



Dec 2019/Jan 2020  
Volume 39, Issue 6



## 2019 NWC Board of Directors

**President**  
Ken Pfeiffer

**Vice President**  
Helen McAndrews

**Secretary**  
Dora Martinez

**Treasurer**  
Nicole LeDuc

**Members at Large**  
Randy Elgin  
Denise Ochoa  
Ben Saine

## Committee Directors

**Customer Service  
Representative**  
Deb Roberts

**Customer Service  
Representative**  
Wendy Diaz

**Neighborhood Watch**  
Helen McAndrews

**Soccer Program Director**  
Brittany Franklin

**Swim Team Program  
Director**  
Deb Roberts

## 24-hour Security Patrol (210) 363-5770

## On-Site Office Hours

Sun & Mon..... Office Closed  
Tues..... 10 am—2 pm  
Wed..... 3:30—7:30 pm  
Thurs..... 10 am—2 pm  
Fri..... 10 am—2 pm  
Sat..... 8 am—12 pm

Holiday Closure: Dec 22-Jan 1

# NORTHWEST CROSSING

## NOTES FROM THE PRESIDENT'S DESK

Merry Christmas! And a safe and joyous Holiday Season to all!

Many thanks to our Board of Directors, staff, contract partners and volunteers. All have contributed to another successful year at Northwest Crossing Association. Since my last project update, we have completed the repair and resurfacing of the Misty Brook Park walking path and parking lot.

A special thanks to Deb and Wendy, who organized the Veterans Day breakfast. They also arranged for the Bexar County Sheriff's Office to present a two hour program teaching civilians what to do in case of an active shooter. It highlighted the lessons learned and subsequent changes to law enforcement response policies and the ADD (Avoid, Deny, Defend) approach to dealing with this horrible crime. For more information, contact Deb or Wendy.

We have recently seen an uptick in tagging and are working with the city to quickly eradicate the filth these vandals create. If you see any, please call 311. The city has improved their response time and has been reacting in a couple of days. They will need approval by the owner if the tag is on private property.

You should receive your annual assessment notice and annual meeting notification near the middle of this month. To avoid late fees, please make your payment promptly; it is due January 1st. The meeting will take place at 7:00 PM on January 23<sup>rd</sup> at Northwest Crossing Elementary, 6:30 PM sign-in.

Looking ahead to 2020 we are looking into expanding pool accessibility by having one pool open Monday through Friday and two pools open on the weekends June through August and all weekends in May and September.

We have engaged with a professional reserve evaluation firm to review our facilities and recommend how much NWC should have in our reserve account. We hope to have the results of that report available at the January 23<sup>rd</sup> annual meeting.

We hope to see you at the annual meeting. If you cannot attend please consider providing a proxy to another homeowner who you know will attend. All Board members will be in attendance if you care to name one of us. Blank proxy forms with instructions and deadlines will be in your meeting notice package and are also available at the office. We have needed proxies every year to achieve a quorum to hold the meeting.

Here's to another great year in Northwest Crossing!


## HELPFUL NUMBERS

**ON-SITE OFFICE**..... (210) 647-0689  
Clubhouse rentals, Community Events, Volunteering  
**WEBSITE**..... www.nwchoa.org  
**EMAIL**..... nwc@nwchoa.org  
**FOLLOW ON**  @NWCSATX

**ON-SITE MANAGER**..... (210) 837-7774

**24-HR SECURITY PATROL**..... (210) 363-5770  
**EMAIL**..... northwesterncrossing4s@gmail.com

**PATRIOT OFFICE**..... (210) 568-1558  
..... (210) 354-7403  
Payments, Deed restriction violations, Architectural Control Requests  
**PATRIOT FAX**..... (210) 568-6198  
**WEBSITE**..... www.patriothoa.com  
**EMAIL**..... info@patriotcm.com

