

2020 NWC Board of Directors

> **President** Ken Pfeiffer

Vice President Helen McAndrews

Secretary Dora Martinez

Treasurer Nicole LeDuc

Members at Large Randy Elgin Denise Ochoa Ben Saine

Committee Directors

Customer Service Representative Deb Roberts

Customer Service Representative Wendy Diaz

Neighborhood Watch Helen McAndrews

Soccer Program Director Brittany Franklin

> Swim Team Program Director Deb Roberts

24-hour Security Patrol (210) 363-5770

On-Site Office Hours (after reopening)

| Sun & Mon | Office Closed |
|-----------|----------------------|
| Tues | 10 am-2 pm |
| Wed 3 | :30-7:30 pm |
| Thurs | |
| Fri | 10 am-2 pm |
| Sat | 8 am-12 pm |



April/May 2020 Volume 40, Issue 2

NORTHWEST CROSSING

NOTES FROM THE PRESIDENT'S DESK

The COVID-19 virus has caused major disruptions worldwide and yes, here in Northwest Crossing. For now we have cancelled our monthly Board of Director meetings. If you wish to communicate with the Board, please send your concerns by email to Patriot at info@patriotcm.com. They will get them to the Board. The Board will continue to communicate and operate via email. In response to the *Stay Home, Work Safe* order, the on-site office at 10280 Dover Ridge is closed. We need Deb and Wendy to stay well. In the meantime they are offering customer service by email and phone. You can pay online or put payments in the drop box.

We will continue to monitor CDC, Federal, State, and local guidelines and conditions to determine if planned events need to be modified, postponed, or cancelled. Depending on circumstances even some of our facilities may be unavailable. The NWC Facebook page and website will be updated to keep you informed. The Easter Egg Hunt, Community Garage Sales, and Town Hall will not occur this Spring. Our pool schedule may also be changed. Finally, with the extended closure of public schools, we may see increased vandalism and tagging. Please be vigilant; photograph, and report suspicious activities.

See page 3 for tips to keep the "bug' at bay. Direct sunlight kills viruses and lets you soak up lots of vitamin D, so Spring yard work is good for you. Remember you and your kids need to follow Social Distancing protocol wherever you are--no hand shakes or hugging, and maintain six feet of separation. Stay safe and stay well.

Thanks to the over 91% of HOA members who have taken care of this year's annual assessment. Late fees and collection costs go up each month and make it more difficult to resolve. If you have not taken care of this, please work with us to get you current and ultimately reduce your cost and stress. Deb, Wendy, and Patriot (if allowed by city mandates and available technology) stand ready to help. Page 9 of the February-March newsletter had lots of helpful information. Archived issues are available online: www.nwchoa.org/newsletter.

All of our parking lots have been resurfaced. The Weybridge Pool, Weybridge Park, Dover Ridge Pool, Dover Ridge Nature Park, and Sportsplex were resurfaced this month, and the Weybridge Clubhouse parking lot was repaired and seal coated. The funds for this work came from our reserve account, which was built up for this very purpose.

Stay Home, Work Safe Order for San Antonio has resulted in CLOSURE of the on-site and Patriot offices.

Customer service is available by phone and email. Payments may be made online or through the drop box at 10280 Dover Ridge.

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HELPFUL NUMBERS

| ON-SITE OFFICE | |
|--|--|
| ON-SITE MANAGER | |
| 24-HR SECURITY PATROL (210) 363-5770 EMAILnorthwestcrossingg4s@gmail.com | |
| PATRIOT OFFICE | |
| SOCCER PROGRAM nwchoa.soccer@gmail.com FOLLOW ON f @northwestcrossingsoccer | |
| SWIM TEAMnwcrdolphins@gmail.com WEBSITEwww.nwcrdolphins.com | |
| NISD POLICE | |
| EMERGENCIES | |

Please note numbers for non-emergency SAPD and 24hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.

