

Northwest Crossing HOA

Renter's Guide

Welcome to NWC HOA! Here you will find important information about our community...

Homeowners can waive their rights to NWC facilities and activities and offer access to their renters. A current CellBadge NWC ID registration is required for access.

NWC CellBadge ID

Cell Badge is a safe security badging application that uses your smart phone as your ID card. CellBadge registration is required to access all NWC Facilities. To get access to CellBadge NWC ID System, follow the steps below:

1. Login into NWCrossing.cellbadge.com
2. To register, select "Initial Add Request" and you will receive a PIN number, log in using that PIN and then enter the information requested.
3. Email new lease (most include all members in the household) to nwc@nwchoa.org and attach photos for household members 6+ (please include names), attach Photo ID for members 18+.
4. All information will be confirmed by an administrator and you will be sent a confirmation email.
5. After you receive the "Welcome Message" click the link, the link will take you to another window requesting a phone number (the phone number should be the main registration number), a code will be sent to the registration number, enter the code to access the final step.

NWC HOA Board of Directors reserves the right to terminate the rights of any resident who chooses not to follow rules set forth by the association.

NWC is a deed restricted community, here are some quick tips to avoid deed restriction violations:

- City waste bins (green, brown, blue) must be stored out of view of the street.
- Weeds and grass may not exceed 6 inches in height. Grass/weeds must be trimmed and removed from sidewalks and cracks in pavement.
- No items seen from street should be an eyesore or nuisance (inoperable vehicles, vehicles with expired registration, toys, a/c window units, grills, etc.)
- No trailers, boats, RVs, or commercial vehicles are to be stored on or in front of the property.
- Maintain fence in good condition, no missing or broken pickets, no fence leaning against your neighbor's property.
- No more than four pets (i.e. Two adult cats, two dogs) are allowed per household. Pets (cats, dogs) must be on a leash when not on their property, avoid long periods of barking (no more than 15 minutes). Please clean up after your pets.
- Bandit signs (lost/found pets, garage sale, business) are prohibited on NWC property (islands, parks, green areas, clubhouses, pools)
- No parking on grass or sidewalks at any time.

Violations of HOA rules may result in a letter being sent to the homeowner and fees assessed for repeated offenses.



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Being a good neighbor...

- **Be respectful of your noise level.**

NWC HOA honors the city ordinances regarding noise level and barking dogs.

- **Clean up after your pets.**

City ordinances require that pet waste be picked up when walking pets and in your own yard.

- **Leash your pets.**

City laws prohibit owners from allowing their pets to roam off their property.

- **Get to know your neighbors.**

Invite them to NWC activities, meetings, and events. Participate in a National Night Out event on your street or HOA neighborhood clean up events held quarterly.

Helpful Numbers & Information

On-site office:

10280 Dover Ridge

210.647.0689

nwc@nwchoa.org

www.nwchoa.org

www.facebook.com/groups/66460741401/

- HOA assessment payments
- Clubhouse/pool rentals
- Property improvement requests (ACC form)

NWC Security 24/7:

210.363.5770

SAPD Non-emergency:

210.227.7201

City of San Antonio:

Dial 3-1-1

www.sanantonio.gov/311

- Animal Care Services
- Solid waste
- City Code Compliance
- Report graffiti
- Public nuisance

Join these two neighborhood networks

facebook

Nextdoor

