



## 2019 NWC Board of Directors

**President**  
Ken Pfeiffer

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Helen McAndrews

**Secretary**  
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## Committee Directors

**Customer Service  
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Deb Roberts

**Customer Service  
Representative**  
Wendy Diaz

**Neighborhood Watch**  
Helen McAndrews

**Soccer Program Director**  
Brittany Franklin

**Swim Team Program  
Director**  
Laurie Owen

**24-hour Security Patrol**  
(210) 647-0689

**On-Site Office Hours**  
After Aug 3<sup>rd</sup>

Sun & Mon..... Office Closed  
Tues..... 10 am—2 pm  
Wed..... 3:30—7:30 pm  
Thurs..... 10 am—2 pm  
Fri..... 10 am—2 pm  
Sat..... 8 am—12 pm

# NORTHWEST CROSSING

## NOTES FROM THE PRESIDENT'S DESK

Autumn is here, and the 100 degree days are behind us. The pools had a busy swim season with 13,416 visits logged.

We are reviewing our finances and preparing our budget for 2020. Many long-term maintenance repair, replace, and upgrade projects have been completed over the last few years. While there is always more to do some really high dollar projects that will last a while will not be repeating in the next few years. So unless something unexpected arises we hope to keep the annual assessment at the current \$250.00 level for next year. That makes 2020 the third year at this level!

Speaking of the annual assessment, that will be coming due January 1<sup>st</sup>. You can make prepayments to reduce the impact. Check with Deb and Wendy or see page 11 for details. It's kind of like a lay-away plan.

With the holidays comes the increase of package deliveries and porch pirate activities. While there is a state law now that makes mail left a crime and our police can take action to arrest the criminals, we still need to do our part. BE VIGILANT for suspicious activity and save any pertinent videos. Our SAFFE officers are telling us that the increase in security cameras and the videos that are captured are improving the ability of SAPD to find and apprehend the crooks.

Deb and Wendy are organizing several holiday activities. The annual 'Trunk or Treat' Halloween event is great family fun. They have also lined up a Veterans Day Breakfast and a Christmas Party with Santa. See 'Activities at a Glance' on page 2 for details on these and other events.

We have been meeting with various City agencies and our new City Councilwoman to find ways to improve the services the City provides to our community. The proposed 2020 City budget includes funding for more SAPD patrol and SAFFE officers. Our Councilwoman has also requested the addition of an Animal Care Services Officer for District 6. So far the budget shows over \$10 million for street repairs in District 6. We hope to see some of that in NWC. You can access the approved City budget online. We hope that working together we will continue to build a Safer, Cleaner, Better neighborhood.

Happy Holidays.


## HELPFUL NUMBERS

**ON-SITE OFFICE**..... (210) 647-0689  
 Clubhouse rentals, Community Events, Volunteering  
**WEBSITE**..... [www.nwchoa.org](http://www.nwchoa.org)  
**EMAIL**..... [nwc@nwchoa.org](mailto:nwc@nwchoa.org)  
**FOLLOW ON**  @NWCSATX

**ON-SITE MANAGER**..... (210) 837-7774

**24-HR SECURITY PATROL**..... (210) 363-5770  
**EMAIL**..... [northwestcrossingg4s@gmail.com](mailto:northwestcrossingg4s@gmail.com)

**PATRIOT OFFICE**..... (210) 568-1558  
 ..... (210) 354-7403  
 Payments, Deed restriction violations, Architectural Control Requests  
**PATRIOT FAX**..... (210) 568-6198  
**WEBSITE**..... [www.patriothoa.com](http://www.patriothoa.com)  
**EMAIL**..... [info@patriotcm.com](mailto:info@patriotcm.com)

**SOCCER PROGRAM**..... [nwchoa.soccer@gmail.com](mailto:nwchoa.soccer@gmail.com)  
**FOLLOW ON**  @northwestcrossingsoccer

**SWIM TEAM**..... [nwcrdolphins@gmail.com](mailto:nwcrdolphins@gmail.com)  
**WEBSITE**..... [www.nwcrdolphins.com](http://www.nwcrdolphins.com)

**NISD POLICE**..... (210) 397-5600  
**CITY SERVICES**..... 3-1-1  
 Solid waste, animal care services, code violations, graffiti

