



NORTHWEST CROSSING

NOTES FROM THE PRESIDENT'S DESK

Spring is here and with it fast growing grass and city elections. On the grass subject, please stay on top of your grass cutting chore to keep our neighborhood looking good.

The city election is May 4th and we have the opportunity to choose a new city councilman for our area (District 6). Those on the ballot are: Andy Greene, Melissa Cabello-Havrda, Robert Herrera and Mario Adame. We have invited the candidates to have a "Meet and Greet" at 9:30 AM before our April 13th Easter Egg Hunt at the Weybridge Clubhouse parking lot. (Not sure if any will dress as the Easter Bunny. LOL) This is your opportunity to get to know the candidates and their priorities to cast an informed vote. Their campaign materials are available at the office. Also now available is a City app saspeakup.com. This allows everyone to learn about and provide your opinion on numerous issues around the city.

Projects for this spring and summer are: re-plastering the Weybridge pool, re-surfacing the Weybridge tennis courts, and replacement of selected playground equipment.

Pools will be opening soon (the schedule will be in the newsletter and at nwchoa.org) so please stop by the office soon with your HOA ID cards to update them with 2019 stickers. You will need your card with the 2019 sticker to access the pools. Avoid the lines and disappointed kids by having this done ahead of pool opening. Guest policy has changed for the Dover Ridge pool to align with the Weybridge pool policy of allowing four guests instead of two. (NWC Residents cannot be signed in as guests.)

The annual assessment payments are going well with almost 90% either paid or on a payment plan. THANK YOU!! For those who have not taken care of this late fees are already adding up and turning over delinquent accounts to our attorneys is just around the corner. Payment plans are available, so please contact the office and save yourself some money and a lot of headaches.

Please plan to attend our May 4th Town Hall meeting - 10:00 AM at the Weybridge Clubhouse. Like last year we plan to have representatives from SAPD, the Bexar County Sheriffs Office, Northside ISD police, our G4S Security Team, our Citizens On Patrol Team, City Code Enforcement, and Animal Care Services. Each will give a short presentation and make themselves available for some one-on-one question and answer time. Please come and be a part of making Northwest Crossing a SAFER, CLEANER, BETTER place to live.

2019 NWC Board of Directors

President
Ken Pfeiffer

Vice President
Helen McAndrews

Secretary
Dora Martinez

Treasurer
Nicole LeDuc

Members at Large
Carmen Buenrostro
Denise Ochoa
Ben Saine

Committee Directors

Customer Service Representative
Deb Roberts

Customer Service Representative
Wendy Diaz

Neighborhood Watch
Helen McAndrews

Soccer Program Director
Brittany Franklin

Swim Team Program Director
Laurie Owen

24-hour Security Patrol
(210) 647-0689

On-Site Office Hours

Sun & Mon..... Office Closed
Tues..... 10 am—2 pm
Wed..... 3:30—7:30 pm
Thurs..... 10 am—2 pm
Fri..... 10 am—2 pm
Sat..... 8 am—12 pm

HELPFUL NUMBERS

ON-SITE OFFICE..... (210) 647-0689

Clubhouse rentals, Community Events, Volunteering

WEBSITE..... www.nwchoa.org

EMAIL..... nwc@nwchoa.org

JOIN  @NorthwestCrossingAssociationofSanAntonio

ON-SITE MANAGER..... (210) 837-7774

24-HR SECURITY PATROL..... (210) 363-5770

EMAIL..... northwestcrossingg4s@gmail.com

PATRIOT OFFICE..... (210) 568-1558

..... (210) 354-7403

Payments, Deed restriction violations, Architectural Control Requests

PATRIOT FAX..... (210) 568-6198

WEBSITE..... www.patriothoa.com

EMAIL..... info@patriotcm.com

SOCCER PROGRAM..... nwchoa.soccer@gmail.com

FOLLOW ON  @Northwest Crossing Soccer

SWIM TEAM..... nwcrdolphins@gmail.com

WEBSITE..... www.nwcrdolphins.com

NISD POLICE..... (210) 397-5600

CITY SERVICES..... 3-1-1

Solid waste, animal care services, code violations, graffiti

EMERGENCIES..... 9-1-1

Non-EMERGENCY SAPD..... (210) 227-7201

PRUE SUBSTATION..... (210) 694-7600

SAFFE OFFICER THORNTON.....(210) 322-6963

SAFFE OFFICER PRUNEDA..... (210) 207-5826

FIRE/EMS..... (210) 207-7744

CITY COUNCIL, DISTRICT 6..... (210) 207-3749

Please note numbers for non-emergency SAPD and 24-hour security patrol above. If you believe a serious crime is being committed do not hesitate to call 911. We need your participation in eliminating opportunities for crime.

