Architectural Control  
Requests

**PATRIOT FAX**..... (210) 568-6198

**WEBSITE**..... [www.patriothoa.com](http://www.patriothoa.com)

**EMAIL**..... [info@patriotcm.com](mailto:info@patriotcm.com)

**SWIM TEAM**  ..... [nwcrdolphins@gmail.com](mailto:nwcrdolphins@gmail.com)

**WEBSITE**..... [www.nwcrdolphins.com](http://www.nwcrdolphins.com)

**NISD POLICE**..... (210) 397-5600

**CITY SERVICES**..... 3-1-1

Solid waste, animal care services, code violations, graffiti

**EMERGENCIES**..... 9-1-1

Non-EMERGENCY SAPD..... (210) 227-7201

PRUE SUBSTATION..... (210) 694-7600

SAPD SAFFE, OFFICER PRUDENA.. (210) 207-7169

FIRE/EMS..... (210) 207-7744

CITY COUNCIL, DISTRICT 6..... (210) 207-3749

ANIMAL CARE SERVICES..... (210)-207-4738

*Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.*

## ASSOCIATION MEETINGS

### Board of Directors

3rd Wednesday monthly at 6:30 pm

Weybridge Clubhouse

10280 Dover Ridge

*Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.*

### Homeowners

4th Thursday of January annually

NW Crossing Elementary Cafeteria

10255 Dover Ridge

## NWC HOA ACTIVITIES AT-A-GLANCE



**Zumba Fitness.** Join this fun and energetic workout with Instructor Wendy Diaz and burn over 400 calories/hour. Classes are held Tues and Thurs from 7:30 pm to 8:30 pm at the Weybridge Clubhouse. Space is limited!



**NWC Community Garage Sale.** October 1st, 2nd and 3rd. All Garage sales will be held at your own address. Must obtain your own permit. Contact the NWC Office to add your garage sale to the master list for advertising: (210) 647-0689.

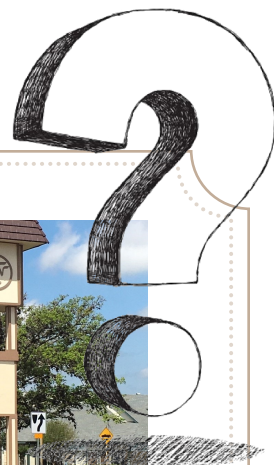


**Monthly NWC HOA Board Meeting.** 3rd Wed. August 18th and September 15th 6:30pm, Weybridge clubhouse.



**Water Fitness.** Class starts June 7th at Dover Ridge pool. Mondays—Thursdays 8:15 am to 9:15 am. \$10/class for nonresidents, \$5/class for residents. \$100/month or \$250/season. For information, contact Instructor, Thomas Shipman, at [thomas.peacefulliving@gmail.com](mailto:thomas.peacefulliving@gmail.com) 210-781-0229





## Who does what in NWC?

Some residents confuse the role of NWC Security Patrol Officers, Compliance Inspectors, Patriot Office Staff, and NWC On-site Office Staff. Each group is an important facet of an HOA, and each makes unique contributions to our neighborhood. You should know the right person to contact when you need help in order to resolve the issue as quickly as possible. For a list of contact information for each of these groups, see page 2 of the newsletter.



### Compliance Inspectors

- ☐ Hired by Patriot to regularly inspect NWC residences for deed restriction violations (DDRs)
- ☐ Inspect from the street and report DDRs
- ☐ Investigate neighbor complaints of DDRs
- ☐ Address DDRs through mailed notices and assess applicable fees, such as:
  - Grass, weeds, landscaping
  - Trash carts
  - Inoperable, unregistered vehicles, trailers, boats, RVs
  - Failure to maintain property—ACC violations (unapproved changes to exterior of the property)

**They don't have authority to waive fees, reverse violation notices, or issue parking tickets—contact Patriot or the City of San Antonio.**

### NWC Security Patrol Officers

- ☐ Hired and employed by G4S Secure Solutions USA
  - ☐ Regularly patrol NWC streets, only leave to obtain fuel or vehicle maintenance—mileage is logged
    - Park & leave the vehicle to scan smart chips strategically placed throughout NWC
    - Park to review notes from previous shift, write and submit reports for all responses during shift
    - Continuous flashing yellow lights at night are required to help deter criminal behavior in NWC
  - ☐ Answer cell phone designated only for NWC patrol
  - ☐ Secure tennis courts, parks, parking lots on a schedule
  - ☐ Admit residents to tennis courts and log their use
- They can't help you with loose dogs, payments, pool hours, violation notices. They offer vacation patrols when you are out of town.**