ASSOCIATION MEETINGS

Board of Directors Meeting 3rd Tuesday of the month 6:30 pm, Weybridge Clubhouse

In compliance with Stay Home, Work Safe orders for San Antonio, monthly Board Meetings are suspended. To address the Board, please email *info@patriotcm.com*.

Annual Homeowner Meeting

Save the Date: January 28, 2021

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NWC HOA ACTIVITIES AT-A-GLANCE



Zumba Fitness. Currently ON HOLD, Weybridge Clubhouse. Check the website and NWC Facebook page for updates on when you can once again join to burn over 500 calories/hour with this fun, energetic workout.



Yoga. Currently ON HOLD, Weybridge Clubhouse. Check the website and NWC Facebook page for updates on when you can once again join us for increased peace, flexibility, and wellness.



NWC Community Garage Sale. CANCELED due to COVID-19 precautions.



NWC Social Distance Safe Easter Egg Hunt. April 11th and 12th. Decorate an Easter Egg, display it on your house. Residents can drive or walk to "hunt" for the eggs keeping social distance standards. More information on page 5.



NWC HOA Pool Season. Subject to delay due to COVID-19 status. Check the website and NWC Facebook page to get up-to-date schedule.



Dolphins Swim Team 35th Season. CANCELED due to COVID-19 precautions.

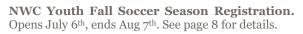


School's Out! Tween/Teen Pool Party CAN-CELED due to COVID-19 precautions.



Water Fitness at NWC. Subject to COVID-19 status. Class schedules and pricing will be available at www.nwchoa.org when they become available.







NWC Swim Lessons. More information will be available at *www.nwchoa.org* and on NWC Facebook page. All classes will be held at the Dover Ridge Pool.



NWC HOA BOARD Meeting. April and May meetings by teleconference, Board only. Email info@patriotcm.com to address the Board.

NWC Board meetings and community activities are subject to cancellation due to COVID-19 precautions. Check *www.nwchoa.org* for updates.



With nearly 4,000 homes in a relatively small area, there is bound to be some conflict between neighbors. This is a place to get accurate and timely information about the neighborhood you live in.

There is not a topic more HOT than concerns over COVID-19. Below is a collection of information that will help neighbors get through this challenging time. *Source: https://www.cdc.gov/coronavirus/2019-ncov*

HOW COVID-19 SPREADS

PERSON-TO-PERSON

The virus is thought to spread mainly from person to person.

- Between people who are in close contact with one another (within about 6 feet).
- Through respiratory droplets produced when an infected person coughs or sneezes.

These droplets can land in the mouths or noses of people who are nearby or possibly be inhaled into the lungs.

Some spread might be possible before people show symptoms. There have been reports of this occurring with this new coronavirus, but this is not thought to be the main way the virus spreads.

CONTACT WITH CONTAMINATED SURFACES OR OBJECTS

It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads.

How easily a virus spreads from person to person can vary. Some viruses are highly contagious (spread easily), like measles, while other viruses do not spread as easily. Another factor is whether the spread is sustained, spreading continually without stopping.

The virus that causes COVID-19 seems to be spreading easily and sustainably in the community ("community spread") in some affected geographic areas.

On Thursday, March 19 the first cases of community spread COVID-19 in San Antonio were confirmed.

Community spread: People have been infected with the virus in an area, including some who are not sure how or where they became infected.

PRECAUTIONS FOR THOSE AT HIGHEST RISK

High risk categories include older adults and those who have underlying health conditions.

- Consider staying at home if you or a family member are an older adult or have underlying health issues.
- Make sure you have access to several weeks of medications and supplies in case you need to stay home.
- When you go out in public, keep away from others who are sick and limit close contact with others.
- Practice good hand washing and personal hygiene.

ANIMALS & COVID-19

The CDC does not have evidence that companion animals, including pets, can spread COVID-19.

The CDC does not have evidence to suggest that imported animals or animal products imported pose a risk for spreading the 2019 novel coronavirus in the United States.