ASSOCIATION MEETINGS

Board of Directors

4th Wednesday monthly at 6:30 pm

Weybridge Clubhouse

10280 Dover Ridge

Homeowners are invited to attend. To schedule time to address the Board, contact Dusty (210) 837-7774.

Homeowners

4th Thursday of January annually

NW Crossing Elementary Cafeteria

10255 Dover Ridge

NWC HOA ACTIVITIES AT-A-GLANCE



Zumba Fitness. Mon/Wed/Thurs 7:30pm, Weybridge clubhouse. Burn over 500 calories/hour with this fun, energetic workout. Certified ZIN Instructor.



Community 5K Walk/Run Club – First Saturday of the month. All ages and abilities. Children under 12 must be with an adult. Check nwchoa.org for updates.



NWC Community Garage Sale – April 5th, 6th, 7th. All Garage sales will be held on private properties. Must obtain your own permit. Contact the NWC on-site office **by Apr 3rd** to add your garage sale to the master list for advertising: (210) 647-0689.



Annual Easter Egg Hunt – April 13th 10 am, Weybridge clubhouse park. Children ages 0 to 12 may hunt. Bring NWC HOA ID cards and a basket to carry your goodies. Hunt begins at 10 am, sharp!



NWC Town Hall Meeting – May 4th 10 am, Weybridge clubhouse. Making our neighborhood safer, cleaner, better. HOA and city department reps will give presentations and be available after for Q&A.



Dolphins Swim Team Registration & Tryouts – May 11th & 18th 10am-noon, Weybridge Pool. Visit their website at www.nwcrdolpins.com for updates and information.



NWC HOA Pool Season Opens – May 18th. Be sure to update your NWC ID cards in the on-site office and review the pool rules with your household.



Monthly NWC HOA BOARD Meeting – 4th Wed. 6:30pm, Weybridge clubhouse.

Save the date...

School's Out! Tween/Teen Pool Party

Sat, June 8th 8-11 pm, WB Pool

Remember...

A valid NWC HOA ID card is required at all community events and for access to pools, tennis courts, parks, and soccer fields.



HOT TOPICS!

With nearly 4,000 homes in a relatively small area, there is bound to be some conflict between neighbors. *These are currently the most common complaints received by the on-site HOA office and some helpful information to help you and your neighbors.*

Sidewalks: A valuable feature of this neighborhood is its walkability. In the Feb/May issue of the newsletter we addressed the need for bushes/hedges to be trimmed back from sidewalks. Please be attentive to your sidewalk landscaping. If you own a corner lot, you must also keep bushes and hedges trimmed to allow for traffic to be clearly seen by pedestrians and vehicles from all angles at the intersection.

Many vehicles parked in driveways in NWC hang OVER the sidewalk. This is a violation of city code and will be enforced by NWC code compliance inspectors. Please keep our sidewalks walker-friendly.

G4S Security Lights: There seems to be some confusion about the yellow flashing lights on our G4S Security vehicles.

First. If you see yellow flashing lights behind you while driving, it is NOT a police vehicle. You need not pull over. G4S doesn't issue driving violation tickets. Emergency vehicles (police, fire and EMS) are the only entities allowed to use red, white and blue flashers and a siren requiring you to pull over.

Second. One of G4S's primary missions is deterrence. They will not deter much if they can't be seen. At night the flashing lights show everyone they are patrolling and observing. This reassures residents that a 'good guy' is out looking out for them and deters those with bad intentions. Bad guys who see the flashing lights, even a block away, are not likely to pursue an evil act if they might be seen.

Third. G4S patrols make frequent stops. For their own safety having the lights reduces the probability of being hit by a distracted or impaired motorist.

Fourth. If something bad does happen and both G4S and SAPD have been called, the responding SAPD officer can quickly identify who a good guy is. As is frequently the case, if G4S is first on the scene, the responding SAPD officer will quickly be able to ascertain where the event has occurred. This will speed response time as they won't have to search in the dark for an address.

This continues to be a part of our efforts to build a Safer, Cleaner, Better neighborhood.

Deed Restriction Violations

Grass/Weeds show up with the arrival of warmer temps and more sunlight, and the on-site office received many complaints on this topic in March. Residents in NWC HOA have an obligation to keep their grass/weeds cut shorter than 6 inches and trimmed back from curbs and sidewalks—this applies to the front, side, and back yards.

City trash carts must be removed from view before the day following collection and may not be stored within view from the street. If your cart is scheduled to be exchanged, please contact the on-site office to make a note of it in your account.

Boats, RVs, trailers, inoperable vehicles (including those with expired registration) may not be stored within the HOA. Parking recreational vehicles for a day to load/unload or clean is permitted, but residents should contact the on-site office or NWC security to make a note of it in your account.