**EMERGENCIES**..... 9-1-1  
 Non-EMERGENCY SAPD..... (210) 227-7201  
 PRUE SUBSTATION..... (210) 694-7600  
 SAFFE OFFICERS..... (210) 207-5829  
 ..... (210) 207-7169  
 FIRE/EMS..... (210) 207-7744  
 CITY COUNCIL, DISTRICT 6..... (210) 207-3749

*Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.*

## ASSOCIATION MEETINGS

**Board of Directors**  
 4th Wednesday monthly at 6:30 pm  
 Weybridge Clubhouse  
 10280 Dover Ridge

*Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.*

## SAVE THE DATE:

### Homeowner Annual Meeting

Thursday, January 23<sup>rd</sup> 7:00 pm

NW Crossing Elementary Cafeteria

**Board Member Elections, Year End Review**

## NWC HOA ACTIVITIES AT-A-GLANCE



**Zumba Fitness.** Mon/Tues/Thur 7pm, Weybridge clubhouse. Note the change of schedule—Tuesdays instead of Wednesdays and classes a half hour earlier.



**Yoga Classes.** Mon-Thur 8-9:30am, Weybridge clubhouse. Classes just got underway. Come join us for increased peace, flexibility, and wellness.



**Community 5K Walk/Run Club.** First Saturday of the month 7:30am. All ages and abilities. Children under 12 must be with an adult. Check [nwchoa.org](http://nwchoa.org) and Facebook for updates.



**National Night Out.** Tues Oct. 1<sup>st</sup>. We hope those who participate have a great time! Send us your photos so we can share them on our Facebook page and encourage neighbors to host events next year!



**Fall Community Garage Sales.** Fri, Sat, Sun Oct. 4/5/6<sup>th</sup>. Just in time for city bulky item pick up! All sales will be held at individual residences; city permit required. Map of registered sales available in the on-site office and at [www.nwchoa.org/NWC-garage-sales](http://www.nwchoa.org/NWC-garage-sales).



**Trunk-or-Treat.** Oct. 26<sup>th</sup> 6:30-8:00pm, Weybridge clubhouse. Family fun, candy, games. Cash prizes for best decorated trunk. NWC photo ID cards required. Volunteers needed. See also pg. 5.



**Veterans Day Breakfast & Program.** Nov. 9<sup>th</sup> 9-10:30am, Weybridge clubhouse. NWC residents plus one guest—veteran may be resident and/or guest. RSVP is required to attend: (210) 647-0689 or [nwc@nwchoa.org](mailto:nwc@nwchoa.org). See page 6 for more details.



**Civilian Response to Active Shooter Event (CRASE) Training.** Nov 9<sup>th</sup> 11am-1pm, Weybridge clubhouse. Bexar County Sheriff's office will present. Not appropriate for youth under age 14. Open to the community. See page 6 for more details.



**Letters to Santa Christmas Party.** Dec. 14<sup>th</sup> 10-11:30am, Dover Ridge clubhouse. Write and decorate your wish list to Santa. Deliver it to him personally and take a photo! See page 7 for more details.



**Monthly NWC HOA BOARD Meeting.** Oct 23<sup>rd</sup> & Nov 20<sup>th</sup> 6:30pm, Weybridge clubhouse. Standing invitation to residents.

## Remember...

**A valid NWC HOA ID card is required at all community events and for access to pools, tennis courts, parks, and soccer fields.**



# HOT TOPICS!

With nearly 4,000 homes in a relatively small area there is bound to be some conflict between neighbors, and you may not know where to go to get good information. This is where we offer accurate information about current issues within the Association you are a part of.

Some residents confuse the role of *NWC security patrol officers*, *compliance inspectors*, *Patriot office staff*, and *NWC on-site office staff*.

Each group is an important facets of an HOA, and each makes unique contributions to our neighborhood.

You should know the right person to contact when you need help in order to resolve the issue as quickly as possible.

For a list of contact information for each of these groups, see page 2 of the newsletter.