**SOCCER PROGRAM**..... nwchoa.soccer@gmail.com  
**FOLLOW ON**  @northwesterncrossingsoccer

**SWIM TEAM**..... nwcddolphins@gmail.com  
**WEBSITE**..... www.nwcddolphins.com

**NISD POLICE**..... (210) 397-5600  
**CITY SERVICES**..... 3-1-1  
Solid waste, animal care services, code violations, graffiti

**EMERGENCIES**..... 9-1-1  
**Non-EMERGENCY SAPD**..... (210) 227-7201  
**PRUE SUBSTATION**..... (210) 694-7600  
**SAFFE OFFICERS**..... (210) 207-5829  
..... (210) 207-7169  
**FIRE/EMS**..... (210) 207-7744  
**CITY COUNCIL, DISTRICT 6**..... (210) 207-3749

*Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.*

## ASSOCIATION MEETINGS

### Board of Directors

**No meetings until February.**

2020 meeting dates will be determined after the Annual Homeowner Meeting in January.

*Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.*

### Annual Homeowner Meeting

Thursday, January 23<sup>rd</sup> 7:00 pm  
NW Crossing Elementary Cafeteria  
10255 Dover Ridge

## NWC HOA ACTIVITIES AT-A-GLANCE



**Zumba Fitness.** Mon/Tues/Thur 7:00pm, Weybridge Clubhouse. Note the change of schedule—Tuesdays instead of Wednesdays and classes a half hour earlier. More info on pg 8.



**Yoga Classes.** Mon-Thur 8-9:30am, Weybridge Clubhouse. Join us for increased peace, flexibility, and wellness. More info on pg 8.



**NWC Youth Soccer Spring Season Registration.** Open through Dec 4<sup>th</sup>, Weybridge Clubhouse. More info on pages 7 & 8.



**Letters to Santa Christmas Party.** Dec. 14<sup>th</sup> 10-11:30am, Dover Ridge Clubhouse. NWC HOA photo ID required. More info on pg 5.



**Annual NWC Homeowner Meeting.** Jan 23<sup>rd</sup> 7:00pm, 6:30pm sign in, NWC Elementary Cafeteria. More info on pg 6.



**Monthly NWC HOA Board Meeting.** No meeting for December. Board will meet following Annual Homeowner Meeting in January as needed.



**SAVE THE DATE! Homeownership Expo.** Feb 29<sup>th</sup> 9am-12pm, Weybridge Clubhouse. Free & family friendly. Vendors needed. More info on pg 9.

## 2020 NWC Annual Homeowner Assessment due January 1st \$250

**Payments can be made at the on-site office in person or via the drop box, mailed to Patriot HOA Management, made online, or through your bank's online bill pay service. Payments received after January 31st are considered late and fees will be applied to the account. Payment plans can be arranged upon request prior to January 31st to avoid late fees.**

**More information on page 3.**



# HOT TOPICS!

Where do you go to get good information about your HOA? Facebook? Google? Your friend? A neighbor? How do you know you are getting accurate information? It can be frustrating to find you have been misinformed. In each issue of the NWC eNewsletter, we highlight issues within the HOA that might be confusing to old and new residents alike in the hopes that homeowners are better informed to make wise decisions about their property and avoid conflict with neighbors.

In this issue we are featuring two often misunderstood topics—the proxy forms and the annual assessment.

## Proxy Form

- The form is part of the annual meeting notice and is mailed with the annual statement.
- By completing the form you acknowledge the annual homeowner meeting but because you are unable to attend the HOA can simply count your proxy for the purposes of obtaining a quorum.
- The HOA must collect proxy forms to compensate for non-attendance at the annual homeowner meeting. Attendance + proxy must total 199 in order to legally hold the meeting.
- Without enough proxy forms and/or homeowners in attendance the meeting must be rescheduled. This amounts to a nearly \$4000 bill to mail another round of meeting notices.
- The proxy also gives homeowners the option to transfer their vote for any elections or other decisions that require a vote to another homeowner or board member.
- The proxy forms must be received by January 20th to be counted for the purposes of obtaining a quorum.