What if I receive a notice of a violation? The first violation initiates a mailed 1st Courtesy Notice giving homeowner 10 days to contact Patriot or the on-site office or correct the issue. If no change or contact is made, a 2nd Courtesy Notice follows with the same verbiage. If no change or contact is made, a 30-day Notice follows giving homeowner 30 days to contact Patriot or the on-site office or correct the issue. The homeowner is assessed a \$50 fee at this point. If no change or contact is made, a Final 10 Day Notice will be sent along with a \$50 fee assessed every 10 days until the issue is corrected. There must be no further violations of the same type for 6 months.

Fees may be avoided by contacting Patriot and/or the on-site office immediately upon receiving the first notice. This can be done via phone and/or email.

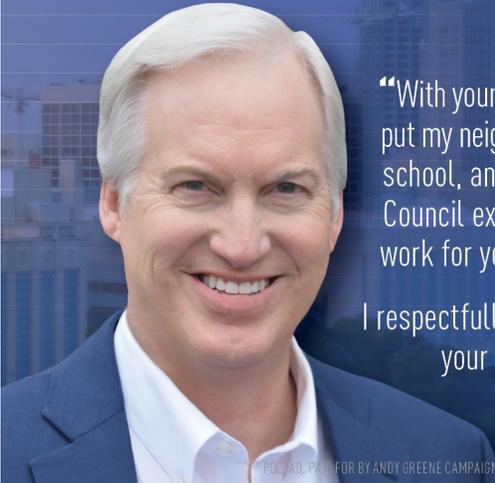
Offering to help a neighbor who has fallen behind in their yard maintenance or has difficulty hauling their trash carts to and from the backyard is a great way to help promote overall aesthetics of the neighborhood.

Inspectors will not enter private property without the owner's approval. If we can't see it, we can't address it. A neighbor may invite our inspectors to enter their property to inspect violations on neighboring properties.

VOTE FOR

ANDY GREENE

FOR DISTRICT 6
SAN ANTONIO CITY COUNCIL



“With your support, I will put my neighborhood, school, and City Council experience to work for you.

I respectfully ask for your vote.”

Andy

PHOTO: AD. PHOTOGRAPH BY ANDY GREENE CAMPAIGN, LINDA GREENE, TREASURER

EARLY VOTING: Apr. 22 - Apr. 30 ✓ **ELECTION DAY: May 4**

KUDOS KORNER

Thank you to Annette Vallejo who helped serve food and clean up for the Sweetheart Dance this past February.

Thank you to the wonderful residents who donated candy for our annual Easter Egg Hunt.

We filled 2,240 eggs with all that candy!

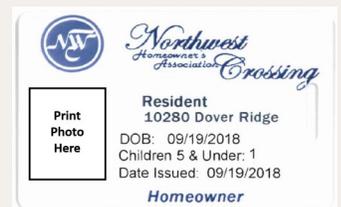
Diane Lopez, Ken Pfeiffer, Bea Hoeffner, Valerie Bomer, Tawni Edwards, and Rosie Dickerson



POOL SEASON OPENS MAY 18th

If you have paid your annual assessment we can update your NWC ID card with the 2019 sticker.

Don't wait in lines when the pool is open, come see us today!



ID CARD TIPS:

- One member of the household can bring cards for all permanent residents at one address.
- Residents 18+ who are not the homeowner must provide proof of residency to receive their sticker.
- Lost cards issued after Dec. 2018 require a \$10 replacement fee. Must be present to have photo taken and receive the ID.
- Renter cards expire with their lease and must be renewed with new lease and applicable fees.



Zachary, a CPS contractor, is working on a project related to necessary improvements to electrical lines. Currently they are on Sidbury Circle and arterials, but they will likely continue working in other areas soon.

Please be patient with the noise and cautious as you drive by them.

A reminder from CPS...

The next time your project involves digging, be sure to first locate electric and natural gas lines, as well as cable and phone lines, by calling **811**. Allow 48 hours (two full working days) for a team to come to your property and mark utility lines before your project begins.

It's the law.

You can make a locate request online at www.call811.com.