### NWC On-site Office Staff

- ☐ Customer service
  - Phones, emails, walk-ins, payment plans
  - Accepting payments: fees, assessments
- ☐ Help with CellBadge registration and new homeowner orientation.
- ☐ Arrange resident rentals of clubhouse, pool
- ☐ Plan and host community events
- ☐ Coordinate volunteering in NWC
- ☐ Publish NWC eNewsletter and manage advertising
- ☐ Maintain nwchoa.org and assist admin of Facebook page
- ☐ Clean and maintain clubhouses and office

**They can't waive fees or remove notices. They do not issue DDR violation letters or approve ACC requests. They are happy to put you in contact with the right person to help you with these issues.**

### Patriot Office Staff

- ☐ Customer service
    - Phones, emails, walk-ins
    - Accepting payments: fees, assessments
  - ☐ Prepare all payment plan agreements
  - ☐ Hire and supervise NWC Compliance Inspectors
  - ☐ Manage homeowner accounts and billing of annual assessments, issue refunds for rental deposits
  - ☐ Initiates collection action on delinquent accounts under direction of NWC Board
  - ☐ Process requests for resale documents or statement of account made through condocerts.com
- They can not rent NWC clubhouses or pools. They do not have access to pool hours or community events.**



# Leash Your Pets!



## San Antonio Animal Care Services (ACS)

### Phone:

210-207-4738 or  
311

### Website:

[sanantonio.gov/  
animalcare](http://sanantonio.gov/animalcare)

The number of loose dog and dog attack incidents have increased of late. Northwest Crossing and the City of San Antonio both prohibit unleashed pets when off of your property. Several instances of people allowing their pets to run loose at the various parks and at the Sportsplex have been reported. One such incident resulted in thousands of dollars in medical treatment. The homeowner that allowed her pet off the leash is responsible for those expenses. The same would be true if your pet gets out of your yard! Additionally, pets that exhibit aggressive behavior could cause you to need additional liability insurance. Go to the Animal Care Services website to see the various levels of aggressive behavior and timelines that you, as a responsible pet owner need to know.

Northwest Crossing and the City of San Antonio both can fine residents who ignore these rules. If you walk your pet on Northwest Crossing property, you are required to provide proof of residency to Board members, staff, and Security Patrol Officers. Failure to do so could result in fines, loss of facility use, and/or referral to SAPD for other action.



- **If you see an unleashed dog** call our Security 210-363-5770 and Animal Care Services (ACS)
- **If you see a dog acting aggressively** call our Security, ACS and SAPD 210-694-7600
- **If you see a dog attack** call 911, our Security and ACS.

# DISTRICT 6 GRASS AND WEEDS UPDATE

The public works department said that their work right now is concentrated on catching up with the month's-long backlog. The sunny days of late are helping.

**Here are some answers to the most frequently asked questions regarding public mowing:**

## **How often does the City of San Antonio mow its infrastructure?**

Below is the City of San Antonio mowing schedule. This schedule may be delayed due to rain events or above average rainy periods during the year. See the mowing schedule for your area.

### MOWING SCHEDULE (CYCLES PER YEAR)

- ♦ Median 12
- ♦ Channels 4
- ♦ Right of Ways (ROWs) 6
- ♦ Flood Buy-out Properties 9

## **How long after a rain event can an area be mowed?**

Soil conditions must be dry before mowing can occur, which may take several days to a week of dry weather. If mowing occurs when soils are still wet, erosion and water ponding may occur.

## **Why does the City of San Antonio mow wildflowers?**

The City of San Antonio will only mow along areas with wild flowers if they pose a visual obstruction. If wild flowers can be saved, the City will mow around them.

## **Why doesn't the City of San Antonio mow up to my fence while cutting the drainage channels?**

Property owners are responsible for the maintenance of all vegetation within 5 feet of their fence or property line adjacent to channels or ROW. This 5 foot buffer protects utility structures and wires located in channels and ROW, phone, cable etc. It also prevents fence damage during mowing by the large tractors and mowers.

## **Why does Code Compliance give me a citation if my grass is higher than 12"?**

Code Compliance will give citations according to City code Section 14-61: Declaration of public nuisances; areas required to be kept clear; duty of property owners; time period to abate and Section 14-65 Summary abatement by City.