## Annual Assessment Facts

- It is due every year on January 1<sup>st</sup>.
- More commonly known as “HOA dues”
- HOA membership is not optional in NWC.
- These funds allow the HOA to maintain common properties—parks, clubhouses, pools, lighting—provide security and community events, maintain insurance, and conduct regular deed restriction compliance inspections to ensure home values stay competitive, and neighborhood aesthetics are desirable to those in the housing market.
- When your utility rates and taxes increase so do the HOA's, and your HOA has a LOT of property.
- These funds do not pay salaries or other compensation for Board members—these positions are volunteer only.
- Unpaid assessment will result in late fees beginning Feb 1st and collection action beginning in April.
- Payment plans are available upon request; payment plan fees are less than half of the late fees that could be assessed.
- You can lose your home over unpaid assessments. Accounts that are not current before September must work with the collections attorney to bring the account back into good standing.
- The HOA is required by law to mail notices of delinquency; it is very important to keep your mailing address up to date.

sole proprietor and employer group healthcare,  
health insurance and workers compensation

[www.facebook.com/AlamoRx](http://www.facebook.com/AlamoRx)





# KUDOS KORNER

Dave Edwards gave us a **Christmas Tree**!

We will enjoy it when Santa comes to the Dover Ridge clubhouse!

Diane Lopez, Deneen Gilles, Margie Tracy, Daniel Bravo helped SO MUCH with the **Trunk or Treat**! We couldn't do it without them. We also have to thank Stevenson Middle School AVID students and Taft JROTC cadets for setting up and running our carnival games.



Deneen Gilles helped us give **NWC Veterans** and their guests a breakfast and program to honor their service. Deneen is also a veteran. Students from Stevenson Middle School choir performed several numbers—thank you to their director, Jason Brown. Taft JROTC honor guard presented the colors—MSgt Ybarra is such a great mentor to these cadets. Thank you to all those who made time to attend.



Because of residents who donate candy for our Trunk or Treat event each year, we can use the budgeted funds on activities. We were able to have a few new games this year and a beautiful backdrop for photos. Thank you to the following **candy donors**:

Tawni Edwards  
Roy & Marie Feutz

Rosie Dickerson &  
Diana

Ken Pfeiffer  
Dale Casteneda

Charity Esquivel,  
Rudy's Flooring

Kelly Palmer  
Deneen Gilles  
Gwen Redfearn  
Annette Vallejo

Ann Martinez  
Le Blanc Family,  
Robert & Martha

Diane Lopez

Alex Bunker  
Adriana Leyva

*Be the change you  
wish to see in the  
world.*

*Ghandi*

# LETTERS TO SANTA CHRISTMAS PARTY

Saturday, December 14<sup>th</sup>  
from 10 to 11:30am  
at the Dover Ridge clubhouse

We have invited **Santa** to visit NWC again this year! Come see him for a morning of Christmas cheer. Write your wish list and hand deliver it to him. Say "reindeer!" and have your photo taken with the jolly man. Enjoy Christmas music and cookies.



# NWC HOLIDAY DISPLAY CONTEST

Every year one residence from each subdivision is chosen as the **BEST** holiday light and decoration display. The winners receive a **GIFT CARD** and are announced in the February/March issue of the newsletter.

So put on your best this year and **spread cheer** to your NWC neighbors!

Please remember all holiday decorations must be removed **within 45 days** following the holiday.

Decorations must  
be up by December  
8th to be considered!

It's that time of year again...package delivery season.  
Here is the info you need to combat mail theft or vandalism.



The on-site office will be closed **Sunday, December 22nd through Wednesday, January 1st** so that our staff can spend time with their families.

