



Aug/Sept 2019
Volume 39, Issue 4



2019 NWC Board of Directors

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**Customer Service
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Brittany Franklin

**Swim Team Program
Director**
Laurie Owen

24-hour Security Patrol
(210) 647-0689

On-Site Office Hours
After Aug 3rd

Sun & Mon..... Office Closed
Tues..... 10 am—2 pm
Wed..... 3:30—7:30 pm
Thurs..... 10 am—2 pm
Fri..... 10 am—2 pm
Sat..... 8 am—12 pm

NORTHWEST CROSSING

NOTES FROM THE PRESIDENT'S DESK

Earlier this month, the Board of Directors received the news that Carmen Buenrostro wished to resign from her position as Member at Large. THANK YOU, Carmen, for the service you have rendered. In such cases, the Board appoints a person to fill the position. The Board voted unanimously to appoint longtime property owner, Randy Elgin, to fill the vacancy. Randy offers experience serving as a Board member, regularly attends BOD meetings, and is a resource of valuable knowledge about current real estate trends that will benefit our community.

As summer draws to a close please note that as school starts the number of available lifeguards starts to drop. Beginning August 16th only one pool will be open on the weekends (Fri-Sun). No pools will be open on weekdays beginning August 26th. One pool will be open on Saturdays and Sundays through September 15th. Pools may be reserved for private events during non-community swim hours until we cover them in the fall. See pool schedule on pg. 11 of this newsletter for details.

School will be back in session soon so please keep an eye out for the little ones. See helpful tips on pg. 9.

On the issue of Short Term Rentals (STRs) like Airbnb that we covered in the August/September 2018 Newsletter some problems have been reported. A 200-person party at an unregistered STR with underage drinking and multiple police units dispatched is a recent example. Property owners are required to register their STR with the City and the NWC Association. Unfortunately an unpleasant event is sometimes the first we or the City knows about the change of status from a residence to a STR. As a result we are asking residents to report to the office any property that they suspect to be a STR. The City has certain regulations that must be followed and taxes that must be paid. The Association restricts use of Association property (pools, tennis courts, etc.) that the property owners must communicate to the renters.

A few years ago the Board of Directors decided to try establishing a NWC Association Facebook group in the hope that problems with unpleasant or inappropriate posting would not occur. Our legal counsel and others advised against it. As it turned out they were right. We simply do not have the resources to monitor and police the group 24/7. We have also learned that other HOA's have experienced litigation as a result of Facebook issues. The Board has determined that the risk is too high to continue running the Facebook group in its current configuration. We have therefore archived the dialogue Facebook group and replaced it with an information only page. We regret the loss of the dialog group that many used properly and found useful. More information is on pg. 3 and pg. 10 of this issue.

Please note that the NWC logo found on our entry tower and letterhead is a registered trademark and not to be used by any entity in any form unless specifically approved by the NWC Board of Directors.

Our finances at mid-year are looking good as a result of the hard work of our staff, management company and most of all YOU - the 98% who have paid their annual assessment or have arranged a payment plan. THANKS to all.

And finally, THANK YOU to our new City Councilwoman Melissa Cabello Havrda for attending our July 24th HOA Board meeting. She and her staffer Matthew Baiza took note of our concerns about City services and our attempts to build better relationships with them. We look forward to working with her on improvements in the future.


HELPFUL NUMBERS

ON-SITE OFFICE..... (210) 647-0689
 Clubhouse rentals, Community Events, Volunteering
WEBSITE..... www.nwchoa.org
EMAIL..... nwc@nwchoa.org
FOLLOW ON  @NWCSATX

ON-SITE MANAGER..... (210) 837-7774

24-HR SECURITY PATROL..... (210) 363-5770
EMAIL..... northwesterncrossing4s@gmail.com

PATRIOT OFFICE..... (210) 568-1558
 (210) 354-7403
 Payments, Deed restriction violations, Architectural Control Requests
PATRIOT FAX..... (210) 568-6198
WEBSITE..... www.patriothoa.com
EMAIL..... info@patriotcm.com