## **Can the schedule be moved up or expedited?**

In order for the City of San Antonio to properly maintain every area, a prepared schedule must be maintained. However, mowing requests are evaluated on a case-by-case basis to determine if an out-of-cycle mowing should be scheduled based on a visual obstruction or safety concern.

## **Who is responsible for trimming the trees on or right outside my fence line?**

Property owners are responsible for the maintenance of all tree trimming and vegetation control within 5 feet of their abutting property line.

## **Who is responsible for trimming the trees that hang over into the street?**

The abutting property owner is responsible for trimming the trees that extend below 14 feet along the ROW.

## **Why can't the City of San Antonio just herbicide all concrete curb and gutters in the city including the residential and arterial areas?**

Property owners are responsible for all maintenance of vegetation, weeds, grass and small trees abutting their property line.

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# SCHOOL STARTS AUGUST 23RD

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Northside Independent School District schools will start back up on August 23rd. Check out our flyer on the next page that talks all about our “Back to School Outdoor Movie Night”!



## DRIVE SAFELY IN SCHOOL ZONES

- In a school zone when flashers are blinking, stop and yield to pedestrians crossing the crosswalk or intersection
- Never pass a school bus stopped for pedestrians
- Take extra pre-caution to look for children in school zones and near playgrounds
- Always stop for a school patrol officer or crossing guard holding up a stop sign



Source: National Safety Council

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With school starting up again, don't forget to obey the traffic laws in school zones!





GRAB A CHAIR AND JOIN US FOR

# BACK TO SCHOOL OUTDOOR MOVIE NIGHT

AUGUST 28TH ♦ 8PM ♦ 10280 DOVER RIDGE



## RESIDENT SPOTLIGHT: JORDAN & MELISSA HUBER

Hello Neighbors! We are Jordan and Melissa Huber and we are the Huber Realty Group. Jordan and I have lived in Northwest Crossing for a little over a year and we love living here! Thanks to your help, we assisted SABOR's Peanut Butter Drive contributing to the total of 10,000 peanut butter cans for the San Antonio Food Bank. Your contributions were really appreciated! As the Huber Realty Group, we have a passion for helping others. Jordan is a Realtor focusing on residential and multi-family properties serving Greater San Antonio, Boerne, New Braunfels, and Seguin. Melissa is an Occupational Therapist and Certified Aging in Place Specialist with a Home Modification Consultation Business, focusing on modifying homes to be more comfortable and accommodating for your needs. Reach out to us today at 210-446-8231 or follow us on social media at Huber Realty Group.





# Pool and Water Safety Tips



CPSC 364 0813

## Simple Water Safety Steps Can Save Lives

### Stay Close, Be Alert and Watch

- Always watch children and never leave them unattended
- Keep children away from pool drains, pipes and other openings
- Have a charged phone close by at all times
- If a child is missing, check the pool first
- Share safety instructions with family, friends and neighbors

### Learn and Practice Water Safety Skills

- Learn to swim and make sure kids do, too
- Know how to perform CPR on children and adults
- Understand the basics of life saving so that you can assist in a pool emergency

### Have the Appropriate Equipment

- Install a fence of at least four feet in height around the perimeter of the pool or spa
- Use self-closing and self-latching gates
- Ensure all pools and spas have compliant drain covers
- Install an alarm on the door leading from the house to the pool
- Keep pool and spa covers in working order
- Have life-saving equipment such as life rings or reaching poles available for use

**Adopt and practice as many safety steps as possible.**

**Adding an extra safety step around the water can make all the difference.**

**You never know which safety step will save a life – UNTIL IT DOES.**

[www.PoolSafely.gov](http://www.PoolSafely.gov)

*Drowning is the #1 cause for accidental death in children ages 1-4 according to the Centers for Disease Control and Prevention-CDC*

## PREVENTION: Simple Steps Save Lives

- Stay within **arm's reach** at **ALL** times in and around the pool
- Assign an adult **water watcher**
- **Fence** your pool: Use a 4-foot or taller fence with self-closing or self-latching gates.
- Install pool and gate **alarms**
- Learn how to **Swim**
- Learn **CPR**
- Take the **Pool Safety Pledge**:  
<http://www.poolsafely.gov/pledge>

## Keep your kids safe this summer with water safety tips from PoolSafely.gov

1. Always stay vigilant
2. Never leave children unattended in or near water
3. Teach children how to swim
4. Teach children to stay away from pool drains



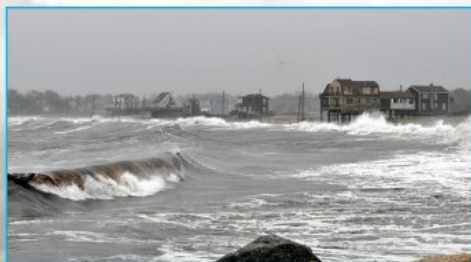
# HURRICANE SEASON IS HERE— STAY SAFE!