BE PEPARED CHECKLIST

PLAN & PREPARE

- ✓ Get up-to-date information about local COVID-19 activity from public health officials.
- \checkmark Create a household plan of action.
 - Consider members of the household that may be at greater risk such as older adults and people with severe chronic illnesses.
 - Ask your neighbors what their plan includes.
 - Create a list of local organizations you and your household can contact to access healthcare services, support, and resources.
 - Create an emergency contact list including family, friends, neighbors, carpool drivers, healthcare providers, teachers, employers, the local public health department, and other community resources.
 - Choose a room in your house that can be used to separate sick household members from others.

TAKE ACTION

- ✓ Take everyday preventive actions:
 - Wash your hands frequently, and avoid touching your eyes, nose, and mouth.
 - Limit close contact with others (about 6 feet) social distancing, and keep away from others who are sick. **Stay home!
 - Discourage children and teens from gathering.
 - Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
 - Clean and disinfect frequently touched objects and surfaces.
 - Be prepared if your childcare facility is temporarily dismissed or for potential changes at your workplace.
 - Stay home and speak to your healthcare provider if you develop fever, cough, or shortness of breath.
 - If you develop emergency warning signs for COVID-19 get medical attention immediately. Adult emergency symptoms:
 - Difficulty breathing or shortness of breath
 - Persistent pain or pressure in the chest
 - New confusion or inability to arouse
 - Bluish lips or face

^{*}This list is not all inclusive. Please consult your medical provider for any other symptom that is severe or concerning.

- \checkmark $\,$ Put your household plan into action:
 - Continue to practice everyday preventive actions.
 - If someone in the household is sick, separate them into the prepared room.
 - If caring for a household member, follow recommended precautions and monitor your own health.
 - Keep surfaces disinfected in your home and vehicles, including cell phones, remotes, lights stitches, and door handles.
 - Avoid sharing personal items.
 - If you become sick, stay in contact with others by phone or email and notify your work if your schedule needs to change.
 - Stay informed about the local outbreak situation.
 - Take care of the emotional health of your household members, including yourself.

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KUDOS KORNER

NWC HOMEOWNERSHIP EXPO

Sarah Acuna did a FABULOUS job organizing this expo held February 29th in the Weybridge Clubhouse parking lot. Sarah is an NWC resident who wanted to host a community event for homeowners, and she took on the challenge with enthusiasm.

Thank you to the following vendors. Please consider them if you are looking for the services they offer:

Canales Decks and Fencing, Jorge Canales - 210-996-0085 Casa Verde (CPS) CRZ Seamless Rain Gutters, Christian Zurita - 210-459-8503 House Check, Inspector Chris Stevens - 210-834-8221 Gardening Volunteers of South Texas (SAWS) - 830-981-4801 Google Fiber HSE Pest Control, Chelsey Ochoa - 210-355-9350 Jefferson State Bank, Cassie Brandenburg Matthew Reyes, Licensed Plumber - 210-701-6688 Realtor Sarah Acuna (Coldwell Banker D'Ann Harper Realtors) - 210-771-4278 Roland's Roofing - 210-543-7663 State Farm, Mark Hileman - 210-966-0303

NWC COMMUNITY CLEANUP



We had a great turn out due in large part to two big teams -GOOGLE FIBER led by resident, Jack Barney, and his team and the Watson family.

Andrew Vasquez and Carla Juarez are new to NWC and jumped right in to help.

Board members Ken Pfeiffer, Randy Elgin, and Denise Ochoa came to help too! Google brought water, Krispy Kreme donuts, and coffee. We cleaned up trash in Weybridge Park, Dover Ridge Nature Park, and both sides of Weybridge, Bowens Crossing, and Dover Ridge. Wow! What a difference we can make when we work together, and we had fun together, too. Join us next time!

NWC EASTER EGG HUNT

Although we were unable to hold this annual event due to COVID-19 precautions, residents Annette Vallejo, Deneen Gilles, Ken Pfeiffer, and Diane Lopez donated candy. We want to thank them for their generosity!





NWC PHOTO ID CARDS WITH 2020 STICKER, REQUIRED FOR ALL NWC FACILITIES AND PARKS

If you have paid your annual assessment your NWC photo ID card must be updated with the 2020 sticker to be valid.