## Compliance Inspectors

- ✓ Hired by Patriot to regularly inspect NWC residences for deed restriction violations (DDRs)
- ✓ Inspect from the street and report DDRs
- ✓ Investigate neighbor complaints of DDRs
- ✓ Address DDRs through mailed notices and assess applicable fees, such as:
  - Grass, weeds, landscaping
  - Trash carts
  - Inoperable, unregistered vehicles, trailers, boats, RVs
  - Failure to maintain property—ACC violations (unapproved changes to exterior of the property)

**They don't have authority to waive fees, reverse violation notices, or issue parking tickets—contact Patriot or the City of San Antonio.**

## NWC Security Patrol Officers

- ✓ Hired and employed by G4S Secure Solutions USA
- ✓ Regularly patrol NWC streets, only leave to obtain fuel or vehicle maintenance—mileage is logged
  - Park & leave the vehicle to scan smart chips strategically placed throughout NWC
  - Park to review notes from previous shift, write & submit reports for all responses during shift
  - Continuous flashing yellow lights at night are required to help deter criminal behavior in NWC
- ✓ Answer cell phone designated only for NWC patrol
- ✓ Secure tennis courts, parks, parking lots on a schedule
- ✓ Admit residents to tennis courts and log their use

**They can't help you with loose dogs, payments, pool hours, violation notices.**

**They offer vacation patrols when you are out of town.**

## NWC On-site Office Staff

- ✓ Customer service
  - Phones, emails, walk-ins, payment plans
  - Accepting payments: fees, assessments
- ✓ Issue NWC ID cards and new homeowner orientation
- ✓ Arrange resident rentals of clubhouse, pool
- ✓ Plan and host community events
- ✓ Coordinate volunteering in NWC
- ✓ Publish NWC eNewsletter & manage advertising
- ✓ Maintain nwchoa.org & assist admin of Facebook page
- ✓ Clean and maintain clubhouses & office

**They can't waive fees or remove notices. They do not issue DDR violation letters or approve ACC requests. They are happy to put you in contact with the right person to help you with these issues.**

## Patriot Office Staff

- ✓ Customer service
  - Phones, emails, walk-ins
  - Accepting payments: fees, assessments
- ✓ Prepare all payment plan agreements
- ✓ Hire & supervise NWC compliance inspectors
- ✓ Manage homeowner accounts & billing of annual assessments, issue refunds for rental deposits
- ✓ Initiates collection action on delinquent accounts under direction of NWC Board
- ✓ Process requests for resale documents or statement of account made through condocerts.com

**They can't rent NWC clubhouses or pools. They don't readily have access to pool hours or community events.**

sole proprietor and employer group healthcare,  
health insurance and workers compensation

[www.facebook.com/AlamoRx](http://www.facebook.com/AlamoRx)





We want to thank members of The Church of Jesus Christ of Latter-day Saints for painting another section of the rod iron fence near Weybridge pool and tennis courts. About 20 volunteers spent their Saturday morning scraping off peeling paint and adding a new coat. The Church group who meets at the building on Wilder in NWC has helped NWC for the past three years with painting projects at both the Dover Ridge and Weybridge pools. We recognize that not all members of the Church are NWC residents, and we appreciate their time and effort to beautify our neighborhood.



Two residents whose properties meet up with the NWC Sportsplex have gone above and beyond maintaining and beautifying their own properties. Thank you to the Padilla and Sanchez families for painting large sections of the NWC rod iron fences that line the Sportsplex. We appreciate you giving back and investing in our neighborhood!

*"Thankfulness may consist  
merely of WORDS.  
Gratitude is shown in ACTS."*

*Henri Frederic Amiel*

# The Keep Storage

# VANCE JACKSON

**LUXURY STORAGE**

Enjoy indoor, climate-controlled storage, the best option to store your valuables! With 24/7 security monitoring and individual alarms on each unit, there's no better place to store!

**VISIT US OR CALL TODAY!**

4714 Vance Jackson Rd  
San Antonio, TX 78230


(210) 308-9000


**OFFICE HOURS**

MON-FRI: 9 AM - 6 PM  
SAT: 9 AM - 5 PM  
SUN: 10 AM - 4 PM

**ACCESS HOURS**

MON-SUN:  
5:00 AM - 10:00 PM





**SAVE THE DATE**

**Homeowner  
Annual Meeting**

**Thursday,  
January 23<sup>rd</sup>  
7:00 pm**

**Sign in at 6:30 pm**  
**NW Crossing Elementary Cafeteria**

**Board Member Elections  
Year End Review**

We welcome candy donations  
at the on-site office!