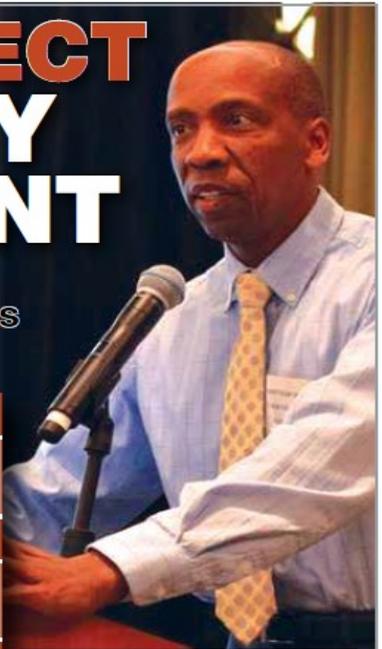


**Know what's below.
Call before you dig.**

RE-ELECT BOBBY BLOUNT

**Northside ISD
Board of Trustees
District 4**

Success
One student at a time
Vision
Opportunity for all
Experience
20 years NISD Board service
Promise
To put children first



EARLY VOTING BEGINS

APRIL 22

ELECTION DAY

MAY 4

Pd. Pol. Ad by Sandra Sandoval, Treasurer, 13450 Sunnyview Trails, San Antonio, TX 78253

HELP MAKE NWC SAFER, CLEANER, BETTER

**Town Hall
Meeting**

Saturday, May 4th

10:00 am

Weybridge Clubhouse

Presentations from representatives

- NWC HOA President G4S Security
- SAPD SAFFE Officer
- Bexar Co Dispute Resolution SAPD COP Program
- Graffiti Abatement Neighborhood Compliance
- Neighborhood Watch National Night Out

Presenters available for Q&A following presentations





RESIDENT SPOTLIGHT:

CAROLYN STOVALL, POET

Carolyn was born in Lincoln, Nebraska and has been married to Ted Stovall since 1974. They have two children and five grandchildren who are their hearts joy.

“Her lifelong passion for community service is the result of the impact the church made on

her early life.” She currently spends her time ministering the word of God to anyone she meets and writing uplifting poetry. If you chance to meet Carolyn, you will not be strangers for long!

She earned a B.A. in Psychology and Sociology and a minor in Women's Studies from Bellevue College and a Masters in Community Counseling from St. Mary's University.

From a career as a psychotherapist to serving as a family counselor to teaching Sunday school on base, Carolyn's life is a legacy of charity and goodwill.

Her recent journey through breast cancer included surgery and chemotherapy. If you ask her how she feels, the answer is always GREAT! and even after losing her hair she'll still tell you her trial was a privilege because she can now to help someone else with the experience she gained.

She has published a book of her poetry and generously hands them out without asking for anything in return.

Enjoy reading a sample of her work “Someone”, but know that to hear her recite her poetry in person is a true gift. It is magical!

SPOTLIGHT SEARCH

We are looking for inspiring spotlights for future issues of the NWC HOA newsletter.

Do you or your neighbor have an interesting job?

Do you serve in the community or have you observed another giving service?

Has your neighbor overcome seemingly insurmountable obstacles?

How about a good person you think others would like to know more about? Send us a story!

Someone

*My gift, Lord use it as you may
That I might comfort Someone along the way
Someone who is sick and stricken to a bed
To Someone who has a thirsty soul that needs to be fed
To Someone who is nice and is all alone
Or to Someone who isn't either
Or to Someone who doesn't have a home
To Someone who uses you
And find it hard to share
Or to Someone who uses you
And find it hard to share
Or to Someone who has given up
And says I just don't care
To Someone who is hateful
To everyone around
Lord all of these Someones
In my life time I have found
So Lord I give you all these Someones
And put them in your care
And let this little Someone
Love, listen, help, pray or share*



2019 C.O.P CLASS SCHEDULE PRUE ROAD SERVICE AREA



JANUARY 24 TH	THURSDAY
MARCH 14 TH	THURSDAY
MAY 16 TH	THURSDAY
JULY 25 TH	THURSDAY
SEPTEMBER 26 TH	THURSDAY
NOVEMBER 14 TH	THURSDAY

**CLASSES ARE HELD FROM 6:00 P.M. – 10:00 P.M.
ANY QUESTIONS CONTACT OFFICER K. KORY # 842
AT (210) 207-6087**



SAPD offers residents the opportunity to participate in a special community involvement program named **Citizen On Patrol (COP)**. The purpose of the COP Program is to prepare residents to be the "eyes and ears" of the police and to promote closer cooperation between residents and city agencies that exist to serve them.

The 4-hour class offers insights and training in many areas of local crime, including graffiti and gangs. Graduates are offered the chance to do a ride-a-long with an SAPD officer.

JOB OPPORTUNITIES FOR TEENS

Now Hiring Lifeguards!

College and high school students whom have completed The American Red Cross Lifeguard Training, First Aid, CPR, or Water Safety Instructor (WSI) course(s) are be eligible to apply.

Certification Classes are offered from January-June through NISD, NEISD, JCC, Ft. Sam Houston, or Red Cross.

Northwest Crossing will reimburse residents for all registration fees associated with the required certification. *You must work the entire summer season for reimbursement.*

For more information email Bryan Heath at bryanheathnpm@yahoo.com or stop by the NWC on-site office.