SOCCER PROGRAM..... nwchoa.soccer@gmail.com
FOLLOW ON  @northwesterncrossingsoccer

SWIM TEAM..... nwcrdolphins@gmail.com
WEBSITE..... www.nwcrdolphins.com

NISD POLICE..... (210) 397-5600
CITY SERVICES..... 3-1-1
 Solid waste, animal care services, code violations, graffiti

EMERGENCIES..... 9-1-1
 Non-EMERGENCY SAPD..... (210) 227-7201
 PRUE SUBSTATION..... (210) 694-7600
 SAFFE OFFICERS..... (210) 207-5829
 (210) 207-7169
 FIRE/EMS..... (210) 207-7744
 CITY COUNCIL, DISTRICT 6..... (210) 207-3749

Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.

ASSOCIATION MEETINGS

Board of Directors

4th Wednesday monthly at 6:30 pm
 Weybridge Clubhouse
 10280 Dover Ridge

Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.

Homeowners

4th Thursday of January annually
 NW Crossing Elementary Cafeteria
 10255 Dover Ridge

NWC HOA ACTIVITIES AT-A-GLANCE



Zumba Fitness. Mon/Tues/Thur 7:00pm, Weybridge clubhouse. More info on pg. 7.



Community 5K Walk/Run Club. First Saturday of the month 7am. All ages and abilities. Children under 12 must be with an adult. Check nwchoa.org and Facebook for updates. See also pg. 7.



Fall NWC Youth Soccer Program. Registration closes Aug 3rd. Games are Saturday mornings Sept—early Nov. Seeking volunteer coaches and hiring youth referees ages 14+!



Water Aerobics. It's not too late to join the fitness fun! Morning class ends Aug 30th, evening Aug 28th. More info on pg. 11.



Dolphin Swim Team Meeting. Tues Aug. 13th 7pm, Weybridge clubhouse. All parents interested in registering for 2020 season are asked to attend.



Yoga Classes. Mon-Thur 8-9:30am, Weybridge clubhouse. Classes begin Sept 2nd. More info on pg. 7.



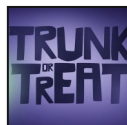
Back to School Family Splash. Sept. 7th 8-10pm DR Pool. Showing Monsters University on the big screen! Space is limited; reserve tickets through the on-site office.



Fall Community Garage Sales. Fri, Sat, Sun Oct. 4/5/6th. Just in time for city bulky item pick up! All sales will be held at individual residences; city permit required.



National Night Out. Tues Oct. 1st. Need help planning your block event the on-site office can put you in touch with Helen McAndrews. Be sure to invite SAPD & SAFFD! More info on pg. 9.



Trunk-or-Treat. Oct. 26th 6:30-8:00 pm, Weybridge clubhouse. Family fun, candy, games. Cash prizes for best decorated trunk. NWC photo ID cards required. Volunteers needed. See also pg. 4.



Monthly NWC HOA BOARD Meeting. 4th Wed. 6:30pm, Weybridge clubhouse. Standing invitation to residents.

Remember...

A valid NWC HOA ID card is required at all community events and for access to pools, tennis courts, parks, and soccer fields.



HOT TOPICS!

With nearly 4,000 homes in a relatively small area there is bound to be some conflict between neighbors, and you may not know where to go to get good information. This issue we have three Hot Topics—Facebook, Fires, and Fences.

Facebook

We have archived the Facebook group hosted by NWC on-site staff and Board members and have created a new, informational **Facebook page @NWC SATX**. If you go to the page and click the “like” icon you will automatically receive notifications of our posts as a follower of the page.

The biggest difference residents will notice between the group and the page is that all information will come from the Association staff and board, no public posting or commenting. We encourage you to attend board meetings to discuss issues you have as a homeowner and affect change in the community.