Assessment payments can be dropped off in the on-site office drop box; it will be checked regularly. Alternately you may mail payments to Patriot HOA Management at 1826 Grandstand Drive San Antonio TX 78238.

**PREVENTION IS KEY!** Choose alternate options for delivery when you are likely not to be home to receive packages – Amazon lockers, neighbors or family who are more likely to be home, your workplace, Walgreens is an option for pick up for FedEx deliveries, and UPS can deliver to CVS.

**Any problems with USPS mail delivery need to be reported to USPS.** You need to make the report online or call 1-800-ASK-USPS to have a customer service representative assist you. Report missing mail at <https://www.usps.com/help/missing-mail.htm>. You will be required to login to your account or register for an account.

**Cluster mail boxes are not HOA property.** Report vandalized mail boxes or cluster mail boxes at <https://ehome.uspis.gov/mailtheft/vandalize.aspx>.



**Keep NWC HOA in the loop.** Once you have obtained a report number from USPS, please give our security a call to make them aware of it: 210-363-5770. If you don't report it, we don't know it's going on. Like last year, the HOA and security will work with USPS and SAPD to stop crime in our neighborhood cluster boxes.



# WINTER HOME MAINTENANCE

We've had early winter weather, but it's not too late to make sure your home is winterized. We have collected some information to help you in your efforts. If you find you have questions about what might be allowed or restricted in the Association, feel free to contact the on-site office.

## WINTER CHECKLIST

- ✓ Test and replace batteries in fire detectors & carbon monoxide detectors
- ✓ Check expiration date on fire extinguishers
- ✓ Prepare or review your family's emergency escape plan
- ✓ Replace furnace filter
- ✓ Schedule service of your furnace & AC
- ✓ Clean dryer vents
- ✓ Clean gutters/downspouts
- ✓ Inspect the exterior of the house for needed repairs
- ✓ Inspect and replace weather stripping as needed
- ✓ Replace broken posts, pickets, or panels in your fence

## TRIM THOSE TREES

Now is the ideal time to take care of low hanging branches. There is little to no risk of spreading Oak Wilt between December and March.

Homeowners are required to keep all trees and shrubs on the premises well trimmed in such a manner as not to interfere with neighbors' property—including fences—or right of way on sidewalks and streets:

- ✓ Higher than **8 feet above sidewalks**
- ✓ Higher than **15 feet above streets**

(Code of Ordinances, City of San Antonio, Sec. 29-10)

### Did you know?

You can access NWC Association Covenants, Conditions, and Restrictions in the closing documents you obtained through the purchase of your property or find them online at <https://nwchoa.org/covenants-by-laws>.

## Northwest Crossing Association ANNUAL HOMEOWNER MEETING

Thursday, January 23, 2020

7:00 pm

Northwest Crossing Elementary  
Cafeteria

Sign in at 6:30 pm

**BOARD MEMBER ELECTIONS  
YEAR END REVIEW**

If you cannot attend, please be sure to turn in a proxy form to the on-site office by Jan 20<sup>th</sup>.

D O N ' T W A I T  
**REGISTER NOW**

[www.alamo.edu/nvc/register](http://www.alamo.edu/nvc/register)



**#1 Community  
College in Texas  
#6 In The Nation**



ALAMO  
COLLEGES  
DISTRICT

Northwest Vista College



The fall season for NWC Youth Soccer ended in early November. The program is run 100% by volunteers. They hire students to referee games, giving young people work experience; referees are the only paid positions in the program. Parents, coaches, assistant coaches, and the director give their time to make it possible for NWC kids and neighbors to enjoy soccer in a fun, non-competitive environment. We appreciate the support of the HOA board, manager, and on-site office staff. We look forward to Spring season scheduled to start in March 2020.