NWC HOA COLLEGE SCHOLARSHIP

Graduation is approaching!

NWC HOA offers two \$500 scholarships annually.

Applications are available in the on-site office and must be submitted no later than **Friday, May 3rd at 12:00 pm.** Carefully read all the requirements when you apply. Only graduating seniors in high school who will be attending college in the fall of 2019 or those already attending college may apply.





Mark E Marek
Producer
alamoillini@affordablequalifiedrx.com



Affordable Medical Insurance Solutions LLC
PO Box 769907
San Antonio, Texas USA 78245
O: 210-845-1484 | M: 210-788-3305

BE IN THE KNOW: OVERSIZED VEHICLE PARKING

As noted in the February/March 2019 issue of the newsletter, street parking is a “Hot Topic” in NWC. Street parking is challenging where properties are narrow or driveways are situated close together on a street, where homes are situated in a cul-de-sac, and especially where properties have single car driveways or alley driveways. A dangerous and frustrating nuisance that is occasionally reported to the NWC on-site office are large box trucks, commercial vehicles, or truck/trailer combos that are parked on the street and block two-way traffic and line of sight. (Please note: parking an oversized vehicle in a driveway within NWC is a deed restriction violation.)

To clarify how the City of San Antonio can help with this nuisance, we are including information that defines exactly what size vehicles can be parked on city/neighborhood streets and for how long. Please read carefully and only report violations to SAPD in cases of clear violation.

From the San Antonio Police Department:

An oversized vehicle: A motor vehicle, trailer, or boat which by itself or together with other structure(s) or vehicle(s) attached to it **exceeds twenty-four (24) feet in length, eight (8) feet in width or eight (8) feet in height**, exclusive of accessories such as antennas, air conditioners, luggage racks, and mirrors. If an oversized vehicle is also a recreational vehicle, it may not be parked on the street in a residential district. If it does not meet the criteria for an oversized vehicle it may be parked on the street provided that it is not being stored there. It may park on the street **only for such time as is actually necessary to load and unload passengers, freight and merchandise.**



HELP WITH NEIGHBOR DISPUTES

There are many conflicts between neighbors that an HOA cannot resolve. In many cases, we refer residents to the Bexar Co. Dispute Resolution Center who offers mediation services free of charge.

“The BCDRC's mediation programs take a common-sense approach to resolve conflicts and settle disputes. We offer several types of mediation in which both parties reach a mutually acceptable understanding.”

They can help with the following disputes:

- Animal nuisance
- Auto repair
- Child visitation
- Consumer/Merchant disputes
- Family matters
- Landlord/Tenant disputes
- Non-payment of money owed
- Neighbor disputes
- Property damage
- Real estate disputes
- Unsatisfactory services
- Workplace issues

PARKING OVERSIZED VEHICLES WITHIN RESIDENTIAL AREAS IS PROHIBITED BY CITY CODE.