Fires

Many residents have expressed concern over a recent outbreak of house fires within NWC. Rest assured, there is no indication any of the incidents were caused by arson. Homes in NWC are aging and many are not up to current codes. Prevention is key! Here is a list of helpful tips for homeowners:

- Hire a certified home inspector and/or electrician to perform a safety inspection. They will alert you to areas that need updating to current building codes. Then hire reliable contractors if appropriate to **make the recommended repairs**.
- Have gas furnaces and heat pumps serviced every two years, check oil-fired systems annually.
- Do not use your fireplace unless the chimney has been cleaned in the past 12 months.
- Inspect your water heater monthly for rust or cracks and empty the tank annually.
- Regularly clean clothes dryer lint filter. Clean lint filter trap, duct hose, and exhaust vent annually.
- Inspect electrical cords for fraying, don't put cords under rugs or in high traffic areas, unplug small appliances (toasters, blenders, irons, etc.) when not in use, and be sure outlets and power strips are not overloaded.
- Check lamps to ensure the bulb doesn't exceed the recommended wattage and turn off decorative lights and space heaters when residents are away or asleep.
- Store combustibles away from heat sources, including water heater or furnace.
- Test smoke alarms regularly to ensure they are working properly. Change the batteries at least once a year (back-to-school time is a great time to do this important task).
- Make sure your fire extinguishers are charged and within reach of your kitchen and garage.

Fences

Who is responsible for fixing my fence? Do I need a permit? Does it require Association approval? Is my neighbor required to share the cost?... All good questions!

- **Fence Ownership:** Most fences within NWC are not shared. In general, fence posts were installed on the property with ownership and the pickets were placed on the non-owners side. If you have the posts on your side of the fence, you are most likely the owner of that length of fence and responsible to maintain it at your own cost. The only definitive way to determine ownership is by referring to the survey of a the property. If done correctly, the survey will show property markers and fence lines and indicate ownership. The ACC committee can help you determine fence ownership and responsibility for maintenance by reviewing your survey if you provide it.
- **Approval/Permit:** The city may require a permit for replacing more than 25% of a fence, but the Association does not ask for proof of permits for such repairs. You can fill out a form for the Architectural Control Committee to review and submit it to the on-site office with your survey for approval.
- **Financial Responsibility:** If you are the owner, you are financially responsible to maintain the fence and make necessary repairs to pickets, posts, etc. according to the Association Covenants, Conditions, and Restrictions specific to your property. Neighbors are encouraged to work together to maintain fences and share costs where feasible, however the Association does not get involved in neighbor disputes. In the rare case of a truly shared fence, both neighbors will be held responsible for maintaining the fence and will receive notices from the Association until the issue is resolved by one or both owners. Irreconcilable disputes can be mediated through Bexar County Dispute Resolution Center free of charge. The on-site office can help you find your specific Covenants, Conditions, and Restrictions as well as refer you to the Dispute Resolution Center.



Mark E Marek
Producer
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Affordable Medical Insurance Solutions LLC

PO Box 769907
San Antonio, Texas USA 78245

O: 210-845-1484 | M: 210-788-3305



Independent Insurance Agent
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KUDOS KORNER

My name is Allison Hemenway and I wanted to rave about a lifeguard who helped me and my family. I had a scary episode at the pool with my son, I had no idea what was wrong with me, but Adam called 911 and kept my son calm until my family arrived. I ended up going to the hospital where I had an emergency surgery to remove my appendix. His quick response saved my life!

On top of that, he helped my mom home because she had two strollers. I could not be more grateful.

This year marks the end of an era with Laurie Owen at the helm of the NWC Dolphins swim team. Laurie grew up in NWC and swam for the Dolphins as a child.

When she and her husband moved into NWC as adults to raise their family here, they signed their kids up for the team, and Laurie soon found herself running the program. Her kids, Kory and Judy, later became Dolphin coaches and are now both in college. We thank the Owen family for their many years of service to our community and for the legacy of a program beloved by so many families.