## **THANK YOU TO THE MANY PARENT VOLUNTEERS AND TO OUR DIRECTOR, COACHES AND ASSISTANT COACHES!**

Brittany Franklin

Tony Villarreal

Mindy Farley

Stanley Black

Maria Horgan

Devin Simon



Raymond Salazar  
& daughter

Carlos del-Cid

Nick Frausto

Eddie Paniagua

Joe Martinez

## **Spring Season Registration Open Now Through December 4<sup>th</sup>**

- Boys and girls ages 4-13
- Saturday games March through early May
- This is a volunteer organization - we need coaches!
- We hire students 14+ with experience to referee - apply at the on-site office.

# FITNESS IS IN THIS NEW YEAR!



Please come to our Monday through Thursday Yoga Classes (8-9:30AM)  
taught by Thomas Shipman  
at the Weybridge Clubhouse (10280 Dover Ridge)

Come to experience increased peace, deeper breathing, increased flexibility,  
better posture and pain reduction.  
(Modifications made for chronic pain issues)

Classes begin Monday Sept. 2, 2019

(\$50 per month/\$10 drop in)

Will accept students who come in up to 30 minutes late.

For registration contact Thomas at:

thomas.peacefulliving@gmail.com

(678) 491-0224

## YOGA

## ZUMBA

## SOCCER



Burn over 500 calories/hour during  
this fun, energetic workout with  
certified ZIN Instructor.

Monday • Tuesday • Thursday  
7:00pm

Weybridge clubhouse  
10280 Dover Ridge

\$50 8-week session  
\$5 drop ins

## NWC SPRING 2020 SOCCER REGISTRATION

OPEN OCT THROUGH DEC 4<sup>TH</sup>  
ON-SITE OFFICE: 10280 DOVER RIDGE  
WED 3:30-7:30pm & SAT 8am-noon



BOYS AND GIRLS AGES 4-13  
SATURDAY GAMES MAR-MAY

**NWC RESIDENTS \$80**  
**GUESTS OF RESIDENTS \$100**

VISIT US ON FACEBOOK AT NWC SOCCER  
CONTACT: NWCHOA.SOCCER@GMAIL.COM

COACHES, ASSISTANT COACHES & REFEREES NEEDED



# VENDORS WANTED!

There is no cost to present at the Expo.

Vendors should plan to bring samples, promotional items, and giveaways. Space is limited.

Money Saving



Tips

For more information  
contact Sarah Acuna at  
[sacuna@cbharper.com](mailto:sacuna@cbharper.com).

Priority will be given to  
vendors who are NWC  
residents. Must offer prod-  
ucts and services directly  
related to home owner-  
ship and improvement.



D.I.Y.

## What's your expertise?

- Contractors: painting, siding, roofing, flooring, HVAC, plumbing, electric, windows, solar panels,
- Landscapers: fencing, lawn maintenance, pools, decks, concrete, xeriscaping,
- Utilities: Internet, TV/ satellite, phone, water softeners
- Real Estate: lending, buy/sell, inspection, insurance, warranty
- Home security
- Home décor

Increase



Efficiency

## Northwest Crossing Homeownership Expo

Saturday, February 29th

9 am - 12 pm

10280 Dover Ridge

Curb



Appeal



## RESIDENT SPOTLIGHT:

### DIANE VAUGHN

#### SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the NWC newsletter.

Do you or your neighbor have an interesting job?

Do you serve in the community or have you observed another giving service?

Has your neighbor overcome seemingly insurmountable obstacles?

How about a good person you think others would like to know more about? Send us a story!



Diane's story is an inspiring one about family and reunion.

May it touch your heart this holiday season...

Over 50 years ago Diane, still in high school, gave her infant son the gift of adoption. Because it was a closed adoption

Diane had no contact with her son and never received any information about him. She never forgot him and tried various ways to find him over the years but to no avail. She went on to college, got married, had two daughters, and most recently worked at a maternity home/high school in St Augustine, FL as a counselor and grant writer.