Hurricane season is typically from mid-August through mid-October. This is when most hurricane activity spikes. The National Oceanic Atmospheric Administration (NOAA) has noted that 78% of Tropical Storms, 87% of Category 1 and 2 storms, and 96% of major hurricanes (Category 3-5) happen around this time. With this season upon us, it is always good to be prepared! Even though San Antonio is inland, we are still at risk for the damage and hazards caused by hurricanes.

Here are some tips to stay safe:

## BEFORE A HURRICANE

- ✓ **Know your zone:** Do you live near the Gulf or Atlantic Coasts? Find out if you live in a hurricane evacuation area by contacting your local government/emergency management office.
- ✓ **Have a Family Emergency Plan:** Before an emergency happens, sit down with your family or close friends and decide how you will get in contact with each other, where you will go and what you will do in an emergency. Keep a copy of this plan in your emergency supplies kit or another safe place where you can access it in the event of a disaster.
- ✓ **Put Together an Emergency Supplies Kit:** Put together a basic disaster supplies kit and consider storage locations for different situations. Check emergency equipment, such as flashlights, generators and storm shutters. For a list of key items for your kit, see [www.ready.gov/kit](http://www.ready.gov/kit)
- ✓ **Review Your Homeowners Insurance:** Review your insurance policy to ensure that you have adequate coverage for your home.
- ✓ **Understand NWS forecast products,** especially the meaning of NWS watches and warnings.



Scituate, Mass., Oct. 29, 2012 - The few summer homes left standing after the Perfect Storm in 1991, stand ready for the tidal surge that is still hours away. Photo by Manlee Caliendo / FEMA

## DURING A HURRICANE

- ✓ **Secure your home:** Cover all of your home's windows. Permanent storm shutters offer the best protection for windows. A second option is to board up windows with 5/8 inch exterior grade or marine plywood, built to fit and ready to install. Buy supplies before the hurricane season rather than waiting for the pre-storm rush.
- ✓ **Stayed tuned in:** Check the websites of your local National Weather Service office and local government/emergency management office. Find out what type of emergencies could occur and how you should respond. Listen to NOAA Weather Radio or other radio or TV stations for the latest storm news.
- ✓ **Follow instructions issued by local officials.** Leave immediately if ordered!

## IF NOT ORDERED TO EVACUATE:

- ✓ **Take refuge in a small interior room,** closet or hallway on the lowest level during the storm. Put as many walls between you and the outside as you can.
- ✓ **Stay away from windows,** skylights and glass doors.
- ✓ **If the eye of the storm passes over your area,** there will be a short period of calm, but at the other side of the eye, the wind speed rapidly increases to hurricane-force winds coming from the opposite direction.

**For more information, visit**  
[www.weather.gov/hurricanesafety](http://www.weather.gov/hurricanesafety)

## AFTER A HURRICANE

- ✓ **Stay Informed:** Continue listening to a NOAA Weather Radio or the local news for the latest updates. If you evacuated, return home only when officials say it is safe.
- ✓ **Stay Alert:** Drive only if necessary and avoid flooded roads and washed-out bridges. If you must go out, watch for fallen objects in the road, downed electrical wires, and weakened walls, bridges, roads and sidewalks that might collapse.
- ✓ **Assess the Damage:** Walk carefully around the outside of your home to check for loose power lines, gas leaks and structural damage.

## STAY SAFE.

- ✓ **Stay out of any building if you smell gas,** if floodwaters remain around the building or if the building or home was damaged by fire and the authorities have not declared it safe.
- ✓ **Carbon monoxide poisoning** is one of the leading causes of death after storms in areas dealing with power outages. Never use a portable generator inside your home or garage.
- ✓ **Use battery-powered flashlights.** Do NOT use candles. Turn on your flashlight before entering a vacated building. The battery could produce a spark that could ignite leaking gas, if present.