*"You can accomplish by **KINDNESS** what you cannot by force."*

Pubilius Syrus

Save the Date!

6:30 - 8:00 pm

Weybridge Clubhouse

🎪 Carnival Games 🎪

Safe Trick-or-Treating

🎪 Outdoor Movie 🎪

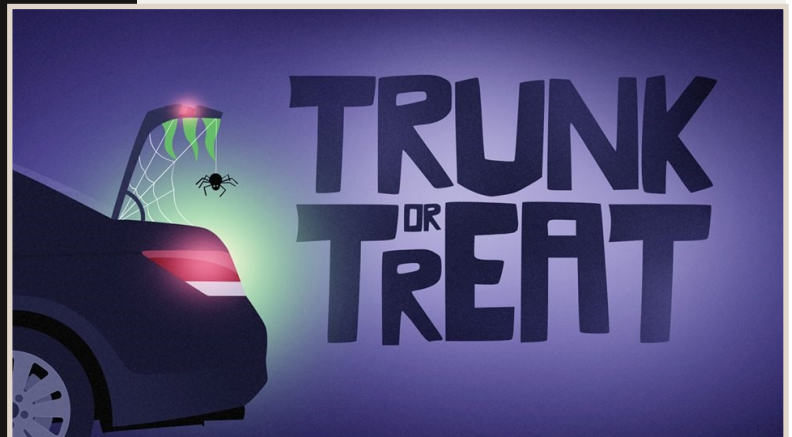
PLEASE VOLUNTEER:

Decorate your trunk & win \$\$ prizes!

Set up & clean up

Registration

Supervise games



Sign up to help with the event @

<https://www.signupgenius.com/go/70AoC48ADAD2FAAFB6-2019>

MAINTENANCE KNOW HOW

Cooler weather paired with lots of daylight hours makes the Fall a great time to make needed repairs to your home. We have collected some information to help you in your efforts. If you find you have questions about what might be allowed or restricted in the Association, feel free to contact the on-site office.

Common Improvements Requiring NWC ACC* Approval

- Replacing fencing
- Additions to the structure of the home
- Sheds, greenhouses, pools, other structures
- Widening driveway
- Siding, windows, solar screens, roof
- Exterior paint change
- Solar panels, rain barrels, xeriscaping
- Removing trees, planting trees
- Installing stone or concrete paths
- Patios and/or covering a patio

*Architectural Control Committee (ACC)

Visit www.nwchoa.org or stop by the on-site office to obtain the ACC Request Form.

Tree Trimming

With all the rain this spring and early this summer the foliage has definitely experienced a growth spurt. Because of limitations on trimming oaks it was difficult to keep tree limbs from overstretching their boundaries. However, the danger period for spreading oak wilt is past, and many homeowners have some work to do!

Homeowners are required to keep all trees and shrubs on the premises well-trimmed in such a manner as not to interfere with free passage:

- ✓ Higher than **8 feet above sidewalks**
- ✓ Higher than **15 feet above streets**

(Code of Ordinances, City of San Antonio, Sec. 29-10)

Did you know?

You can access NWC Association Covenants, Conditions, and Restrictions in the closing documents you obtained through the purchase of your property or find them online at <https://nwchoa.org/covenants-by-laws>.

Homeowners Beware



A NWC resident wanted to let neighbors know about a contractor who is under investigation. She and many others paid large deposits for services—in her case, replacing siding—and more than six months later they are getting

the runaround about the scheduling of their projects being delayed. The contractor is **Liberty Builders, owned by Bob Schmeckle**.

A representative from the company was going door to door in the neighborhood and after initially turning the sales rep away but then doing a little research about the company, she decided to request a quote. Her bank is aware of multiple homeowners in the same situation with Liberty Builders, and she wanted to warn others so they might avoid the same pitfall.

DON'T WAIT REGISTER NOW

www.alamo.edu/nvc/register



**#1 Community
College in Texas
#6 In The Nation**



Northwest Vista College



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THANK YOU TO OUR SPONSORS!