6:30 - 8:00 pm

Weybridge Clubhouse

🕸 Carnival Games 🕸  
Safe Trick-or-Treating  
🕸 Outdoor Movie 🕸

PLEASE VOLUNTEER:

Decorate your trunk & win \$\$ prizes!

Set up & clean up

Registration

Supervise games



Sign up to help with the event @

[https://www.signupgenius.com/  
go/70A0C48ADAD2FAAFB6-2019](https://www.signupgenius.com/go/70A0C48ADAD2FAAFB6-2019)

*We will collect toiletry items to donate to St. Vincent de Paul.  
Please donate!*



## TRICK-OR-TREAT SAFETY

- 🕸 **NWC neighbors know to DRIVE SLOWLY** on Halloween. If you are expecting guests, please remind them to drive slowly and with caution.
- 🕸 **Stay WELL-LIT.** Apply reflective tape to your child's costume to ensure they are seen by drivers on the road. Also, carry a flashlight with you to keep your child's path lit at all times. Don't dart out between cars!
- 🕸 **PREPARE CHILDREN to interact with neighbors.** Teach them how to decline an invitation to enter the house. If porch lights are off this usually indicates the homeowner is not participating, so the kids can skip it.
- 🕸 **Use SIDEWALKS & CROSSWALKS.** Never assume drivers can see you. Don't cross in the middle of a street or cut through a yard. If there's no sidewalk, walk as far left as possible on the road facing on-coming traffic.
- 🕸 **TEXTING & WALKING don't mix.** Put down the phone after taking the obligatory costume photos and keep a watchful eye on your little ones.
- 🕸 **CHECK THE CANDY before they eat it.** When sorting through candy at the end of the night, be sure to throw away any candy that is not in its original wrapper, looks as though it has been opened, or is unfamiliar to you.

SPONSORED BY NWC HOA



## ***AVOID/DENY/DEFEND***

Civilian Response to Active Shooter Events

A civilian training course  
offered by



Bexar County Sheriff's Dept.

OPEN TO THE COMMUNITY  
SUITABLE FOR AGES 14+

Saturday, November 9, 2019

11:00 am – 1:00 pm, Weybridge Clubhouse  
10280 Dover Ridge, San Antonio

Register by calling (210) 647-0689 or  
emailing [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

## IN HONOR OF **VETERANS DAY**

*You are invited to a breakfast and  
ceremony honoring residents in our  
community who have served  
in times of peace as well as in war.  
Hosted by Northwest Crossing HOA.*

**Saturday, November 9, 2019**

9:00 am at the Weybridge Clubhouse  
10280 Dover Ridge, San Antonio

*Each resident is invited to bring one guest.  
Business casual attire or uniform may be worn.  
Veterans must be residents of NWC HOA.*



Please RSVP (210) 647-0689  
or [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

## **BEXAR COUNTY SHERIFF'S OFFICE CRASE COURSE**

**A**void  
**D**eny  
**D**efend

Get more information at [www.AvoidDenyDefend.org](http://www.AvoidDenyDefend.org)  
or download the free app.

### **Three Minutes.**

- Once notified, Law Enforcement will respond to an Active Shooter as quickly as possible.
- Response time averages about three minutes.
- Your immediate actions should be focused on maximizing your personal safety until Law Enforcement is able to stop the threat.

## **What You Do Matters.**



# LETTERS TO SANTA CHRISTMAS PARTY

Saturday, December 14<sup>th</sup>  
from 10 to 11:30am  
at the Dover Ridge clubhouse

We have invited **Santa** to visit NWC again this year! Come see him for a morning of Christmas cheer. Write your wish list and hand deliver it to him. Say "reindeer!" and have your photo taken with the jolly man. Enjoy Christmas music and cookies.