New ID cards are NOT currently being issued or renewed due *Stay Home, Work Safe* orders. In the meantime, security will accept an updated driver license with your current NWC address as proof of residency. We will resume ID card issuing prior to pool opening.

Check our website for updates on the pool schedule.



ID CARD TIPS:

- Stickers must be placed on the ID card by an NWC HOA staff member.
- One member of the household can bring cards for permanent residents at one address. However, **proof of residency** must be provided to renew the card of residents 18+ who are not the homeowner.
- Lost cards require a \$10 replacement fee.
- Resident must be present to have photo taken for the ID.
- Renter cards expire with their lease and must be renewed with new lease and applicable fees.

NWC SOCIAl Distance safe Easter Egg Hunt

SOTULIARY, APLII 11th through SUNDAY, APLII 12th

CREATE AN EASTER EGG. DON'T GO SHOPPING for supplies; use what you already have at home.

DISPLAY YOUR EASTER EGG. On Saturday, April 11th, hang the Easter egg where it can be visible from the street but not close enough to the sidewalk to touch.

HUNT FOR EASTER EGGS! Residents drive or walk NWC following social distancing standards and hunting for Easter eggs Saturday or Easter Sunday.

SHARE. Post on about the Easter Egg Hunt on social media. Follow us on Facebook @NWCSAATX

More information and ideas at nwchoa.org!



DON'T WAIT **REGISTER NOW** www.alamo.edu/nvc/register



#1 CommunityCollege in Texas#6 In The Nation



ALAMO COLLEGES DISTRICT Northwest Vista College

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OUR

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Sponsorship oppor+uni+ics available!

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Registration & try outs at Weybridge Pool: May 2nd & 9th 10:00 am - 12:00 pm May 4th 5:00 pm - 7:00 pm

OLPHINS

New swimmers must try out

and should come dressed to swim, goggles optional. Swimmer must be able to independently swim the width of the pool to practice with the competitive team and the length (25 yds.) to compete at meets. Those unable to meet this requirement may be eligible to participate in our Pre-Team.

Returning Dolphins must turn in form & payment at registration event. They will not try out.

Parents <u>must volunteer</u> at a minimum of one swim meet. We will train you!

NWC HOA COLLEGE SCHOLARSHIP

Last call for NWC scholarship applicants!

Applications are AVAILABLE NOW online at https://nwchoa.org/scholarship.



The submission deadline is Friday, May 1st at 12:00 pm. If you need more time due to difficulty preparing the application caused by COVID-19, please contact us. We will work with you so that your application may still be considered.

Carefully read all the requirements when you apply. Only graduating seniors in high school who will be attending college in the fall of 2020 or those already attending college may apply.





NOTE:

Lifeguard certification course availability is also subject to COVID-19 status.

Keep checking their website for updates:

NOW HIRING POOL GATE GUARDS

NWC is listening to resident feedback with regard to the pools. While we cannot segregate pool use by age to create adult-only hours due to legal limitations, we are working to extend pool hours. We had hoped to open earlier in May, but due to COVID-19, that is unlikely. We are working to have at least one pool open seven days a week once it does open and end the season later in September.

It has been difficult in the past to keep the pools open once our lifeguards head back to school in the fall. A gate guard would be posted to admit residents with valid NWC photo ID cards into the pool area when lifeguards are not scheduled. A gate guard would also enforce pool rules but would not be required to be certified in lifesaving. When a gate guard is on duty children would be required to be accompanied by an adult.

The gate guard would be a part-time position.

Please email bryanheathnpm@yahoo.com if interested in applying.

JOB OPPORTUNITIES FOR TEENS

LIFEGUARDS

To be eligible to apply, AmericanRedCrossLifeguardcertifications are required.

The NISD Aquatic Center offers certification and recertification courses. NWC members who are hired as lifeguards and work the full season may be eligible to be reimbursed for their training.

If interested in applying, email bryanheathnpm@yahoo.