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& ORTHODONTICS



SOUTH TEXAS
ORAL SURGERY



John L. Covert, D.D.S., P.A.
& Associates
family & cosmetic dentistry

ALL FAMILIES INTERESTED IN SWIMMING IN 2020 PLEASE ATTEND A TEAM MEETING
Tues, Aug. 13th @ 7 pm, Dolphin Room - Weybridge Clubhouse

Team info at www.nwcdolphins.com

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AUG/SEPT 2019

GET FIT THIS FALL AT NWC



**Please come to our Monday through Thursday Yoga Classes (8-9:30AM)
taught by Thomas Shipman
at the Weybridge Clubhouse (10280 Dover Ridge)**

**Come to experience increased peace, deeper breathing, increased flexibility,
better posture and pain reduction.
(Modifications made for chronic pain issues)**

**Classes begin Monday Sept. 2, 2019
(\$50 per month/\$10 drop in)**

Will accept students who come in up to 30 minutes late.

For registration contact Thomas at:

thomas.peacefulliving@gmail.com

(678) 491-0224



*Burn over 500 calories/hour during
this fun, energetic workout with
certified ZIN Instructor.*

Monday • Tuesday • Thursday

7:00pm

*Weybridge clubhouse
10280 Dover Ridge*

\$50 8-week session

\$5 drop ins

YOGA
ZUMBA
RUN/WALK

**NWC Community
5K Walk/Run Club**



**All ages
and abilities**

**First Saturday
of the month
7:00 AM**

**Meet at Weybridge
Clubhouse**

**Join the NWC Association
Facebook group and follow
the club for updates.**



RESIDENT SPOTLIGHT:

ADAM SMITH NWC LIFEGUARD



You might have overlooked Adam among the many lifeguards that have worked the NWC pools over the years. He is quiet and soft spoken around most people, but perhaps if we mentioned his trademark long hair—a little longer each summer—you might say you do know who

we are referring to after all. Those who have interacted with Adam at the pools—coworkers and residents—have only the best things to say about him.

Adam began training as a lifeguard at the age of 15. He has worked at Northwest Crossing pools as a guard for the past 7-8 years. He is planning on this pool season being his last, and we want to say thank you, Adam, for your dedicated years of service to our residents and best wishes on your future adventures. Please read a little more about this great guy!

Do you have any memorable moments as a lifeguard you can share with us?

Honestly, after 7 years they all sort of blend together. Thankfully, I've never had to do any real rescues, other than simple assists in the shallow end. I recently had to call 911 for a resident because I was concerned about her health, which was quite possibly the most terrifying experience I've ever had as a lifeguard because there was nothing I could do but wait for EMS. Red Cross trains lifeguards for tons of different situations, but they can't cover every scenario. (Read more about this incident in Kudos Korner, pg. 4.)

What are your future plans?

I'm currently attending UTSA for a Bachelors in Computer Science and will hopefully be graduating in a semester or two if all goes well.

What is something most patrons at the pool wouldn't know about you?

For the most part, I dislike swimming. I'm good at it since I have to be for the job, but it's probably my least favorite physical activity.

What advice would you give future lifeguards at NWC?

Stay focused, and stay hydrated! Lifeguarding at NWC is an amazing first job, and great for over the summer. The coworkers I've had over the years have always been super supportive and it's like having a second family at times, but it's also important to remember that it's not a simple job flipping burgers. If a cook messes up, you can throw the food away and try again, but if a lifeguard messes up the consequences are much more severe for all involved.

NWC SCHOLARSHIP RECIPIENT:

JESSICA HARRIS HEALTH CAREERS GRAD



Congratulations to Jessica for all her achievements in academics. She was selected to receive the NWC Scholarship this year which awards her \$500 for each of four years of higher education.

Application for the scholarship is available each year for NWC homeowners or their dependents entering or already enrolled in an approved institute of higher education. The application can be picked up in the on-site office usually in March and is due in early May.

SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the NWC newsletter.

Do you or your neighbor have an interesting job?

Do you serve in the community or have you observed another giving service?

Has your neighbor overcome seemingly insurmountable obstacles?

How about a good person you think others would like to know more about? Send us a story!

Way to go!

BACK TO SCHOOL

Distracted Driving

Leads to 1.6 million crashes a year

Makes up 25% of all car accidents

58% of teens involved in car crashes were driving distracted

NO CELL PHONE USE permitted in a school zone

SCHOOL BUS Safety

YELLOW flashing lights mean prepare to stop

RED lights on school bus mean one thing – STOP

NEVER PASS A BUS WITH RED LIGHTS FLASHING

Remain stopped until lights are turned off and bus resumes travel

Please Remind Your Walkers & Bikers. . .

Make eye contact with drivers before crossing in front of them.

Teach them how to recognize distracted drivers.

Be respectful of private property – don't walk on grass or cut through yards

If you see something suspicious, dangerous, or unlawful happening at a school bus stop or on school property please call NISD Police at 210-397-5600.



...Distraction and other forms of unsafe street crossing behavior are persistent risks for students traveling within school zones.

17% of middle school students and 27 percent of high school students observed were **distracted by mobile devices**.

Distracted teens were

- wearing headphones (44 percent)
- texting (31 percent)
- talking on the phone (18 percent)
- or a combination (7 percent).

www.safekids.org



Tuesday, October 1st

National Night Out is an annual neighborhood crime and drug prevention event that strengthens neighborhood spirit and community-police partnerships.

We encourage residents to host a block party or BBQ on their street. Be sure to invite our NWC security patrol, local fire station, and SAF-FE officers to stop by. NWC HOA Board member Helen McAndrews is a big supporter of this event and is happy to help you plan. Contact the on-site office to get a message to her.

NEW HOMEOWNERS



Once you unpack those boxes, we invite you to come to the NWC on-site office at 10280 Dover Ridge across from Northwest Crossing Elementary. Deb and Wendy would like to meet you and tell you all about this great place you now call home. We have a welcome packet for you full of helpful information. We can help you get your NWC photo ID cards—your pass into the NWC pools, parks, and other facilities and to community activities.

Come see us soon!

NORTHWEST CROSSING ASSOCIATION of SAN ANTONIO, Inc.

10280 Dover Ridge
San Antonio TX 78250

Mailing Address:
1826 Grandstand Dr
San Antonio TX 78238

Phone: 210-647-0689
E-mail: nwc@nwchoa.org

www.nwchoa.org



NEIGHBORHOOD SAFETY



2019 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



JANUARY 24 TH	THURSDAY
MARCH 14 TH	THURSDAY
MAY 16 TH	THURSDAY
JULY 25 TH	THURSDAY
SEPTEMBER 26 TH	THURSDAY
NOVEMBER 14 TH	THURSDAY

CLASSES ARE HELD FROM 6:00 P.M. – 10:00 P.M.
ANY QUESTIONS CONTACT OFFICER K. KORY # 842
AT (210) 207-6087

SAPD offers San Antonio residents the opportunity to participate in a special community involvement program called **Citizen On Patrol (COP)**. The purpose of the COP Program is to prepare residents to be the "eyes and ears" of the police and to promote closer cooperation between residents and city agencies that exist to serve them.

The 4-hour class offers insights and training in many areas of local crime, including graffiti and gangs. Graduates are offered the chance to do a ride-a-long with an SAPD officer.

STAY IN THE KNOW

Would you like to receive push notifications on what's going on in your neighborhood?

We recommend three ways to stay in the know.



Go to **Nextdoor.com** and sign up for an account; your address is required. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security and SAPD highly recommend you join. Please note, this is not a good way to contact NWC on-site office or NWC security.



We're on Facebook **@NWCSATX**. Follow our page for important announcements from the community.