Mantoloking, N.J., Nov. 5, 2012 - This house was destroyed by the storm surge of Hurricane Sandy. FEMA

Welcome to NWC!



**The On-site Office will be changing its hours back to regular hours beginning September 1st.**

Tuesday 10 am to 2 pm  
 Wednesday 3:30 pm to 7:30 pm  
 Thursday 10 am to 2 pm  
 Friday 10 am to 2 pm  
 Saturday 8 am to 12 pm

**Sunday & Monday—Office is closed.**

NWC Association has an On-site Office at 10280 Dover Ridge across from Northwest Crossing Elementary. Staffers Karen and Kayla would like to welcome you to the neighborhood.

Although a visit right now under the current circumstances will be brief, please stop by. They have a welcome packet full of helpful information and can guide you through the process of account set up and the CellBadge ID registration process.

## Northwest Crossing Pool Schedule 2021

NWC August 2021 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 BOTH 12-9	2 WBP 12-9	3 DRP 12-9	4 WBP 12-9	5 DRP 12-9	6 BOTH 12-9	7 BOTH 12-9
8 BOTH 12-9	9 WBP 12-9	10 DRP 12-9	11 WBP 12-9	12 DRP 12-9	13 BOTH 12-9	14 BOTH 12-9
15 BOTH 12-9	16 WBP 12-9	17 DRP 12-9	18 WBP 12-9	19 DRP 12-9	20 BOTH 12-9	21 BOTH 12-9
22 BOTH 12-9	23 WBP 4-9 NCSO Starts	24 DRP 4-9	25 WBP 4-9	26 DRP 4-9	27 WBP 4-9	28 BOTH 12-9
29 BOTH 12-9						
NWC September 2021 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						4 BOTH 12-9
5 BOTH 12-9	6 BOTH 12-9 Labor Day	7 POOLS CLOSED	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		



# NWC HOA Pool Rules

The following rules and regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. Your cooperation in abiding by these conditions will afford pleasant relaxation and recreation for all members/guests. Parents are requested to caution their children to observe all rules and regulations.

Failure to comply with these rules shall be considered cause for any action deemed necessary by the Management or Board of Directors, including the temporary suspension of violators from the use of the pool area.

The pool manager will be in charge of qualified pool monitors, both of whom will be under the direct supervision of the Association. All members and guests using the pool will be required to register with the attendant. Your assistance is not only needed but also required to make the pools safe and enjoyable facilities.

1. **All members** ages six (6) and older must be registered in the CellBadge ID system to be admitted into the pool. One family member may not sign in others in the same household as guests.
2. No one shall use the pool unless it is officially open and pool monitors are on duty.
3. The on-duty pool monitors will be in charge of the pool operation and are responsible for the enforcement of the Rules and Regulations. **All persons must obey the instructions of the pool monitors.**
4. The Association, pool monitors, and Board of Directors will not be responsible for loss or damage to any personal property of any kind.
5. All persons using the facility do so at their own risk in conformance with the rules and regulations. **Any person may be suspended from the recreational facilities, at the sole discretion of the pool monitor in charge, for violations of the rules and regulations or for any other reason, which in their judgment, constitutes a hazard to others.**
6. After a person is removed from the pool area twice, he/she or a parent (if a minor) will be notified in writing. After the third removal, the person will be suspended from using the pool area, and CellBadge ID will be invalid. Reinstatement will occur upon approval of the Board of Directors only.
7. No pets are allowed in the pool area.
8. Admission will be refused to all persons having any infectious diseases, colds, nasal or ear discharges, or any communicable diseases of any kind.
9. Glassware is forbidden in the pool area.
10. No alcohol is allowed in the pool area.
11. Food will be allowed in the pool area; however, no cooking will be allowed inside the fenced area except during private parties at Association's discretion. No food, drinks, bottles, or gum chewing is permitted at the pool's edge or in the pool.
12. All trash such as food wrappers, soda cans, etc. must be placed in containers provided for such use.
13. Smoking is allowed in designated areas only.
14. Skates, skateboards, bicycles and similar devices will not be allowed inside the pool area.
15. **GUEST POLICY: Each ADULT (18+) member is allowed to sign in up to 4 guests at either pool. A resident of NWC HOA cannot be signed in as a guest. Resident must accompany guests for duration of their stay.**
16. Children 17 years and under must be accompanied by a caretaker at least 18 years old.
17. **SWIMMING ATTIRE POLICY: Proper swimming attire must be worn by anyone entering the water.** No cut-offs, diapers (special swim diapers are allowed), street shirts or shorts, etc. will be allowed in the pool. A plain white t-shirt may be worn for additional sun protection. Indecent exposure will not be allowed in the pool area.
18. Children must be proficient swimmers to be allowed in the deep area of the pool. Their proficiency will be determined by the pool monitor standards.
19. Floating devices attached to the swimmer for safety is allowed in the shallow end only.
20. No inner tubes, balls, Frisbees, snorkels, glass lens face masks, or glass lens goggles may be used in the pool. Nerf balls and similar playing equipment are allowed at the discretion of the pool monitors, as long as their use does not interfere with other people.
21. Running, horseplay, wrestling, ball playing, or causing undue disturbance in or about the pool is not allowed.
22. Spitting or spouting water, dunking, running, scuffling, or horseplay of any kind is not allowed. **Abusive or profane language will NOT be tolerated.**
23. No loitering on ladders.
24. **No diving.**
25. Pool games are allowed at the discretion of the pool monitors.
26. Injuries should be reported to the pool monitors immediately.
27. The pool monitors may declare a fifteen (15) minute rest period once every hour on the fourth quarter hour. Only persons eighteen (18) and older will be allowed to swim at that time.
28. No pool equipment, furniture, etc. may be removed from the pool area.
29. Radios and sound equipment must be kept at a reasonable volume and will be monitored at the pool monitors discretion.
30. No loitering in the restrooms or parking lots.
31. Pool area parking lot must be vacated upon pool closing.
32. No photography or video recording is allowed without approval of the HOA.\*\*