REFEREES

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NWC Youth Fall Soccer Program is hiring soccer referees for its fall season. Applicants must be 14 or older and have some experience playing soccer.

If hired, referees must commit to training and eight to nine weeks of Saturday morning shifts. Training and equipment will be provided.

If interested in applying, email nwc.soccer@gmail.com.

https://www.teamunify.com/team/cmtxnasa/page/lifeguarding

NWC FALL SOCCER BOCCER BEGISSTRATION SEASON BEGINS AUGUST 24TH

REGISTRATION ACCEPTED JULY 6TH – AUG 7TH AT THE ON-SITE OFFICE 10280 DOVER RIDGE, SAN ANOTNIO 78250



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BOYS AND GIRLS AGES 4-13 SATURDAY GAMES SEPT 5th - OCT 24th

NWC RESIDENTS S80 GUESTS OF RESIDENTS S100

VISIT US ON FACEBOOK AT NWC SOCCER CONTACT: NWCHOA.SOCCER@GMAIL.COM

VOLUNTEERS, COACHES, & REFEREES NEEDED



RESIDENT SPOTLIGHT:

BETH LOVELL

Beth Lovell has been a resident of Northwest Crossing since 1997. She is also an enthusiastic supporter of the 2020 U.S. Census. She is a wealth of information, and she wonders, how much do you know about the Census?

FACT: In the United States of America, a nationwide census is conducted every ten years. The first Federal Population Census was taken in 1790! The U.S. Census Bureau, a nonpartisan government agency, counts the population in the United States and its five U.S. territories.

FACT: Census Day is April 1st. That means the questionnaire for the 2020 U.S. Census will be based on information for each household as of April 1st, however responses can be submitted now through this summer.

FACT: The results are reported to the President of the United States by December 31st. As a result of the 2020 Census, states will receive redistricting counts on April 2, 2021. Individual data is not available to the public for 72 years following a U.S. Census.

FACT: The information you give in your Census response will ONLY be used to produce statistics.

With the spread of COVID-19 to pandemic proportions, the U.S. Census Bureau had to make adjustments in order to complete the constitutional mandate.

"...while you are required by law to participate, the Census Bureau is also required by law to protect your answers... The Census Bureau does not disclose any personal information."

In March, residences across the nation received an invitation to respond to the Census online. A follow up was mailed shortly after. The initial plan was to follow up the mailed invites with door-to-door contacts. COVID-19 precautions will make it difficult to get the word out about

"As we continue to monitor the evolving COVID–19 outbreak, we will adjust census taker operations as necessary in order to follow the guidance of federal, state, and local health authorities. the Census and to help those who need assistance to respond. The Census is equipped to offer the questionnaire in twelve languages online, but some people do not have access to the Internet at home or have physical impairments that prevent them from responding.

But Beth knows LOTS of people will ask: Why does it matter? Why should I respond to the Census? Her response...

- Number of seats each state has in the House of Representatives
- ✓ Adjusting of electoral districts
- Funding for transportation system including roads, first responder services, services for seniors and children, Medicaid and SNAP allocation, grants for community health services
- Allocation of funds for schools
- \checkmark Business decisions about where to open new locations bringing new employment opportunities to an area

ALL of these issues are important to our community and are greatly affected by the results of the 2020 **U.S. Census.**

The 2020 U.S. Census public response period has so far been

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extended from July 31st to August 14th. Beth believes the best way to get results given our current circumstances is word of mouth. Once you have responded for your household, get involved by encouraging others to respond. Sharing information from the 2020 Census website on social media is a great way to get the word out. She also wants to remind you that you can respond without the 12-digit Census ID mailed to you in the invite and follow-up mailer. Look for the "If you do not have a Census ID, click here" link.

Thanks, Beth, for helping us understand the importance of participating in the U.S. Census and for being a great neighbor!

SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the NWC HOA eNewsletter.

Do you or your neighbor have an interesting job?

Do you serve in the community or have vou observed another giving service?

Has your neighbor overcome seemingly insurmountable obstacles?