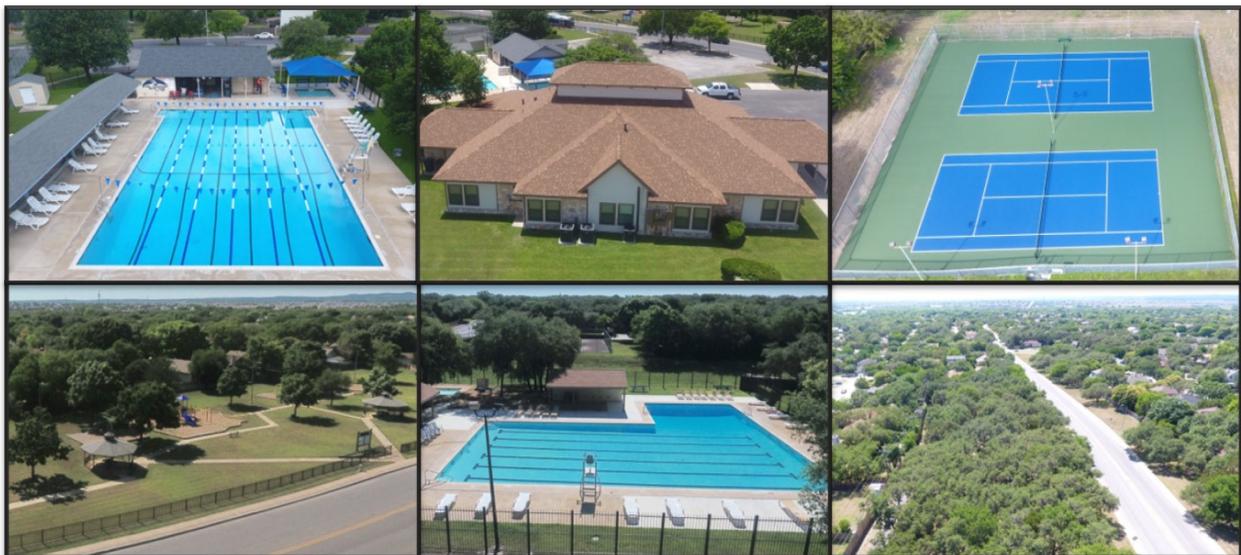
THE VIOLATION AMOUNT HAS INCREASED FROM \$35.00 TO \$500.00

NWC ASSOCIATION OF SAN ANTONIO MAINTAINED PROPERTY AND EQUIPMENT

Ever wonder what Northwest Crossing Home Owner Association owns and maintains?

Below is a list of what we have and of course what requires maintenance, repair and upkeep. Much of it is available for use during daylight hours like the parks and playground equipment. We close some areas after dark for security reasons. Other areas like the tennis courts are lighted until 10:00 PM. Some of our facilities like clubhouses and pools (during non regular swim times) require reservations and rental fees. Check with the on-site office for availability. Residents must carry their NWC ID card when using NWC facilities. Our security patrol conducts periodic checks because residents from surrounding neighborhoods that don't have amenities like ours may not be aware these facilities are not public, city owned spaces. They are private properties owned and maintained by our HOA. So take a look at the list and as nice weather is here get out and enjoy!

- Clubhouses - 2
- Folding chairs - 340
- Folding tables - 51
- Swimming Pools - 2
- Pool chairs and recliners - 50
- Pool bleachers and cover - 1
- Tennis Courts (lighted) - 4
- Volleyball Court - 1
- Supporting Buildings - 5
(storage, pump houses, pool houses)
- Parks, Play Area - 4
- Paved nature trails - 3
- Exercise stations - 4
- Playground equipment - 75
- Swing sets - 6
- Slide towers - 5
- Other climbing, riding equipment - 4
- Sportsplex (5 soccer fields) - 1
- Soccer goals - 10
- Baseball backstop - 1
- Benches and Table/Bench Combos - about 70
- BBQ Pits (metal) - 5
- Parking Lots - 6
- Gates - 8
- Gazebos - 3
- Signage - 30+
- Traffic Islands (landscaping and curbing) - 10+
- Entry Tower - 1
- Miscellaneous Office Equipment
- Wooden Privacy Fences - at each park
- Metal Security Fences (at pools and tennis courts)
- Security Lighting (at all properties)
- Various frontage, undeveloped area requiring mowing/landscaping



RECENT IMPROVEMENTS



Sign at Dover Ridge and Weybridge was recently replaced after the original was destroyed by a vehicle.

Weybridge pool is currently being resurfaced and will be ready for pool season opening May 18th.



Benches at Dover Ridge Nature Park received a makeover and will be painted soon. New swings at the park too!

New signage on various NWC properties clarifying rules of no trespassing on private property.



STAY IN THE KNOW

Would you like to get occasional updates on what's going on in your neighborhood? We recommend three ways to stay in the know.

Go to **Nextdoor.com** and sign up for an account. You are not required to be on Facebook to use Nextdoor. You will be required to give your name and address. Nextdoor will identify your neighborhood, even as specific as your HOA. You can personalize settings and notifications to receive email updates or alerts to your phone. NWC HOA security highly recommends you join.

Go to **Facebook** and search for *Northwest Crossing Association of San Antonio*. We have a closed group for our HOA and invite you to request to join our group: by clicking this button:

Be sure to **answer the question**: *What is your residence address? We need to verify your membership of the HOA.*

The Join Group button will now look like this:

If you answered the required question with your NWC residence address, we will approve your request.

Email! Send us an email at nwc@nwchoa.org. In the subject line type: **Join**. We will add you to our email blast group. We will not send emails more than once a week.

NORTHWEST CROSSING ASSOCIATION
of SAN ANTONIO, Inc.

10280 Dover Ridge
San Antonio TX 78250

Mailing Address:
1826 Grandstand Dr
San Antonio TX 78238

Phone: 210-647-0689
E-mail: nwc@nwchoa.org

www.nwchoa.org



#1 Most Asked Question in May: Is the pool open yet?

NWC HOA swimming pools open **May 18th**! They will run on a limited schedule until school is out. Please see the pool rules on the next page. Here are a few reminders so you can be ready:

Take your NWC ID Card. We have 2019 stickers in the on-site office. If you are new to the neighborhood, visit the on-site office during business hours and we can help you obtain a NWC photo ID card. Current NWC ID cards are required for all pool patrons 6-years-old or older. Your account must be in good standing To obtain the card or current year sticker.