For Christmas in 2017, Diane's daughter, Mia, gave her the gift of a *23andMe* DNA test. Mia told her mom, "Maybe it will help you find him." Diane received the results six weeks later without any big surprises; her DNA consisted of Irish, English, French, German, and a smidge of Scandinavian. *23andMe* continued to send Diane information on possible relatives and health/medical information about her heritage throughout the year. However, unless ancestors/relatives are in the same DNA database they cannot be matched.

Miraculously Diane's son, Tom, submitted his DNA sample in November 2018, nearly one year after she submitted hers. About six months later, they were matched! Tom emailed Diane through *23andMe*. Diane read his email over and over checking all the pertinent facts until there was no doubt it was her son. In the email he provided her with his contact information including Twitter account and cell phone number. After attempting to draft an email reply she found it too overwhelming to even type and thought "well, what the heck, he gave me his phone number..." On Christmas Eve last year Diane called Tom. She says, "Our connection was immediate. He lives in San Antonio, is a professor of Psychology at UTSA, and is married with two children-MY GRANDKIDS!"



They talked almost every day at first, and discussed how they might eventually meet. About a week after Tom's first email to Diane, they met in San Antonio on her way home from a visit with her daughters.

Diane shares, "It was so delightful getting to know my newly discovered family, and San Antonio. Tom, wife Debbie, and kids showed me the Alamo, Riverwalk, the Pearl and eventually steered me towards the Northwest Crossing area. I started considering moving here."

She took the leap and relocated from Florida to her home on Dover Ridge in mid-August this year.

Her daughters have met Tom on FaceTime and through email, and hope to meet all together soon.

# HAVE A PARTY!

The NWC HOA has three clubhouses available to rent for events. For more information and photos, visit our website [www.nwchoa.org](http://www.nwchoa.org).

## Dover Ridge Clubhouse

**7208 Valley Trails - 100 people maximum**

Deposit Fee: \$150    Rental Fee: \$275

Security Fee\*: \$30.00/hr. (3 hours min)

Provided furnishings/equipment:

100 folding chairs

11 – 6' tables

Microwave & refrigerator (no stove)

Restrooms (separate women & men)

## Dolphin & Armadillo Clubhouses

**10280 Weybridge - 120 people maximum**

Deposit Fee: \$150    Rental Fee: \$300

Security Fee\*: \$30.00/hr. (3 hours min)

Provided furnishings/equipment:

120 folding chairs

20 – 6' tables

Microwave & refrigerator (no stove)

Restrooms (separate women & men)

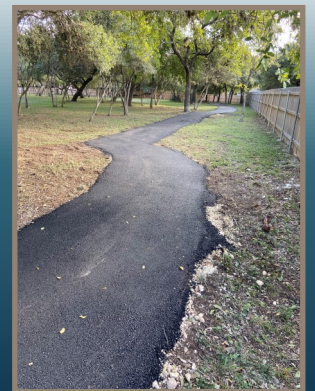


*\*Security must be arranged by NWC HOA for parties with more than 70 people in attendance, when alcohol will be present, and/or when guests are primarily teenagers. This mandatory fee will be added to the rental fee.*

1. Only NWC HOA residents in good standing are permitted to rent clubhouses. NWC HOA member must sign contract and be present for full duration of function.
2. Booking must be made 2 weeks in advance – deposit paid and contract signed in person. Cancellations must be made at least two weeks in advance of the scheduled function.
3. Rental period is for one day (10 am—midnight M-F, 8 am—midnight Sat & Sun). Access to the clubhouse will not be granted the day before the event. Functions must be completed no later than 12:00 midnight.
4. No helium balloons, glitter, candles, silly string, pop streamers, feathers, or confetti. No decorations can be attached to walls, windows, or ceiling in any way. Violation to these policies will result in an additional cleaning fee withheld from your deposit.
5. Use of the fireplace at Dover Ridge is prohibited. Use of inflatables is prohibited, except with rental of Dolphin clubhouse. Inflatables must be placed in designated area.
6. The rental fee for all functions covers basic cleaning the inside of the clubhouse. The outside is the responsibility of the NWC HOA resident. Tables and chairs will be taken down and put away by the cleaning crew. All food, beverages and personal items must be removed from the clubhouse and surrounding areas at the end of your function.
7. Clubhouses are not available to rent on the following dates in 2020: July 3<sup>rd</sup>–5<sup>th</sup>, Nov 23<sup>rd</sup>–29<sup>th</sup>, Dec 21<sup>st</sup>–Jan 1<sup>st</sup>.