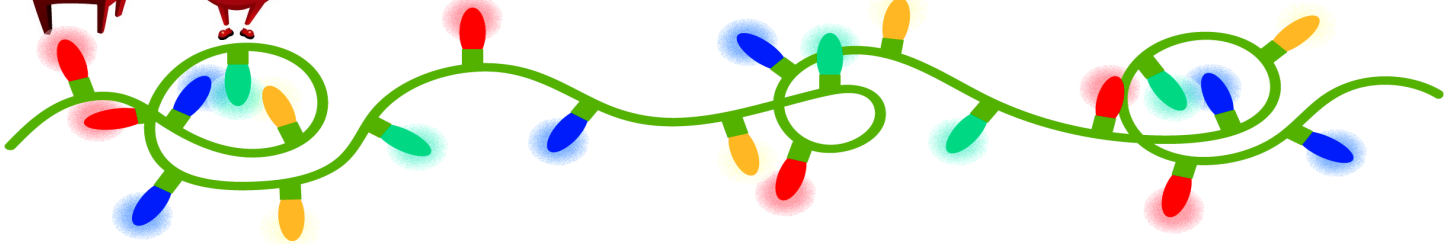


# NWC HOLIDAY DISPLAY CONTEST

Every year one residence from each subdivision is chosen as the **BEST** holiday light and decoration display. The winners receive a **GIFT CARD** and are announced in the February/March issue of the newsletter.

So put on your best this year and **spread cheer** to your NWC neighbors!

Please remember all holiday decorations must be removed **within 45 days** following the holiday.



D O N ' T W A I T  
**REGISTER NOW**

[www.alamo.edu/nvc/register](http://www.alamo.edu/nvc/register)



**#1 Community  
College in Texas  
#6 In The Nation**



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Associate of Applied Science,  
Associate of Arts in Teaching

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Continuing Education

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## Find Your Program!

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English & Reading

Fine & Performing Arts

Humanities

Math & Engineering

Physical & Natural Sciences

Social Sciences

# MEET YOUR DISTRICT 6 CITY COUNCILWOMAN

## Education:

B.A. in political science, St. Mary's University  
Juris Doctorate, St. Mary's University School of Law  
MBA, UTSA

## Career:

Special assistant to former Mayor Ed Garza  
Project coordinator, San Antonio Parks Foundation  
Instructor of Business Law and Criminal Court Systems,  
Northwest Vista Community College  
Attorney, Heard & Smith LLP in 2008  
Small business owner, Casner and Cabello Havrda

## Community:

San Antonio native from District 6  
Current San Antonio District 6 Councilwoman, elected June 8, 2019  
Graduate, Latina Leadership Institute through the San Antonio Hispanic Chamber of Commerce  
Committee member, SAHCC's Government Affairs and Business and Economic Development  
Alumna, Leadership San Antonio Class of 41  
Board member; Magik Children's Theatre, Community Housing Resource Partners, Grandparents Raising Grandchildren, UTHSC's  
Pepper Center for Aging, MoveTexas  
Member of St. Dominic's Catholic Church

## Family:

Married to Jason Havrda, NISD Academic Dean  
Mother of three young children



Melissa Cabello Havrda

## Did you know?

You can sign up for District 6 ENews to stay on top of what's going on in the city, opportunities to get involved, and upcoming events. Go to <https://www.sanantonio.gov/Council/d6>. Click on the button at the top right of the page.

**SIGN UP FOR DISTRICT 6 ENEWS!**

## District 6 Office

### Contact:

**210.207.3749**

**District6@sanantonio.gov**

### Field office:

**8373 Culebra Road, Suite 202  
San Antonio, TX 78251**

### Office Hours:

**Monday - Friday 8-5 PM**

## What is the City Council?

It is comprised of 10 members and the Mayor elected by registered voters within their individual districts.

The City Council acts as the policy-making and legislative body within the City's government. Operating within the guidelines of the City Charter, the Council appoints

- the City Manager
- Municipal Court Judges
- City Clerk
- City Auditor
- members of the City's various boards & commissions

As committee members, the City Council can influence existing or new policies concerning

- Accountability of those handling city funds
- Community health
- Cooperation of city government agencies
- Economic development
- Innovation & technology
- Community planning and development
- Public safety
- Transportation

There are opportunities for citizens to serve as representatives on some of these committees. Contact Councilwoman Cabello Havrda if you are interested.





# “RESIDENT” SPOTLIGHT:

## TONIKA “TONI” ALI & JIMMY SAAVEDRA NWC SECURITY PATROL

### SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the NWC newsletter.

Do you or your neighbor have an interesting job?

Do you serve in the community or have you observed another giving service?

Has your neighbor overcome seemingly insurmountable obstacles?

How about a good person you think others would like to know more about? Send us a story!



We asked our two most veteran patrol officers a few questions so that our residents can get to know them a little better. They were happy to comply!