Take a parent. Children 9 and under must be accompanied by a caretaker at least 16-years-old at all times while in the pool area.

Take a friend. Adult (18+) NWC ID card holders are permitted to sign in up to 4 guests daily at either pool; they must stay with them the entire time. Residents of NWC may not be signed in as guests; ID card is required.

Take a snack. Food and drink are allowed in the pool area, except at the pool edge. No glass containers are allowed in the pool area. Please clean up your area.

Take a break. The pools are closed for adult swim the last 15 minutes of every hour. Kids can take a break, re-apply sunscreen, REHYDRATE, and get ready for another 45 minutes of fun.

NWC May 2019 Pool Schedule						
DRP-Dover Ridge Pool Only						
WBP-Weybridge Pool Only						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						18 DRP 12-8
19 WBP 12-8						25 DRP 12-8
26 WBP 12-8	27 WBP 12-8 Memorial Day					
NWC June 2019 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1 BOTH 12-8
2 BOTH 12-8	3 Closed	4 DRP 4-8	5 DRP 4-8	6 DRP 4-8 Last Day NISD	7 BOTH 12-8	8 BOTH 12-8
9 BOTH 12-8	10 Closed	11 DRP 12-8	12 WBP 12-8	13 DRP 12-8	14 BOTH 12-8	15 BOTH 12-8
16 BOTH 12-8	17 Closed	18 DRP 12-8	19 WBP 12-8	20 DRP 12-8	21 BOTH 12-8	22 BOTH 12-8
23 BOTH 12-8	24 Closed	25 DRP 12-8	26 WBP 12-8	27 DRP 12-8	28 BOTH 12-8	29 BOTH 12-8
NWC July 2019 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
30 BOTH 12-8	1 Closed	2 DRP 12-8	3 WBP 12-8	4 BOTH 12-8 4th of July	5 BOTH 12-8	6 BOTH 12-8
7 BOTH 12-8	8 Closed	9 DRP 12-8	10 WBP 12-8	11 DRP 12-8	12 BOTH 12-8	13 BOTH 12-8
14 BOTH 12-8	15 Closed	16 DRP 12-8	17 WBP 12-8	18 DRP 12-8	19 BOTH 12-8	20 BOTH 12-8
21 BOTH 12-8	22 Closed	23 DRP 12-8	24 WBP 12-8	25 DRP 12-8	26 BOTH 12-8	27 BOTH 12-8
28 BOTH 12-8	29 Closed	30 DRP 12-8	31 WBP 12-8			
NWC August 2019 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 DRP 12-8	2 BOTH 12-8	3 BOTH 12-8
4 BOTH 12-8	5 Closed	6 DRP 12-8	7 WBP 12-8	8 DRP 12-8	9 BOTH 12-8	10 BOTH 12-8
11 BOTH 12-8	12 Closed	13 DRP 12-8	14 WBP 12-8	15 DRP 12-8	16 WBP 12-8	17 DRP 12-8
18 WBP 12-8	19 Closed	20 DRP 12-8	21 WBP 12-8	22 DRP 12-8	23 WBP 1-7	24 DRP 1-7
25 WBP 1-7	1st Day NISD					31 DRP 1-7
NWC September 2019 Pool Schedule						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 WBP 1-7	2 WBP 1-7 Labor Day					7 DRP 1-7
8 WBP 1-7						14 DRP 1-7
15 WBP 1-7						

The pool schedule is available at <https://nwchoa.org/facilities/pool-info/>

NWC HOA POOL RULES

The following rules and regulations are for the protection and benefit of all to assure safe and sanitary operation of the pool facilities. Your cooperation in abiding by these conditions will afford pleasant relaxation and recreation for all members/guests. Parents are requested to caution their children to observe all rules and regulations.

Failure to comply with these rules shall be considered cause for any action deemed necessary by the Management or Board of Directors, including the temporary suspension of violators from the use of the pool area.

The pool manager will be in charge of qualified lifeguards, both of whom will be under the direct supervision of the Association. All members and guests using the pool will be required to register with the attendant. Your assistance is not only needed but also required to make the pools safe and enjoyable facilities.