Email! Send us an email at nwc@nwchoa.org. In the subject line type: **Join**. We will add you to our email group. We will not send emails more than once a week.

IT'S NOT TOO LATE...

WATER AEROBICS
SUMMER 2019 with THOMAS
TUESDAY—FRIDAY @ 8:15am
Dover Ridge Pool - 7418 Dover Ridge

RESIDENTS: \$40/month
\$5 Drop in
NON-RESIDENTS: \$50/month
\$10 Drop in
16 classes/month

Proposed Class Dates:
 Week Nine: 8/6, 8/7, 8/8, 8/9
 Week Ten: 8/13, 8/14, 8/15, 8/16
 Week Eleven: 8/20, 8/21, 8/22, 8/23
 Week Twelve: 8/27, 8/28, 8/29, 8/30

Instructor Thomas contact info:
 Phone (678) 491-0224
 Email thomas.peacefulliving@gmail.com

PRICES INCLUDE ANY POTENTIAL SICK DAYS FOR INSTRUCTOR

HIIT WATER
MONDAYS & WEDNESDAYS @ 7PM
AUGUST

RESIDENTS \$20
NON RESIDENTS \$28

DROP INS
RESIDENTS \$5
NON RESIDENTS \$8

email: fpsweetlady@gmail.com
at the DOVER RIDGE POOL

Morning class ends Aug 30th

Evening class ends Aug 28th

POOL SCHEDULE: AUG & SEPTEMBER

NWC August 2019 Pool Schedule							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
				1 DRP 12-8	2 BOTH 12-8	3 BOTH 12-8	
4 BOTH 12-8	5 Closed	6 DRP 12-8	7 WBP 12-8	8 DRP 12-8	9 BOTH 12-8	10 BOTH 12-8	
11 BOTH 12-8	12 Closed	13 DRP 12-8	14 WBP 12-8	15 DRP 12-8	16 WBP 12-8	17 DRP 12-8	
18 WBP 12-8	19 Closed	20 DRP 12-8	21 WBP 12-8	22 DRP 12-8	23 WBP 1-7	24 DRP 1-7	
25 WBP 1-7	1st Day NISD					31 DRP 1-7	
NWC September 2019 Pool Schedule							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
1 WBP 1-7	2 WBP 1-7 Labor Day					7 DRP 1-7	
8 WBP 1-7						14 DRP 1-7	
15 WBP 1-7							

The pool schedule is available at <https://nwchoa.org/facilities/pool-info/>

NWC HOA POOL RULES

The following rules and regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. Your cooperation in abiding by these conditions will afford pleasant relaxation and recreation for all members/guests. Parents are requested to caution their children to observe all rules and regulations.

Failure to comply with these rules shall be considered cause for any action deemed necessary by the Management or Board of Directors, including the temporary suspension of violators from the use of the pool area.

The pool manager will be in charge of qualified lifeguards, both of whom will be under the direct supervision of the Association. All members and guests using the pool will be required to register with the attendant. Your assistance is not only needed but also required to make the pools safe and enjoyable facilities.