NOTE: The pool monitors have the authority to use their judgment in making decisions regarding the enforcement of the Rules and Regulations. Any disagreement of the rules and regulations or the method of enforcement should be directed to the Board of Directors at [nwc@nwchoa.org](mailto:nwc@nwchoa.org).

\*\*Pool Monitor may allow photography and or video recording with approval of those being photographed or recorded. Private parties, social events, and sporting events may allow photography/video recording with permission of the individuals hosting the event (i.e. swim team, water aerobics, parties).

These rules and regulations may be amended or added to at any time by the approval of the Board of Directors.

# Trunk-or-Treat is coming up in October!

NORTHWEST CROSSING PRESENTS:

# TRUNK OR TREAT

COME JOIN US FOR A NIGHT OF  
FUN & TRICK-OR-TREATING!

**October 30th**  
6-9pm  
At the Weybridge Clubhouse  
10280 Dover Ridge





# HELP!!

## WE NEED VOLUNTEERS!

*Please Volunteer To:*

- DECORATE YOUR TRUNK & WIN \$\$ PRIZES!
- SET UP & CLEAN UP
- REGISTRATION
- SUPERVISE GAMES

NORTHWEST CROSSING  
ASSOCIATION  
of SAN ANTONIO, Inc.

On-site Office:  
10280 Dover Ridge  
San Antonio TX 78250

Mailing Address:  
1826 Grandstand Dr  
San Antonio TX 78238

[nwchoa.org](http://nwchoa.org)

**Would you like to receive notifications of what's  
going on in your neighborhood?**

**We recommend three ways to stay in the know.**



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security and SAPD highly recommend you join. *Please note: This is not a good way to contact NWC On-site Office or NWC Security.*



We are on Facebook @NWCSATX. Follow our page for important announcements from the community.



**Email!** Send us an email at  
**[nwc@nwchoa.org](mailto:nwc@nwchoa.org)**.

## **Promote your business and advertise with us!**

### Northwest Crossing HOA

#### Bi-Monthly Newsletter Advertising Options

##### **REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!**

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the On-site Office staff produces an electronic Newsletter to keep residents and homeowners informed about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below is the issue schedule and pricing.

**Issues are published on the 1st day of the first of the two months listed:**

**February/March**

**April/May**

**June/July**

**August/September**

**October/November**

**December/January**

Contact NWC HOA On-site Office at (210) 647-0689 or [nwc@nwchoa.org](mailto:nwc@nwchoa.org).

**HALF PAGE**

**4" X 8"**

**\$400**

**QUARTER PAGE**

**5.25" X 3.75"**

**\$400**

**BUSINESS CARD**

**2.5" X 3.5"**

**\$400**