How about a good person you think others would like to know more about?

Send us a story!







Source: https://2020census.gov





APRIL/MAY 2020

#1 MOST ASKED QUESTION IN MAY: Is the pool open yet?



This year the answer is not simple or straightforward. We have been working over the winter months to open the pools earlier than ever before and keep at least one open all seven days a week. Unfortunately, because of the spread of COVID-19 in our community and the resulting *Stay Home, Stay Safe* order for San Antonio we are restricted from facilitating gatherings, preparing the pool areas and equipment as needed, and effective hiring and training of pool season employees.

It is possible the 2020 pool season opening will be delayed. We realize this is disappointing to many residents.

The pool will open as soon as we are able to ensure our residents and employees will be safe and to comply with City and State mandates.

Residents can get up-to-date information about all pool season-related topics as it becomes available on our website—*www.nwchoa.org*—and on our public Facebook page. This includes information about the following beloved summer programs in NWC:

- Pool schedule and rules
- Dolphins swim team
- Water fitness classes
- Youth swim lessons

In the meantime, please look for other fun ways to stay fit like walking and doing yard work. We hope we will be splashing in the pool soon!



NEW HOMEOWNERS



NWC has an on-site office, and staffers Deb and Wendy would like to meet you welcome you to the neighborhood. We wish we could welcome you in person, but that will have to wait for now. While our office is temporarily closed, please visit our website to orient yourselves to the wonderful community you are now a part of. Once we reopen, come by the office—we have a welcome packet for you and can help you get your NWC photo ID cards—your pass into the NWC pools, parks, and other facilities and to community activities.

Until then...Be safe, stay well!

TEMPORARY CLOSURES IN NWC DUE TO COVID-19

As of April 1, 2020

• NWC on-site office

Closed to residents. Customer service is available by phone and email. See bottom-left corner of this page for contact information. Patriot HOA Management's office is also closed. Customer service is available by email.

• NWC Parks & Tennis Courts

Playground and exercise equipment and parking lots are closed. Walking trails at Dover Ridge Nature Park and Misty Brook Park are open and accessible by foot. NWC parks are private for residents only. Tennis court use is limited to two persons per court; must present proof of residency to NWC security for access.

• NWC Events & Meetings

All community events, fitness classes, and Board and committee meetings have been canceled. Clubhouse use has been suspended.

It is currently unknown when facilities will reopen and activities resume.

NORTHWEST CROSSING ASSOCIATION of SAN ANTONIO, Inc.

On-site Office: 10280 Dover Ridge San Antonio TX 78250

Mailing Address: 1826 Grandstand Dr San Antonio TX 78238

Phone: 210-647-0689 E-mail: nwc@nwchoa.org

www.nwchoa.org



Would you like to receive notifications of what's going on in your neighborhood?

We recommend three ways to stay in the know.



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA

security and SAPD highly recommend you join. *Please note: This is not a good way to contact NWC on-site office or NWC security.*





Email! Send us an email at **nwc@nwchoa.org**. In the subject line type: **Join**. We will add you to our email group. We will not send emails more than once a week.



Bi-Monthly Newsletter Advertising Options

NWC IS HOME TO NEARLY 4,000 RESIDENCES IN SAN ANTONIO!

Our eNewsletter is published in-house every other month and gives readers information about community events, volunteer opportunities, safety and security concerns, homeownership tips, and more. The newsletter is public on our website making it available to more than just NWC residents. Businesses are invited to advertise their services and products in the electronic newsletter. See below for the publication schedule and pricing.

Issues are published on the 1st of these months:

| February | August |
|----------|----------|
| April | October |
| June | December |

Ads must be submitted by the 10th of the month prior to publication.

Contact the NWC HOA on-site office at (210) 647-0689 or nwc@nwchoa.org.

| | QUARTER PAGE 5" X 3.75" \$100 |
|--|--------------------------------------|
| HALF PAGE 5" X 7.5" \$200 *6-issue contracts of same-size ads receive one ad free. | BUSINESS CARD 2.5" X 3.5" \$50 |