1. **All members** ages six (6) and older must bring their ID cards to be admitted into the pool. One family member may not sign in others in the same household as guests.
2. No one shall use the pool unless it is officially open and lifeguards are on duty.
3. The on-duty lifeguards will be in charge of the pool operation and are responsible for the enforcement of the Rules and Regulations. **All persons must obey the instructions of the lifeguards.**
4. The Association, lifeguards, and Board of Directors will not be responsible for loss or damage to any personal property of any kind.
5. All persons using the facility do so at their own risk in conformance with the rules and regulations. **Any person may be suspended from the recreational facilities, at the sole discretion of the lifeguard in charge, for violations of the rules and regulations or for any other reason, which in their judgment, constitutes a hazard to others.**
6. After a person has been removed from the pool area twice, he/she or a parent (if a minor) will be notified in writing. After the third removal, the person will be suspended from using the pool area, and the ID card will be confiscated. Re-instatement will occur upon approval of the Board of Directors only.
7. No pets are allowed in the pool area.
8. Admission will be refused to all persons having any infectious diseases, colds, nasal or ear discharges, or any communicable diseases of any kind.
9. Glassware is forbidden in the pool area.
10. No alcohol is allowed in the pool area.
11. Food will be allowed in the pool area; however, no cooking will be allowed inside the fenced area except during private parties at Association's discretion. No food, drinks, bottles, or gum chewing is permitted at the pool's edge or in the pool.
12. All trash such as food wrappers, soda cans, etc. must be placed in containers provided for such use.
13. Smoking is allowed in designated areas only.
14. Skates, skateboards, bicycles and similar devices will not be allowed inside the pool area.
15. **GUEST POLICY: Each ADULT (18+) member is allowed to sign in up to 4 guests at either pool. A resident of NWC HOA cannot be signed in as a guest. Resident must accompany guest(s) for duration of their stay.**
16. Children nine (9) years and under must be accompanied by an Association member or holder of a temporary pass, ages sixteen (16) or older.
17. **SWIMMING ATTIRE POLICY: Proper swimming attire must be worn by anyone entering the water.** No cut-offs, diapers (special swim diapers are allowed), street shirts or shorts, etc. will be allowed in the pool. A plain white t-shirt may be worn for additional sun protection. Indecent exposure will not be allowed in the pool area.
18. Children must be proficient swimmers to be allowed in the deep area of the pool. Their proficiency will be determined by the lifeguards' standards.
19. Floating devices attached to the swimmer for safety is allowed in the shallow end only.
20. No inner tubes, balls, Frisbees, snorkels, glass lens face masks, or glass lens goggles may be used in the pool. Nerf balls and similar playing equipment are allowed at the discretion of the lifeguards, as long as their use does not interfere with other people.
21. Running, horseplay, wrestling, ball playing, or causing undue disturbance in or about the pool is not allowed.
22. Spitting or spouting water, dunking, running, scuffling, or horseplay of any kind is not allowed. **Abusive or profane language will NOT be tolerated.**
23. No loitering on ladders.
24. **No diving.**
25. Pool games are allowed at the discretion of the lifeguards.
26. Injuries should be reported to the lifeguards immediately.
27. The lifeguards may declare a fifteen (15) minute rest period once every hour on the fourth quarter hour. Only persons eighteen (18) and older will be allowed to swim at that time.
28. No pool equipment, furniture, etc. may be removed from the pool area.
29. Radios and sound equipment must be kept at a reasonable volume and will be monitored at the lifeguards' discretion. No loud radios or sound systems will be allowed.
30. No loitering in the restrooms or parking lots.
31. Pool area parking lot must be vacated upon pool closing.
32. No photography or video recording is allowed without approval of the HOA.**

*The lifeguards have the authority to use their judgment in making decisions regarding the enforcement of the Rules and Regulations. Any disagreement of the rules and regulations or the method of enforcement should be directed to the Board of Directors at nwc@nwchoa.org.

**Lifeguards may allow photography and or video recording with approval of those being photographed or recorded. Private parties, social events, and sporting events may allow photography/video recording with permission of the individuals hosting the event (i.e. swim team, water aerobics, parties).

These rules and regulations may be amended or added to at any time by the approval of the Board of Directors.

**Do you own a small business or know of someone does?
We invite them to advertise with us.**



**Northwest Crossing HOA
Bi-Monthly Newsletter
Advertising Options**

REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the on-site office staff produce a newsletter letting residents and homeowners know about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below are the issue schedule and pricing.

February/March

April/May

June/July

August/September

October/November

December/January

*6-issue contracts receive one ad free.

Contact NWC HOA on-site office at (210) 647-0689 or nwc@nwchoa.org.

HALF PAGE

5" X 7.5"

\$200*

QUARTER PAGE

5" X 3.75"

\$100*

BUSINESS CARD

2.5" X 3.5"

\$50*