## RECENT IMPROVEMENTS

Misty Brook Park recently received a facelift. The park trail and parking lot were resurfaced and the lot restriped. Parking lot gates will be installed for increased security and prevent unauthorized parking. Together with some updated playground equipment installed last summer, Misty Brook is looking younger and fresher than it has in years. Get out and enjoy NWC parks—one of the perks of living in this great neighborhood.





## NEW HOMEOWNERS



Once you unpack those boxes, we invite you to come to the NWC on-site office at 10280 Dover Ridge across from Northwest Crossing Elementary. Deb and Wendy would like to meet you and tell you all about this great place you now call home. We have a welcome packet for you full of helpful information. We can help you get your NWC photo ID cards—your pass into the NWC pools, parks, and other facilities and to community activities.

Come see us soon!

## NWC VOLUNTEER OPPORTUNITIES

NWC is a unique HOA in part because of all the events and activities it provides its residents. NWC staff is made up of just two members working part time. They rely on volunteers to make these activities possible.

If you want to get to know your neighbors, volunteering is a great way to accomplish that goal. We offer community service hour certification for students who need them for extracurricular activities or school requirements.

Below are upcoming events on the NWC calendar—**VOLUNTEERS WANTED!**

- Christmas party (Dec 14)
- Homeownership Expo (Feb 29)
- Community Clean Up (March 7)
- Easter egg hunt (March 28)
- Write articles for eNewsletter (ongoing)

Please contact the NWC on-site office and speak to Wendy or Deb about how you can get involved in your community. Feel free to let local middle and high school teachers and advisors know we are always looking for volunteers.

### NORTHWEST CROSSING ASSOCIATION of SAN ANTONIO, Inc.

10280 Dover Ridge  
San Antonio TX 78250

Mailing Address:  
1826 Grandstand Dr  
San Antonio TX 78238

Phone: 210-647-0689  
E-mail: [nwc@nwchoa.org](mailto:nwc@nwchoa.org)

[www.nwchoa.org](http://www.nwchoa.org)



## STAY IN THE KNOW

**Would you like to receive push notifications on what's going on in your neighborhood?**

**We recommend three ways to stay in the know.**



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security and SAPD highly recommend you join. Please note, this is not a good way to contact NWC on-site office or NWC security.



We're on Facebook **@NWCSATX**. Follow our page for important announcements from the community.



**Email!** Send us an email at [nwc@nwchoa.org](mailto:nwc@nwchoa.org). In the subject line type: **Join**. We will add you to our email group. We will not send emails more than once a week.

**Do you own a small business or know of someone does?  
We invite them to advertise with us.**



**Northwest Crossing HOA  
Bi-Monthly Newsletter  
Advertising Options**

**REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!**

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the on-site office staff produce a newsletter letting residents and homeowners know about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below are the issue schedule and pricing.

**February/March**

**April/May**

**June/July**

**August/September**

**October/November**

**December/January**

\*6-issue contracts receive one ad free.

Contact NWC HOA on-site office at (210) 647-0689 or [nwc@nwchoa.org](mailto:nwc@nwchoa.org).

**HALF PAGE**

**5" X 7.5"**

**\$200\***

**QUARTER PAGE**

**5" X 3.75"**

**\$100\***

**BUSINESS CARD**

**2.5" X 3.5"**

**\$50\***