**Toni** considers Slidell, Louisiana her hometown. She has been a G4S employee for 4 years and at the NWC site for 1 year. Before that she worked at Walmart, Lackland AFB, and Ft. Sam. She is trained in CPR. She is the captain of our patrol, which in part means she supervises the other officers and works the day shift. If she has free time she enjoys bowling, playing pool, going to the movies, traveling, dancing, and hanging out with family and friends. She likes to sing and draw and especially enjoys making people laugh! As a security patrol officer she enjoys talking to the residents and working with the HOA staff. She remembers a funny experience on duty here in NWC when she tried to catch a loose dog but it kept running away and she almost fell. Luckily it only hurt her pride a little, and she laughed it off.

**Her advice to residents? Talk with your neighbors more.** Understand that patrol has limits on their responsibility—such as dealing with barking or loose dogs—but that **they try their best to be helpful** while following G4S rules. She also recommends you **report ANYTHING that looks suspicious** even if you think it’s a small thing.

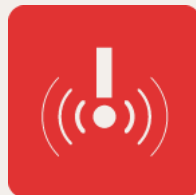
**Jimmy** is a Texan from Del Rio who has been with G4S for 1 year, the entire time at the NWC site. Currently he works the evening shift, although until recently he worked overnights. He has some private investigator training. He has played music for 9 years, and he plays Xbox in his free time. As a security patrol officer he enjoys helping and protecting the people who live here. One of his most memorable experiences was getting a resident out of his burning home.

**His advice to residents? Don’t leave anything valuable** out in the open or in your cars. **Always lock your cars and your home.**

# BE PREPARED

## FOR DISASTER OR EMERGENCY

In the wake of recent natural disasters, we cannot underestimate the importance of being prepared. Americans at all income levels have experienced the challenges of rebuilding their lives after a disaster or other emergency. Let's be ready for any eventuality!



### Action

Create and practice an **emergency exit plan** for your home, designate a **meeting place** away from your home.

**Practice** shutting off utilities (water, natural gas) to your home.

Make sure your **home insurance** coverage is up to par, take photos of important documents and personal belongings to help you quickly file an insurance claim after a disaster.

Create and regularly contribute to an **emergency fund**.

Sign up to receive your **benefits electronically** (VA, Social Security, disability, etc.) . The mail system will likely be interrupted which will make it difficult to receive your check.

### Supplies

Put together an easily transportable **emergency kit** with food, water, first aid kit and other necessities and replace expired items regularly.

Keep **cash** in a safe place in your home—small bills are best when ATM & credit card machines are not working.

Keep a **fire extinguisher** in your home, pay attention to the expiration date, teach each person in your home to use it.

### Communication

Choose a local **emergency contact** and one out of state, every family member should memorize the emergency contact phone numbers.

**Teach children** how to use landline and cell phones, how to text, and how to use the "Emergency" feature on the cell phone.

Designate the **911 caller** in your family.

**According to the Federal Reserve,  
40% of Americans DON'T have  
\$400 in savings.**

**What will you do if there is a disaster?**

Learn tips to become more financially prepared:  
[www.ready.gov/financial-preparedness](https://www.ready.gov/financial-preparedness)  
**#PreparedNotScared**



For more information about being prepared visit  
**<https://www.ready.gov>**



# 2020 ANNUAL ASSESSMENT

## WHAT ARE MY OPTIONS?

As NWC Board President Ken Pfeiffer announced in this issue's "Notes from the President's Desk" article, the Board expects the 2020 annual assessment to remain at \$250 for yet another year!

For some homeowners, making this sizeable payment, especially immediately following the holidays, is a struggle. We want to encourage you to begin making payments NOW to ease the burden and avoid late payments and late fees. Paying ahead is FREE but paying late is costly.

The assessment is **due January 1st**, but as long as the payment is received by January 31st no late fees will be assessed.

If you haven't already started paying toward your 2020 assessment, **it's not too late!** Below is payment schedule you can start this month.

<b>Payment Schedule</b> (By the 31st)	<b>Payment Amount</b>	<b>Balance Due</b> (\$250 if no increase)
October	\$62.50	\$187.50
November	\$62.50	\$125.00
December	\$62.50	\$62.50
January	\$62.50	\$0.00

Many homeowners have taken advantage of **automatic bill payment\*** options for the coming year's assessment. Most banks now offer FREE web bill pay—they will send a check to NWC each month year round at no cost to you. You can edit the payment any time before it is sent.