1. **All members** ages six (6) and older must bring their ID cards to be admitted into the pool. One family member may not sign in others in the same household as guests.
 2. No one shall use the pool unless it is officially open and lifeguards are on duty.
 3. The on-duty lifeguards will be in charge of the pool operation and are responsible for the enforcement of the Rules and Regulations. **All persons must obey the instructions of the lifeguards.**
 4. The Association, lifeguards, and Board of Directors will not be responsible for loss or damage to any personal property of any kind.
 5. All persons using the facility do so at their own risk in conformance with the rules and regulations. **Any person may be suspended from the recreational facilities, at the sole discretion of the lifeguard in charge, for violations of the rules and regulations or for any other reason, which in their judgment, constitutes a hazard to others.**
 6. After a person has been removed from the pool area twice, he/she or a parent (if a minor) will be notified in writing. After the third removal, the person will be suspended from using the pool area, and the ID card will be confiscated. Re-instatement will occur upon approval of the Board of Directors only.
 7. No pets are allowed in the pool area.
 8. Admission will be refused to all persons having any infectious diseases, colds, nasal or ear discharges, or any communicable diseases of any kind.
 9. Glassware is forbidden in the pool area.
 10. No alcohol is allowed in the pool area.
 11. Food will be allowed in the pool area; however, no cooking will be allowed inside the fenced area except during private parties at Association's discretion. No food, drinks, bottles, or gum chewing is permitted at the pool's edge or in the pool.
 12. All trash such as food wrappers, soda cans, etc. must be placed in containers provided for such use.
 13. Smoking is allowed in designated areas only.
 14. Skates, skateboards, bicycles and similar devices will not be allowed inside the pool area.
 15. **GUEST POLICY: Each ADULT (18+) member is allowed to sign in up to 4 guests at either pool. A resident of NWC HOA cannot be signed in as a guest. Resident must accompany guest(s) for duration of their stay.**
 16. Children nine (9) years and under must be accompanied by an Association member or holder of a temporary pass, ages sixteen (16) or older.
 17. **SWIMMING ATTIRE POLICY: Proper swimming attire must be worn by anyone entering the water.** No cut-offs, diapers (special swim diapers are allowed), street shirts or shorts, etc. will be allowed in the pool. A plain white t-shirt may be worn for additional sun protection. Indecent exposure will not be allowed in the pool area.
 18. Children must be proficient swimmers to be allowed in the deep area of the pool. Their proficiency will be determined by the lifeguards' standards.
 19. Floating devices attached to the swimmer for safety is allowed in the shallow end only.
 20. No inner tubes, balls, Frisbees, snorkels, glass lens face masks, or glass lens goggles may be used in the pool. Nerf balls and similar playing equipment are allowed at the discretion of the lifeguards, as long as their use does not interfere with other people.
 21. Running, horseplay, wrestling, ball playing, or causing undue disturbance in or about the pool is not allowed.
 22. Spitting or spouting water, dunking, running, scuffling, or horseplay of any kind is not allowed. **Abusive or profane language will NOT be tolerated.**
 23. No loitering on ladders.
 24. **No diving.**
 25. Pool games are allowed at the discretion of the lifeguards.
 26. Injuries should be reported to the lifeguards immediately.
 27. The lifeguards may declare a fifteen (15) minute rest period once every hour on the fourth quarter hour. Only persons eighteen (18) and older will be allowed to swim at that time.
 28. No pool equipment, furniture, etc. may be removed from the pool area.
 29. Radios and sound equipment must be kept at a reasonable volume and will be monitored at the lifeguards' discretion. No loud radios or sound systems will be allowed.
 30. No loitering in the restrooms or parking lots.
 31. Pool area parking lot must be vacated upon pool closing.
- No photography or video recording is allowed without approval of the HOA.**

*The lifeguards have the authority to use their judgment in making decisions regarding the enforcement of the Rules and Regulations. Any disagreement of the rules and regulations or the method of enforcement should be directed to the Board of Directors at nwc@nwchoa.org.

**Lifeguards may allow photography and or video recording with approval of those being photographed or recorded. Private parties, social events, and sporting events may allow photography/video recording with permission of the individuals hosting the event (i.e. swim team, water aerobics, parties).

These rules and regulations may be amended or added to at any time by the approval of the Board of Directors.

**Do you own a small business or know of someone does?
We invite them to advertise with us.**



**Northwest Crossing HOA
Bi-Monthly Newsletter
Advertising Options**

REACH NEARLY 4,000 RESIDENCES IN NW SAN ANTONIO!

Northwest Crossing HOA is made up of nearly 4,000 homes including single-family residences and duplex condos. Every other month the on-site office staff produce a newsletter letting residents and homeowners know about community events, volunteer opportunities, safety and security concerns, homeownership tips, and other information. Local businesses are invited to advertise their services and products in the electronic newsletter. Below are the issue schedule and pricing.

February/March

April/May

June/July

August/September

October/November

December/January

*6-issue contracts receive one ad free.

Contact NWC HOA on-site office at (210) 647-0689 or nwc@nwchoa.org.

HALF PAGE

5" X 7.5"

\$200*

QUARTER PAGE

5" X 3.75"

\$100*

BUSINESS CARD

2.5" X 3.5"

\$50*