You will need the following information to set up a "new payee" for your NWC assessment bill in your online banking account:

**Payee:** NWC HOA

**Mailing address:** c/o Patriot HOA Management

1826 Grandstand Drive

San Antonio, TX 78250

**Phone:** (210) 568-1558

**Account number\*\*:** Printed on your annual NWC statement or contact the on-site office to request it.

**Payment amount:** \$21/month will add up to \$252 after 12 months of payment. If the 2021 assessment increases, you can make an easy adjustment to your December payment.

**Payment date:** Best if it is received by the 25th each month.

\*This is a solution for those wishing to pay ahead for the coming year, not a payment plan for after the assessment is already due.

\*\*Make sure your NWC property address and/or account number is in the memo of the web bill payment if you use a different address for your banking profile.

## NEW HOMEOWNERS



Once you unpack those boxes, we invite you to come to the NWC on-site office at 10280 Dover Ridge across from Northwest Crossing Elementary. Deb and Wendy would like to meet you and tell you all about this great place you now call home. We have a welcome packet for you full of helpful information. We can help you get your NWC photo ID cards—your pass into the NWC pools, parks, and other facilities and to community activities.

Come see us soon!





Did you leave your mail key by the mailbox, but it wasn't there when you went back?

Did you lose your car keys while walking the Dover Ridge Nature Park Trail?

There's a chance a caring resident or our security patrol officer found your lost item and turned it into the on-site office. Stop by and we'll check our lost & found for you.

Occasionally we'll post items found at the parks or pools on our Facebook page. See instructions of how to join below.



**NORTHWEST CROSSING  
ASSOCIATION  
of SAN ANTONIO, Inc.**

10280 Dover Ridge  
San Antonio TX 78250

Mailing Address:  
1826 Grandstand Dr  
San Antonio TX 78238

Phone: 210-647-0689  
E-mail: [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

[www.nwchoa.org](http://www.nwchoa.org)



## FINAL COP CLASS OF 2019



### 2019 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



JANUARY 24 <sup>TH</sup>	THURSDAY
MARCH 14 <sup>TH</sup>	THURSDAY
MAY 16 <sup>TH</sup>	THURSDAY
JULY 25 <sup>TH</sup>	THURSDAY
SEPTEMBER 26 <sup>TH</sup>	THURSDAY
NOVEMBER 14 <sup>TH</sup>	THURSDAY

CLASSES ARE HELD FROM 6:00 P.M. – 10:00 P.M.  
ANY QUESTIONS CONTACT OFFICER K. KORY # 842  
AT (210) 207-6087

SAPD offers San Antonio residents the opportunity to participate in a special community involvement program called **Citizen On Patrol (COP)**. The purpose of the COP Program is to prepare residents to be the "eyes and ears" of the police and to promote closer cooperation between residents and city agencies that exist to serve them.

The 4-hour class offers insights and training in many areas of local crime, including graffiti and gangs. Graduates are offered the chance to do a ride-a-long with an SAPD officer.

## STAY IN THE KNOW

**Would you like to receive push notifications on  
what's going on in your neighborhood?**

**We recommend three ways to stay in the know.**



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security and SAPD highly recommend you join. Please note, this is not a good way to contact NWC on-site office or NWC security.



We're on Facebook @NWCSATX. Follow our page for important announcements from the community.



**Email!** Send us an email at [nwc@nwchoa.org](mailto:nwc@nwchoa.org). In the subject line type: **Join**. We will add you to our email group. We will not send emails more than once a week.

**Do you own a small business or know of someone does?  
We invite them to advertise with us.**



**Northwest Crossing HOA  
Bi-Monthly Newsletter  
Advertising Options**

**REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!**

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the on-site office staff produce a newsletter letting residents and homeowners know about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below are the issue schedule and pricing.

**February/March**

**April/May**

**June/July**

**August/September**

**October/November**

**December/January**

\*6-issue contracts receive one ad free.

Contact NWC HOA on-site office at (210) 647-0689 or [nwc@nwchoa.org](mailto:nwc@nwchoa.org).

**HALF PAGE**

**5" X 7.5"**

**\$200\***

**QUARTER PAGE**

**5" X 3.75"**

**\$100\***

**BUSINESS CARD**

**2.5" X 3.5"**

**\$50\***